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SHARING RESPONSIBILITIES, DELIVERING PEACE OF MIND

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2003 ANNUAL REPORT

Unitrin family of insurance and finance companies serves clients in markets
across the United States. More than 6 million policyholders and consumer finance
customers have their basic insurance and financial needs met by a nationwide network
or career agents and independent agents and loan representatives. As one of
unerica's leading financial services providers, the Unitrin family specializes in property
and easualty, life, health and accident insurance as well as consumer finance products.
With over \$8 billion in assets, we employ nearly 9,000 associates.

### UNITRIN PROPERTY & CASUALTY INSURANCE

The Property and Casualty Insurance Group is made up of the Multi Lines Insurance, Specialty Lines Insurance, Kemper Auto and Home and Unitrin Direct segments. Ranking among the 75 largest property and casualty groups in the nation, this group markets a variety of personal and commercial insurance products through thousands of independent agents and direct distribution channels.

### UNITRIN LIFE & HEALTH INSURANCE

Unitrin's Life and Health Insurance Group offers life, health and accident insurance to customers through a national network of company-employed career agents and independent agents. This group is one of the 100 largest life insurance providers in the country.

#### **CONSUMER FINANCE**

One of the oldest and most highly regarded companies of its kind in the western United States, Fireside Bank provides consumer finance services. Based in Pleasanton, California, and with 28 branches and 5 loan production offices to serve customers, Fireside specializes in automobile loans, primarily for the purchase of pre-owned vehicles.

About the cover: Throughout the year, we sponsor and participate in programs that address a broad range of issues that affect the well-being and peace of mind of children and adults throughout the United States. In addition, we provide financial support to non-profit organizations such as the Tidewater, Virginia, Big Brothers/Big Sisters organization featured on this year's cover. Pages 5 through 9 of this year's report focus on the role of our career agency companies in delivering peace of mind while sharing responsibilities with the communities they serve.

### FINANCIAL HIGHLIGHTS

| [Dollars in Millions, Except Per Share Amounts]   |           | 2003   |          | 2002  |          | 2001   | <br>2000   |          | 1999*  |
|---|-----------|--|----------|---|----------|--|--|----------|--|
| FOR THE YEAR  |           |  |          |   |          |  |  |          |  |
| Earned Premiums Consumer Finance Revenues Net Investment Income Other Income Net Realized Investment Gains (Losses)   | \$        | 2,457.2<br>195.7<br>231.9<br>25.1<br>33.9              | \$       | 1,878.0<br>171.8<br>221.9<br>39.8<br>(13.3)               | \$       | 1,561.2<br>159.1<br>236.5<br>8.8<br>568.2              | \$<br>1,442.1<br>141.7<br>220.9<br>8.0<br>140.5              | \$       | 1,367.8<br>123.6<br>201.0<br>7.5<br>113.7              |
| Total Revenues  | \$        | 2,943.8  | \$       | 2,298.2   | \$       | 2,533.8  | \$<br>1,953.2  | \$       | 1,813.6  |
| Net Income (Loss)   | \$        | 123.6  | \$       | (8.2)   | \$       | 380.9  | \$<br>91.0   | \$       | 201.0  |
| Net Income (Loss) Per Share   | \$        | 1.83   | \$       | (0.12)  | \$       | 5.64   | \$<br>1.32   | \$       | 2.76   |
| Net Income (Loss) Per Share<br>Assuming Dilution  | \$        | 1.82   | \$       | (0.12)  | \$       | 5.60   | \$<br>1.32   | \$       | 2.74   |
| Repurchases of Unitrin Common Stock<br>Dividends to Shareholders:   | \$        | 1.4  | \$       | 9.4   | \$       | 26.6   | \$<br>122.3  | \$       | 191.4  |
| Cash<br>Spin-off of Curtiss-Wright at Fair Value  |           | 112.2  |          | 112.4   |          | 108.0<br>196.1   | 103.1  |          | 101.7  |
| Total Capital Returned to Shareholders  | \$        | 113.6  | \$       | 121.8   | \$       | 330.7  | \$<br>225.4  | \$       | 293.1  |
| Dividends to Shareholders (PER SHARE):<br>Cash<br>Spin-off of Curtiss-Wright at Fair Value  | \$        | 1.66   | \$       | 1.66  | \$       | 1.60<br>2.91   | \$<br>1.50   | \$       | 1.40   |
| AT YEAR END   |           |  |          |   |          |  |  |          |  |
| Investments Total Assets Insurance Reserves Senior Notes Payable Notes Payable under Revolving Credit Agreement and Other Debt Instruments Shareholders' Equity | \$        | 5,782.9<br>8,536.8<br>3,691.4<br>495.7<br>-<br>1,818.9 | \$       | 5,303.8<br>7,705.6<br>3,191.4<br>297.1<br>80.0<br>1,802.4 | \$       | 5,127.5<br>7,133.7<br>2,857.6<br>-<br>254.8<br>1,916.8 | \$<br>4,233.5<br>6,165.8<br>2,642.8<br>-<br>180.0<br>1,701.2 | \$       | 4,096.8<br>5,934.8<br>2,618.1<br>-<br>116.8<br>1,717.0 |
| Book Value Per Share Fair Value Per Share of Investments in   | \$        | 26.84  | \$       | 26.66   | \$       | 28.38  | \$<br>25.15  | \$       | 24.19  |
| Investees in Excess of Carrying Value   |           | 2.16   | <u>_</u> | 0.11  | <u>_</u> | 0.08   | <br>6.00   | _        | 2.90   |
| Adjusted Book Value Per Share   | \$<br>=== | 29.00  | \$       | 26.77   | \$<br>== | 28.46  | \$<br><br>31.15  | \$<br>== | 27.09  |
| Shares of Unitrin Common Stock Outstanding (in Millions of Shares)  |           | 67.8   |          | 67.6  |          | 67.5   | 67.6   |          | 71.0   |
| Number of Associates Employed   |           | 8,796  |          | 8,739   |          | 7,664  | 7,425  |          | 7,787  |

<sup>\*</sup>Stated retroactively as if a 2-for-1 stock split paid in the form of a dividend distribution on March 26, 1999, occurred prior to the period presented.

### LETTER TO SHAREHOLDERS

Your Company recorded net income of \$123.6 million or \$1.83 per share for the year ended December 31, 2003. This was a substantial improvement compared to the net loss of \$8.2 million recorded in 2002. Operating results improved significantly in our property and casualty insurance businesses. We are particularly pleased that the development of our prior year loss reserves had little effect on 2003's consolidated results. Our Consumer Finance business posted record earnings. Our Life and Health Insurance segment posted lower results due largely to the low interest rate environment and our decision to redeploy capital in our property and casualty insurance businesses.

#### OPERATING RESULTS

Our Multi Lines Insurance segment posted a pre-tax operating profit of \$24.5 million and a combined ratio of 101.8% in 2003, Multi Lines Insurance's first operating profit since 1999.

We had previously announced our intention to explore strategic alternatives with the commercial lines portion of our Multi Lines Insurance segment. We have completed that process and determined that the best course of action is to remain in the commercial lines business. We have substantially rewritten our commercial lines block of business, non-renewing those classes of business where we do not believe that we could achieve an adequate return. The results of the commercial lines rewrite project have been encouraging - the lunderwriting loss before considering investment income posted by our commercial lines unit narrowed from \$93.7 million in 2002 to \$10.1 million in 2003. Our commercial lines earned premiums, not surprisingly, shrunk from \$308.4 million in 2002 to \$250.8 million in 2003 despite the significant rate increases taken on our remaining commercial lines business. Our challenge now is to regain the confidence of our loyal independent agents. We will meet that challenge by continuing to improve our personal lines automation and, equally important, providing those agents with state of the art commercial lines automation.

Unitrin's Specialty Lines Insurance business recorded record pre-tax operating profit of \$38.9 million and a combined ratio of 95.5% in 2003, a substantial improvement over the slight loss recorded in 2002. Earned premiums in this business surpassed the \$500 million mark for the first time in 2003 as significant rate increases improved the bottom line. The process of consolidating our two specialty lines businesses—Financial Indemnity and Charter Indemnity—is largely complete. Our challenge for 2004 is to grow the number of our Specialty Lines Insurance policies in force while maintaining the same level of profitability.

As you know, we completed the acquisition of Kemper's personal lines business in June 2002. We report that business as our Kemper Auto and Home segment. The acquisition was structured as a "renewal rights" transaction in which the business came onto Unitrin's books as existing policies were renewed and new policies were written. By structuring the transaction in this manner we took on no responsibility for existing reserve adequacy. We did not have all the licenses necessary to write the Kemper business on Unitrin policies at the acquisition date and negotiated the purchase agreement to allow Unitrin to use Kemper's policies for a period of up to four years while we obtained the required state licenses. Unfortunately, Kemper's financial condition deteriorated rapidly after the acquisition. We needed to quickly make the operating system changes, obtain the licenses and file the proper rates and forms to move this block of business onto Unitrin policies. We are pleased to report that most of this effort has been accomplished and that approximately 70% of the Kemper business

was either written on Unitrin policies or had renewal notices to move the business to Unitrin policies sent out at the end of 2003. That percentage should increase to approximately 80% at the end of the first quarter of 2004 at which point our concern over Kemper's financial condition decreases significantly. As we expected, the operating losses in our Kemper Auto and Home segment narrowed during each quarter of 2003. With the challenges of the transition from Kemper largely behind us, the goal for 2004 is to achieve an adequate return on the capital we have now invested in this business.

The pre-tax operating loss recorded by our Unitrin Direct segment narrowed from \$35.1 million in 2002 to \$19.4 million in 2003. The Kemper acquisition brought with it a similar direct business that used the same operating system as Unitrin Direct, which allowed us to rapidly integrate the two direct operations into one business unit that is called Unitrin Direct. The addition of the Kemper premium moved Unitrin Direct forward several years towards its goal of achieving the critical mass necessary to produce an operating profit. Unitrin Direct's combined ratio improved substantially during 2003 declining from 133.6% for the fourth quarter of 2002 down to 110.0% for the fourth quarter of 2003. We expect Unitrin Direct to come close to achieving an operating profit in 2004.

Our Life and Health Insurance segment operating profits, while still a healthy \$68.9 million, fell for the second consecutive year as investment income continued to decrease. The vast majority of this business is centered on a more traditional whole life insurance product that depends on investment income to meet its return objectives. The low interest rate environment has had an impact on this business. We also further reduced the amount of capital retained in our Life and Health Insurance group and redeployed it in our property and casualty insurance operations,

reducing net investment income in the Life and Health Insurance segment. We would be remiss if we did not mention the fine performance turned in by our Reserve National health insurance unit that reported record profits in 2003 as part of our Life and Health Insurance segment.

Lower interest rates have the opposite effect on our Consumer Finance business—Fireside Bank. As an FDIC insured institution, Fireside funds its operations largely through certificates of deposit that have recently been issued at historically lower interest rates. Our Consumer Finance segment posted a record pre-tax operating profit of \$41.1 million in 2003 due to the favorable interest rate environment and the growth in loans outstanding. However, Fireside's provision for loan losses (bad debt expense) and delinquency both increased during the second half of 2003. Our challenge for 2004 is to reduce delinquency and the amount of loans charged off.

#### INVESTMENT RESULTS

We continue to strive to manage our investment portfolio prudently, balancing the risk associated with our concentrated equity holdings in Northrop Grumman, UNOVA and Baker Hughes with a conservative fixed income portfolio comprised primarily of high grade corporate and municipal bonds, agencies and treasuries. The yield on our fixed income portfolio continued to decline in 2003 as the proceeds from securities that matured or were called were reinvested at lower rates. A relatively large portion of our investment portfolio is in short-term investments, positioning us well to take advantage of any future rising interest rate environment.

The market value of our equity holdings increased by \$264 million before-tax during 2003 after taking into account securities that were sold or purchased. In particular, the value of our common stock investment in UNOVA

nearly tripled, increasing from \$76 million at the end of 2002 to \$290 million at the end of 2003. We are particularly pleased with the return on our investment in UNOVA because we helped to recapitalize the company in 2001 by lending UNOVA \$31.5 million as part of a \$75 million term loan package. UNOVA repaid us in full in 2003. Unfortunately, our investment in UNOVA is the only investment that we own that is not marked to market through shareholders' equity. The fair value of our investment in UNOVA exceeded the carrying value by \$226 million at the end of 2003.

We sold a portion of our sizable equity investment in Northrop Grumman for the first time in late 2003 and continued to sell in early 2004. Through January 28, 2004 we had sold a total of approximately 1.2 million out of the 7.7 million shares of Northrop common that we owned, generating pre-tax proceeds of \$112 million. We have in no way lost confidence in the management of Northrop. Indeed, we still hold a combination of Northrop common stock, preferred stock and bonds with a market value of over \$900 million. Our sales were made to reduce the risk of our asset concentration in Northrop and to improve the strength of our balance sheet. We may continue to sell down our Northrop holdings depending on future market prices and other capital needs.

#### CAPITAL STRUCTURE

We completed the capitalization of our Property and Casualty group in 2003 largely through dividending cash and other assets from our life and health insurance subsidiaries and redeploying those assets in our property and casualty insurance subsidiaries. We believe that our property and casualty insurance subsidiaries are now sufficiently capitalized to support future premium growth and to pay dividends to the Unitrin parent company out of future earnings.

In October 2003, we utilized the remaining portion of our shelf registration statement and issued our \$200 million 4.875% Senior Notes due 2010. We used the proceeds from this offering to pay down short-term borrowings and for the Unitrin parent company to purchase a portion of our Northrop holdings from one of our subsidiaries. We do not anticipate substantial changes to our capital structure in 2004. The ratio of debt to total capitalization was a modest 21.4% at the end of 2003—that ratio falls to 20.1% if the market value of our holdings in UNOVA are taken into consideration.

We believe that we have sufficient resources to maintain the payment of dividends to our shareholders at the present level. Operating company results are expected to largely cover future dividend payments. In addition to the receipt of dividends from our operating companies, other sources of liquidity include borrowings under our presently undrawn \$360 million revolving credit agreement and possible monetization of an additional portion of our Northrop common stock holdings.

We are pleased to take the opportunity in this report to highlight some of the many ways our nearly 9,000 associates give back to the communities in which we serve.

DONALD G. SOUTHWELL

President and Chief Operating Officer

RICHARD C. VIE

Chairman and Chief Executive Officer

January 29, 2004

## SHARING RESPONSIBILITIES, DELIVERING PEACE OF MIND

Unitrin, we are committed to serving our policyholders and their families. Equally important, we are dedicated to the communities where they live. With their broad base of over 2,700 career agents, our career agency companies, United Insurance Company of America, The Reliable Life Insurance Company and Jaion National Life Insurance Company, are ideally suited to deliver support in local communities. Through the Community Trust Bank program, our career agency companies support not-for-profit organizations such a Habitat for Humanity and Adopt-a-School programs. Our career agents and associates also donate their reasonal time to local activities that benefit children and adults. The following discussion highlights our musivement with some of these local schools and community programs and organizations. In Fayette, Mississippi, for example, the school's band members were full of pep but their uniforms and instruments were completely worn out. Union National came to the rescue with a corporate donation to the Jefferson County school district. John E. Dickey, the district's Superintendent of Education, said, "With this generous donation, Union National lets our students explore their musical talents and helps us strengthen our after-school programs. Union National recognizes that school spirit and community spirit are one and the same."





### PROVIDING EDUCATIONAL ASSISTANCE

Over five decades, our career agency companies have contributed more than one million dollars to the United Negro College Fund, a consortium of 39 private, fully accredited, historically black colleges and universities. We have recently tailored our participation in the scholarship program to our policyholders' communities. Traditionally, we donated to UNCF, which in turn identified candidates and selected the scholarship recipients. Now, however, our career agents themselves seek to identify potential scholarship recipients among policyholders and their families. Agents forward their recommendations to UNCF, which still makes the final selections but thoroughly considers our career agents' suggestions. Since this change was implemented in 2000, United Insurance's career agents have identified 24 scholarship recipients among policyholders and their families. In 2003, The Reliable Life's career agents and associates participated in the

UNCF Scholarship Program and a similar program that focused on Hispanics and other minorities. A recent UNCF scholarship recipient is Miesha Angelique Williams of Los Angeles, a business major at Clark-Atlanta University. According to Ted Richardson, United's Vice President of Corporate Communications, "Ms. Williams is a unique and courageous individual who has overcome many obstacles in her life, including cancer. We have a long commitment to higher education and are glad that we can provide financial assistance to worthy young people like Ms. Williams."

Further complementing our career agency companies' scholarship program is Unitrin's matching gifts to education program. Under the program, we provide a 2-for-1 matching gift to qualified educational institutions generally for every dollar contributed by associates employed by our companies. Since the gift program's inception in 1990, our associates and we have provided over two million dollars in gifts to qualified educational institutions.



#### VOLUNTEERING

House the Children at the Bassett Center, located in Rocky Mount, North Carolina, provides food, shelter and life-skills training for homeless families and is one of many organizations that our career agency companies support through our Community Trust Bank. Chris Battle, Director of the Bassett Center, says, "United Insurance Company of America's employees give generously when the fund-raising drive is in full swing. Their equally generous gifts of volunteer time are helping families at the Bassett Center become part of our community." A special feature of our Community Trust Bank program is that our career agents and associates not only identify the organizations receiving our financial assistance, but also agree to volunteer their time. During 2003 alone, our career agents and associates volunteered over 1,500 hours under the program.

## ENCOURAGING SELF-RELIANCE AND SELF-CONFIDENCE

Recently, United Insurance's agency in Tidewater, Virginia, presented a contribution to the local chapter of Big Brothers/ Big Sisters. Lisa Cook, Executive Director, said, "By giving young people positive adult examples to follow, we function as a prevention program that helps reduce poor school performance, violence and substance abuse. We exist to encourage self-reliance, self-confidence and self-esteem." We recognize that millions of America's children are in need right now and deserve a positive start in life. Ms. Cook concurs: "When children are at risk, we're all at risk. Our job is to let young people know we care about them." Big Brothers/ Big Sisters volunteers participate in oneon-one, school-based and group mentoring; poverty, violence and pregnancy prevention programs; supervised individual and team sports; and volunteer screening.



#### RESTORING HOPE

At holiday time each year, United Insurance associates are enthusiastic contributors to the Adopt-a-Family Christmas Basket program at the Cathedral Shelter of Chicago. More than providing food and gifts for struggling families during the holidays, the program is one aspect of the Shelter's comprehensive continuum of care that includes job training, substance abuse treatment, literacy and emergency services. The Reverend Glenn B. Chalmers, Executive Director, says, "United Insurance Company's generous contributions to our Christmas Basket program help our families enjoy the holidays and help us fulfill our larger mission of restoring hope and dignity to the people who need us."







### RENOVATING AND BUILDING

Unitrin's social responsibility programs focus on individuals and also on the communities where they live. Since 1994, Reliable Life has invested more than \$1.3 million in the St. Louis Equity Fund, Inc., which helps finance construction or renovation of affordable single-family homes and apartments, housing developments and not-for-profit community centers. Tim Barry, the Fund's President and Chief Executive Officer, points out that "State and federal historic and low-income tax credit programs represent the most successful initiatives to stimulate housing development, revitalize neighborhoods and create vibrant, mixed-income communities. We will do everything in our power to see that housing remains affordable for lowincome families."

Additionally, through its Community Trust Bank program, Unitrin has long been a supporter of Habitat for Humanity, the worldwide organization whose goal is to provide housing for all. Michael Shaw, Executive Director of the Rocky Mount Area Habitat for Humanity in Rocky Mount, North Carolina, points out, "Our volunteers take great pride in their work. No matter how small or unsung their efforts, they contribute to the pride the owner feels in having a new home and building a new life."



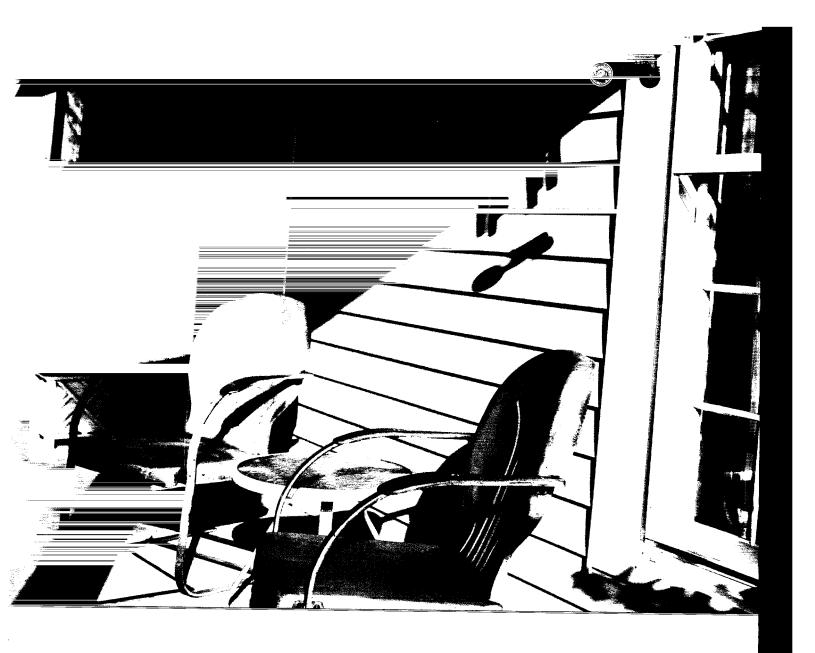


### PROMOTING GOOD HEALTH

When Doris Hoover's Union National agent mentioned that the company was sponsoring a health fair in nearby Belzoni, Mississippi, she made plans to attend. At the fair, volunteer health care professionals introduced her to screening tests for a variety of conditions. The tests revealed that she needed to see a doctor. As Doris explains, "The doctor told me my hearing was so bad that I'd lost 30 percent in one ear and 50 percent in the other. I also learned

that my hands had lost most of their strength.

Now I wear a hearing aid and have started physical therapy. I truly thank the Union National health fair team for giving me back all I'd been missing." At the health fair Doris attended, in August 2003, 215 people were screened and 19 were referred to physicians for follow-up. Health fairs are only one way that Unitrin and its companies look out for policyholders and the communities where they live.



## UNITRIN PROPERTY & CASUALTY INSURANCE OPERATIONS

MULTI LINES INSURANCE
SPECIALTY LINES INSURANCE
KEMPER AUTO AND HOME
UNITRIN DIRECT

Unitrin's Property and Casualty Insurance Group connects a network of regional insurance carriers that provide a range of personal and commercial insurance products to millions of customers across the nation. The four segments managed in this group are Multi Lines Insurance, Specialty Lines Insurance, Kemper Auto and Home and Unitrin Direct.

Three of the segments (Multi Lines Insurance, Specialty Lines Insurance and Kemper Auto and Home) are supported by a sales force of independent agents whose experience, knowledge, and respected standing in their communities have made them invaluable partners in growing the business and providing outstanding service to customers.

Our Dallas-based Multi Lines Insurance segment provides an array of personal and commercial insurance products for automobile owners, homeowners, and business owners which are marketed in 30 states through independent agents in over 2,000 locations. These products are designed for individuals, families, and businesses with standard and favorable risk characteristics and loss histories.

The Specialty Lines Insurance segment markets insurance products for automobiles and motorcycles sold to individuals and businesses in the non-standard market.

Kemper Auto and Home provides personal automobile, homeowners, inland marine, boat owners, dwelling fire and personal umbrella insurance to preferred- and standard-risk customers in 30 states with a strong presence in the Eastern United States and a growing presence in the West and Pacific Northwest Kemper Auto and Home's premier product is a combined automobile and homeowners insurance policy that accounted for more than 50 percent of its new business in 2003.

Unitrin Direct is a business unit that resulted from the combination of the Company's direct-to-consumer insurance operation and the Kemper Direct unit that was acquired in June 2002 from Kemper Insurance Companies. Unitrin Direct is a direct marketing automobile insurance unit that markets personal automobile insurance directly to customers primarily through direct mail and the Internet using insurance portals, click-thrus and its own website, "unitrindirect.com."



UNITRIN LIFE & HEALTH INSURANCE OPERATIONS

CAREER AGENCY COMPANIES
RESERVE NATIONAL INSURANCE

The Unitrin Life & Health Insurance Group is one of the top 100 life insurance providers in the nation. Utilizing our family of career agents, we primarily offer life and health insurance products to customers seeking basic protection for themselves and their families with household incomes of less than \$25,000.

The career agency companies, United Insurance, Union National, and Reliable Life, employ a field force of 2,700 career agents to provide service to customers in their homes and offer personalized, affordable insurance products developed for individuals and families in the lower and moderate income market in 25 states. A home office staff of over 500 supports the efforts of the agents and field management.

We continue to consolidate staff and streamline our internal systems, putting in place more efficient methods of processing policies and running support systems like licensing and field accounting. By making our career agency operations more efficient and cost-effective, we are able to provide better customer service while enhancing our business opportunities.

Because of the distinctive, interpersonal way in which our career agents conduct business, we recognize the importance of community participation. We are expanding corporate social responsibility programs with financial and volunteer support, as well as participation in programs such as health fairs, featured on pages 5 through 9 of this annual report.

Reserve National Insurance Company is our Oklahoma City-based independent agency company that provides accident and health insurance coverage to individuals and small business owners primarily in rural areas with limited access to the benefits plans of larger markets. A network of more than 250 independent agents offers products such as scheduled benefit hospitalization and surgical plans, first-occurrence cancer and heart-attack policies and Medicare supplement insurance.

Reserve National's critical illness product has been well received by the agents in the field. Reserve National has also continued to emphasize supplemental plans that are easy to understand and meet the specific needs of their customers.

Unitrin recognizes that the experience of our agents, both career and independent, and the seasoned support staff in the field offices greatly contribute to the success we have achieved in this segment. Our ongoing efforts to streamline systems and processes and to leverage the benefits of technology have been effective. We are committed to the ongoing evaluation of products and systems in order to assure that we support our agents in the most effective manner possible.



**CONSUMER FINANCE** 

FIRESIDE BANK

One of the oldest and most highly regarded companies of its kind in the western United States, Fireside Bank provides consumer finance services. Based in Pleasanton, California, and with 28 branches and 5 loan production offices to serve customers, Fireside specializes in automobile loans, primarily for the purchase of pre-owned vehicles.

Fireside finances its lending operations entirely with FDIC-insured deposits placed through a branch office network. Fireside's market share increased and its total managed loan portfolio grew to more than 125,000 individual loans in 2003. Over the past few years many competitors, who relied on securitization as sources of financing, were driven to consolidate, limit growth, or leave the marketplace.

More than 90% of loans made by Fireside were used to fund the purchase of previously-owned vehicles. The used-car market stayed relatively constant from 2002 to 2003. At the same time, the number of people with credit problems has grown.

On average, nearly 50% of individuals who purchase used automobiles have a marginal or limited credit history that prevents them from obtaining financing through traditional avenues of credit. This non-prime market has been Fireside's core constituency since its inception in 1950.

By acquiring retail installment contracts, Fireside provides a valuable and needed service to individuals whose credit has been marred by such things as extended illness, divorce or other reasons. The banking community does not traditionally serve this growing group of American consumers. By working with Fireside's staff of well-trained and motivated service personnel, these borrowers are often able to improve their credit and return to the borrowing requirements of traditional banks.

Through years of reputable service to the auto-dealer community, Fireside has gained a deep understanding of their business needs and also the value of sound financing programs. The company currently has relationships with over 4,500 independent and franchise automobile dealerships. In addition to having physical locations in California, Arizona, Colorado, Kansas, Oregon and Washington, Fireside markets to the neighboring states of Idaho, Missouri and Utah through the use of remote marketing representatives.

As a member of the FDIC, Fireside maintains capital in excess of regulatory guidelines and has received high ratings from several bank-rating organizations.

#### SUMMARY OF RESULTS

Net Income was \$123.6 million (\$1.83 per common share) for the year ended December 31, 2003, compared to a net loss of \$8.2 million (\$0.12 per common share) for the same period in 2002. Net Income increased for the year ended December 31, 2003, primarily due to higher segment operating profit and higher realized investment gains as discussed throughout this Management's Discussion and Analysis of Results of Operations and Financial Condition.

Earned Premiums for the year ended December 31, 2003 increased by \$579.2 million, compared to the same period in 2002, due primarily to a \$486.3 million increase in earned premiums in the Kemper Auto and Home segment, a \$76.3 million increase in earned premiums in the Unitrin Direct segment and a \$59.1 million increase in earned premiums in the Specialty Lines Insurance segment, partially offset by a \$50.8 million decrease in earned premiums in the Multi Lines Insurance segment.

Consumer Finance Revenues increased by \$23.9 million for the year ended December 31, 2003, compared to the same period in 2002, due primarily to a higher level of loans outstanding.

Net Investment Income increased by \$10.0 million for the year ended December 31, 2003, compared to the same period in 2002, due to higher levels of investments, partially offset by lower yields on investments. Other Income decreased by \$14.7 million for the year ended December 31, 2003, compared to the same period in 2002, due primarily to lower administration fees earned to administer certain run-off business.

Net Realized Investment Gains (Losses) was a pre-tax gain of \$33.9 million for the year ended December 31, 2003, compared to a pre-tax loss of \$13.3 million for the same period in 2002. Net Realized Investment Gains (Losses) for the year ended December 31, 2003 included pre-tax gains from sales of fixed maturities of \$13.6 million, pre-tax gains of \$43.3 million from sales of equity securities, and pre-tax losses of \$20.5 million to write-down certain securities. The Company cannot anticipate when or if similar investment gains and losses may occur in the future.

#### CRITICAL ACCOUNTING POLICIES

The Company's subsidiaries conduct their businesses in three industries: property and casualty insurance, life and health insurance and consumer finance. Accordingly, the Company is subject to several industry-specific accounting principles under accounting principles generally accepted in the United States of America ("GAAP"). The preparation of financial statements in accordance with GAAP requires the use of estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. The process of estimation is inherently uncertain. Accordingly, actual results could ultimately differ materially from the estimated amounts reported in a company's financial statements. Different assumptions are likely to result in different estimates of reported amounts. The Company's critical accounting policies most sensitive to estimates include the valuation of investments, the valuation of property and casualty insurance reserves, the valuation of life insurance reserves, the valuation of the reserve for loan losses, the assessment of recoverability of goodwill, and the valuation of postretirement benefit obligations.

### Valuation of Investments

Except for the Company's investment in the common stock of UNOVA, Inc. ("UNOVA"), which is accounted for under the equity method of accounting, the Company's investments in fixed maturities, preferred stocks and common stocks are recorded at fair value under GAAP. Fair values of these investments are estimated using quoted market prices where available. For securities not actively traded, fair values are estimated using values obtained from independent pricing services or broker dealers. To estimate the value of these investments, independent pricing services and broker dealers employ various models that take into consideration such factors, among others, as the credit rating of the issuer, duration of the security, yields on comparably rated publicly-traded securities and risk-free yield curves. The actual value at which such securities could actually be sold or settled with a willing buyer or seller may differ from such estimated fair values depending on a number of factors including, but not limited to, current and future economic conditions, the quantity sold or settled, the presence of an active market and the availability of a willing buyer or seller.

Except for investments accounted for under the equity method of accounting, at the time of investment the Company is generally required to classify its investments in fixed maturities, preferred stocks and common stocks into one of three investment categories under GAAP: () trading, 2) held to maturity, and 3) available for sale based on the Company's intent with respect to a particular investment. The classification of the investment may effect the Company's reported results. For investments classified as trading, the Company is required to record changes in the fair values into income for the period reported. For investments in fixed maturities classified as held to maturity, the Company is required to carry the investment at amortized cost, with only the amortization occurring during the period recorded into income. Changes in the fair value of investments classified as available for sale are not recorded into income during the period, but rather are recorded as a separate component of equity until realized. Investments accounted for under the equity method of accounting are valued at cost plus cumulative undistributed

#### CRITICAL ACCOUNTING POLICIES [CONTINUED]

### Valuation of Investments [CONTINUED]

earnings and not at fair value. Had the Company reported all the changes in the fair values of its investments in fixed maturities, preferred stock and common stock, including its investment in UNOVA, into income, the Company's reported net income for the year ended December 31, 2003 would have increased by \$137.5 million.

The Company regularly reviews its investment portfolio for factors that may indicate that a decline in fair value of an investment is other than temporary. Some factors considered in evaluating whether or not a decline in fair value is other than temporary include: 1) the Company's ability and intent to retain the investment for a period of time sufficient to allow for a recovery in value; 2) the duration and extent to which the fair value has been less than cost; and 3) the financial condition and prospects of the issuer. Such reviews are inherently uncertain in that the value of the investment may not fully recover or may decline further in future periods resulting in realized losses.

### Reserve for Losses and Loss Adjustment Expenses

The process of estimating and establishing reserves for losses and loss adjustment expenses ("LAE") for property and casualty insurance is inherently uncertain and the actual ultimate net cost of a claim may vary materially from the estimated amount reserved. The reserving process is particularly imprecise for claims involving asbestos, environmental matters, mold, construction defect and other emerging and/or long-tailed exposures which may not be discovered or reported until several years after the insurance policy period has ended. Estimates are influenced by many variables that are difficult to quantify, such as medical costs and jury awards, which will influence the final amount of the claim settlement. All these factors, coupled with changes to internal claims practices, changes in the legal environment and state regulatory requirements, require significant judgment in the reserve setting process. A change in any one or more of these factors is likely to result in an ultimate net claim cost different from the estimated reserve. Such changes in estimates may be material.

Reserves for losses and LAE are reported using the Company's best estimate of its ultimate liability for losses and LAE for claims that occurred prior to the end of any given accounting period but have not yet been paid. At December 31, 2003, the Company had \$1,4263 million of gross loss and LAE reserves, which represents management's best estimate of ultimate loss. The Company generally reviews its reserves at a product line and/or coverage level quarterly depending on size of the product line and/or coverage level or emerging issues relating to them. The Company's actuarial departments generally review the results of at least four different estimation methods, two based on paid data and two based on incurred data, to estimate loss and LAE reserves and determine if a change in estimate is required. In some cases the methods produce a cluster of estimates, giving management confidence that the estimate is within a relatively tight band of possible outcomes. In other cases, however, the methods produce conflicting results and wider bands. In the event of a wide variation among results generated by the different projections, the Company's actuaries will further analyze the data using additional techniques.

The Company's actuarial departments review the frequency (number of claims per policy or exposure), severity (dollars of loss per claim) and the average premium (dollars of premium per exposure). The actual frequency and severity experienced will vary depending on the change in mix by class of insured risk. In particular, periods of high growth or expansion into new markets, such as that experienced by the Specialty Lines Insurance segment and Unitrin Direct, there may be additional uncertainty in estimating the ultimate loss costs. The contributing factors of this potential risk are changes in the Company's mix by policy limit and mix of business by state or jurisdiction.

The Multi Lines Insurance segment has exposure to construction defect losses through general liability and commercial multiperil coverages it provides to contractors. Construction defect claims arise from alleged defective work performed in the construction of buildings and alleged loss of economic value of the structures. The majority of the Multi Lines Insurance segment's construction defect losses are concentrated in a limited number of western states, including California, and were primarily written by its subsidiaries, Valley Insurance Company and Valley Property & Casualty Insurance Company (the "Valley Companies"). The Company acquired the Valley Companies in 1999, at which time the Valley Companies substantially limited its exposure to contractors on a going-forward basis in the western United States. While the Company has experienced construction defect activity in non-western states, it has not detected the emergence of a significant trend outside the western United States. However, there can be no assurance that such a trend will not emerge in non-western states in which the Company may have significant general liability insurance risks. The process of estimating reserves for these claims is particularly difficult due to the potentially long period of time between the loss date and the date the loss is actually reported, changes in the regulatory and legal environment and involvement of multiple plaintiffs, defendants and insurers.

The Company's goal is to ensure total reserves for losses and LAE are adequate to cover all costs while sustaining minimal variation from the time reserves for losses and LAE are initially established until losses are fully developed. During 2003, the Company made no significant change to the estimate of consolidated loss reserves recorded in prior years.

#### CRITICAL ACCOUNTING POLICIES [CONTINUED]

### Life Insurance Reserves

Due to the length of life insurance contracts and the risks involved, the process of estimating future benefits under life insurance contracts is inherently uncertain. Reserves for future benefits under life insurance contracts are estimated using a variety of factors including, but not limited to, expected mortality, interest and withdrawal rates. Actual mortality, interest and withdrawal rates are likely to differ from expected rates. Accordingly, the timing and amount of actual cash flows for any given period may differ materially from the timing and amount of expected cash flows.

### Reserve for Loan Losses

The Reserve for Loan Losses is estimated using the Company's estimate of ultimate charge-offs and recoveries of loans based on past experience adjusted for current economic conditions. Such charge-offs and recoveries emerge over a period of several years. Accordingly, the Company's actual ultimate net charge-off could differ from the Company's estimate due to a variety of factors including, but not limited to, future economic conditions, timing of charge-offs and recoveries, value of collateral and changes in the overall credit quality of the loan portfolio. Actual net charge-off patterns may also differ materially from historical net charge-off patterns, if there is a change in collection practices, the mix of loans or credit quality of borrowers. For example, net charge-off patterns may differ in the Consumer Finance segment's expansion states from the Company's historical experience. A 100 basis point increase in the Company's estimated ultimate rate of net charge-off would increase the Company's Reserve for Loan Losses at December 31, 2003 by approximately \$20 million.

### Goodwill Recoverability

The process of determining whether or not an asset, such as Goodwill, is impaired or recoverable relies on projections of future cash flows, operating results and market conditions. Such projections are inherently uncertain and, accordingly, actual future cash flows may differ materially from projected cash flows. In evaluating the recoverability of Goodwill, the Company performs a discounted cash flow analysis of the Company's business segments. The discounted cash value may be different from the fair value that would result from an actual transaction between a willing buyer and a willing seller. Such analyses are particularly sensitive to changes in discount rates and investment rates. Changes to these rates might result in material changes in the valuation and determination of the recoverability of Goodwill. For example, an increase in the discount rate will decrease the calculated value. There is likely to be a similar, but not necessarily identical, increase in the investment rate, which would increase the calculated value.

### Postretirement Obligations

The process of estimating the Company's postretirement benefit obligations and corresponding period benefit costs is inherently uncertain and the actual cost of benefits may vary materially from the estimates recorded. These liabilities are particularly volatile due to their long-term nature and heavy reliance on assumptions. The main assumptions driving the valuation of the Company's postretirement pension benefit obligations are: estimated mortality of the employees and retirees eligible for benefits; estimated expected long-term rates of returns on investments; estimated salary increases; and the estimated discount rate (used to bring the ultimate estimated liability to a present value). The main assumptions driving the valuation of the Company's postretirement medical benefit obligations are: estimated mortality of the employees and retirees eligible for benefits; estimated morbidity of the employees and retirees eligible for benefits; estimated medical cost trend rates; and the estimated discount rate. A change in any one or more of these assumptions is likely to result in an ultimate liability different from the original actuarial estimate. Such changes in estimates may be material. For example, a one percentage point decrease in the Company's estimated discount rate would increase the pension obligation and the postretirement medical benefit obligation at December 31, 2003 by approximately \$47.9 million and \$4.6 million, respectively, while a one percentage point increase in the rate would decrease the pension obligation and the postretirement medical benefit obligation at December 31, 2003 by approximately \$39.7 million and \$4.0 million, respectively. A one percentage point increase in the Company's estimated health care cost trend rate for each year would increase the postretirement medical benefit obligation at December 31, 2003 by approximately \$4.0 million. A one percentage point decrease in the Company's estimated health care cost trend rate for each year would decrease the postretirement medical benefit obligation at December 31, 2003 by approximately \$3.5 million. A one percentage point decrease in the Company's estimated long-term rate of return on plan assets would increase the pension expense for the year ended December 31, 2003 by approximately \$2.9 million, while a one percentage point increase in the rate would decrease pension expense by approximately \$2.9 million for the same period.

#### CATASTROPHES

Catastrophes and storms are inherent risks of the property and casualty insurance business. These catastrophic events include hurricanes, tornadoes, earthquakes, hailstorms, wildfires, high winds and winter storms. Such events result in insured losses that are, and will continue to be, a material factor in the results of operations and financial position of the Company's property and casualty insurance companies. Further, because the level of these insured losses occurring in any one year cannot be accurately predicted, these losses may contribute to year-to-year fluctuations in the results of the operations and financial position of these companies. Also, specific types of catastrophic events are more likely to occur at certain times within the year than others. This adds an element of seasonality to property and casualty insurance claims. The Company has adopted the industry-wide catastrophe classifications of a storm and other events promulgated by Insurance Services Office, Inc. ("ISO") to track and report losses related to catastrophes. ISO classifies a disaster as a catastrophe when the event causes \$25 million or more in direct losses to property and affects a significant number of policyholders and insurers. ISO-classified catastrophes are assigned a unique serial number recognized throughout the insurance industry. Previously, the Company reported losses related to ISO catastrophes, as well as all other weather related losses, and reported those as storms or storm losses. To ensure comparability amongst its four property and casualty insurance business segments, on a going-forward-basis, the Company will separately identify only ISO-classified catastrophes in its segment results. The segment discussions that follow utilize ISO's definition of catastrophes for all periods presented.

#### MULTI LINES INSURANCE

| [Dollars in Millions]                        | <br>2003    |      | 2002        |     | 2001        |
|--|-------------|------|-------------|-----|-------------|
| Earned Premiums:                             |             |      | <del></del> |     |             |
| Personal Lines:                              | :           |      |             |     |             |
| Automobile                                   | \$<br>201.2 | \$   | 194.0       | \$  | 197.8       |
| Homeowners                                   | 71.1        |      | 71.3        |     | 70.0        |
| Other  | 10.3        |      | 10.5        |     | 10.5        |
| Total Personal Lines                         | <br>282.6   |      | 275.8       |     | 278.3       |
| Commercial Lines:                            | <br>        |      |             | _   |             |
| Property and Commercial Liability            | 123.4       |      | 139.8       |     | 129.9       |
| Automobile                                   | 93.5        |      | 114.5       |     | 108.1       |
| Other  | 33.9        |      | 54.1        |     | 54.0        |
| Total Commercial Lines                       | <br>250.8   |      | 308.4       |     | 292.0       |
| Total Earned Premiums                        | \$<br>533.4 | \$   | 584.2       | \$  | 570.3       |
| Underwriting Income (Loss):                  |             | ===  |             | === |             |
| Personal Lines                               | \$<br>0.4   | \$   | (31.1)      | \$  | (76.4)      |
| Commercial Lines                             | (10.1)      |      | (93.7)      |     | (77.9)      |
| Total Underwriting Loss                      | <br>(9.7)   |      | (124.8)     |     | (154.3)     |
| Net Investment Income                        | 34.2        |      | 31.6        |     | 42.0        |
| Operating Profit (Loss)                      | \$<br>24.5  | \$   | (93.2)      | \$  | (112.3)     |
| Ratio Based on Earned Premiums:              | <br>        | ==== |             |     | <del></del> |
| Incurred Loss Ratio (excluding Catastrophes) | 66.5%       |      | 87.1%       |     | 89.4%       |
| Incurred Catastrophe Loss Ratio              | 3.6         |      | 2.7         |     | 6.4         |
| Total Incurred Loss Ratio                    | <br>70.1    |      | 89.8        | _   | 95.8        |
| Incurred Expense Ratio                       | 31.7        |      | 31.6        |     | 31.3        |
| Combined Ratio                               | <br>101.8%  |      | 121.4%      | _   | 127.1%      |

Earned Premiums in the Multi Lines Insurance segment decreased by \$50.8 million for the year ended December 31, 2003, compared to the same period in 2002. Personal lines earned premiums increased by \$6.8 million for the year ended December 31, 2003, compared to the same period in 2002, due primarily to higher premium rates, partially offset by lower premium volume. The Company anticipates that premium rate increases on personal lines will moderate next year. Commercial lines earned premiums decreased by \$57.6 million for the year ended December 31, 2003, compared to the same period in 2002, due primarily to lower premium volume, partially offset by higher premium rates. The Company anticipates that commercial lines earned premiums will decline next year as the Company continues to reduce policies in force in certain commercial lines business through extensive re-underwriting.

#### MULTI LINES INSURANCE [CONTINUED]

Net Investment Income increased by \$2.6 million for the year ended December 31, 2003, compared to the same period in 2002, due primarily to higher levels of investments, partially offset by lower yields on investments. Investment levels in the Multi Lines Insurance segment increased due primarily to capital contributions received from its parent, Unitrin, Inc. (see discussion under "Liquidity and Capital Resources").

Operating results in the Multi Lines Insurance segment improved by \$117.7 million for the year ended December 31, 2003, compared to the same period in 2002. Total loss reserve development (which reflects changes in estimates of prior year reserves in the current period, including development on catastrophe losses) had a favorable effect of approximately \$17 million for the year ended December 31, 2003, compared to an adverse effect of approximately \$58 million for the same period in 2002. Catastrophe losses were \$19.2 million for the year ended December 31, 2003, an increase of \$3.4 million compared to the same period in 2002. Excluding reserve development and catastrophe losses, operating results improved due primarily to improved premium rate adequacy in both personal and commercial lines, the Company's efforts to re-underwrite its commercial lines products and lower personal lines expenses as a percentage of earned premiums, partially offset by higher commercial lines expenses as a percentage of earned premiums will increase in 2004, due to lower expected volume and the re-underwriting of commercial lines business.

The Company continues to reduce policies in force in certain commercial lines through extensive re-underwriting of contractors and related industries, program business, workers compensation and product liability. The re-underwriting process will be substantially complete during the first quarter of 2004.

Earned Premiums in the Multi Lines Insurance segment increased by \$13.9 million for the year ended December 31, 2002, compared to the same period in 2001, due primarily to higher premium rates in both personal lines and commercial lines, partially offset by lower volume. Net Investment Income decreased by \$10.4 million for the year ended December 31, 2002, due primarily to lower yields on investments.

Operating results in the Multi Lines Insurance segment reflect a loss of \$93.2 million for the year ended December 31, 2002, compared to a loss of \$112.3 million for the same period in 2001. The Multi Lines Insurance segment had lower catastrophe losses and lower non-catastrophe losses as a percentage of earned premiums, partially offset by the lower net investment income for the year ended December 31, 2002, compared to the same period in 2001. Catastrophe losses were \$15.8 million for the year ended December 31, 2002, a decrease of \$20.7 million compared to the same period in 2001. Reserve strengthening related to adverse reserve development had an adverse effect of \$58 million for the year ended December 31, 2002, compared to an adverse effect of \$55 million for the same period in 2001. The reserve increases reflect developing loss trends primarily related to construction defect, mold, automobile liability and product liability loss exposures in commercial lines of business.

#### SPECIALTY LINES INSURANCE

| [Dollars in Millions]                        |              | 2003  |    | 2002   | <br>2001     |
|--|--------------|-------|----|--------|--------------|
| Earned Premiums:                             |              |       |    |        |              |
| Personal Automobile                          | \$           | 426.2 | \$ | 405.4  | \$<br>320.4  |
| Commercial Automobile                        |              | 85.0  |    | 46.5   | 23.9         |
| Other  |              | 0.8   |    | 1.0    | 1.1          |
| Total Earned Premiums                        | \$           | 512.0 | \$ | 452.9  | \$<br>345.4  |
| Underwriting Profit (Loss):                  |              |       |    |        |              |
| Personal Automobile                          | \$           | 17.6  | \$ | (17.8) | \$<br>(38.3) |
| Commercial Automobile                        |              | 3.8   |    | 2.3    | 6.4          |
| Other  |              | 1.6   |    | 0.1    | 0.6          |
| Total Underwriting Profit (Loss)             |              | 23.0  |    | (15.4) | <br>(31.3)   |
| Net Investment Income                        |              | 15.9  |    | 14.8   | 14.1         |
| Operating Profit (Loss)                      | \$           | 38.9  | \$ | (0.6)  | \$<br>(17.2) |
| Ratio Based on Earned Premiums:              | <del>-</del> |       | -  |        |              |
| Incurred Loss Ratio (excluding Catastrophes) |              | 74.0% |    | 80.5%  | 82.1%        |
| Incurred Catastrophe Loss Ratio              |              | 0.3   |    | 0.3    | 1.6          |
| Total Incurred Loss Ratio                    |              | 74.3  |    | 80.8   | <br>83.7     |
| Incurred Expense Ratio                       |              | 21.2  |    | 22.6   | 25.4         |
| Combined Ratio                               |              | 95.5% |    | 103.4% | <br>109.1%   |
|  |              |       |    |        | <br>         |

#### SPECIALTY LINES INSURANCE [CONTINUED]

Earned Premiums in the Specialty Lines Insurance segment increased by \$59.1 million in 2003, compared to the same period in 2002, due to higher premium volume in commercial automobile and higher premium rates in both personal automobile and commercial automobile, partially offset by lower premium volume in personal automobile. The Company anticipates that commercial automobile premium growth will moderate in 2004. Net Investment Income in the Specialty Lines Insurance segment increased by \$1.1 million in 2003, compared to the same period in 2002, due to higher levels of investments, partially offset by lower yields on investments.

Operating Profit in the Specialty Lines Insurance segment increased by \$39.5 million in 2003, compared to the same period in 2002, due primarily to lower losses and expenses as a percentage of premium. Losses decreased as a percentage of earned premiums due primarily to improved premium rate adequacy. Loss reserve development (which reflects changes in estimates of prior year loss reserves in the current period) had an adverse effect of \$19.1 million in 2003, compared to an adverse impact of \$22.6 million for the same period in 2002. Expenses decreased as a percentage of earned premiums due primarily to improved premium rate adequacy.

Earned Premiums in the Specialty Lines Insurance segment increased by \$107.5 million in 2002, compared to the same period in 2001, due to higher premium volume and higher premium rates. Net Investment Income in the Specialty Lines Insurance segment increased by \$0.7 million in 2002, compared to the same period in 2001, due to higher levels of investments, partially offset by lower yields on investments.

Operating results in the Specialty Lines Insurance segment improved by \$16.6 million in 2002, compared to the same period in 2001. Losses and expenses as a percentage of earned premiums decreased, due in part to improved premium rate adequacy, increased premium volume, the effects of certain underwriting actions and lower catastrophe losses, partially offset by the effects of adverse loss reserve development. Loss reserve development had an adverse effect of \$22.6 million in 2002, compared to an adverse impact of \$6.7 million for the same period in 2001. Catastrophe losses were \$1.2 million in 2002, compared to \$5.4 million in 2001.

#### KEMPER AUTO AND HOME

On June 28, 2002, Unitrin closed its acquisition of the personal lines property and casualty insurance business of the Kemper Insurance Companies ("KIC") in a cash transaction. The business unit acquired from KIC, referred to herein as "Kemper Auto and Home" or "KAH," specializes in the sale of personal automobile and homeowners insurance through independent agents. The acquisition is more fully described in Note 3 to the Company's Consolidated Financial Statements. The results of the Kemper Auto and Home segment are included in the Company's results of operations from the date of acquisition and were as follows:

|  | THREE MONTHS ENDED |                |     |               |     |                |    |               |    | YEAR ENDED     |
|--|--------------------|----------------|-----|---------------|-----|----------------|----|---------------|----|----------------|
| [Dollars in Millions]                                  | MAR                | MARCH 31, 2003 |     | JUNE 30, 2003 |     | SEPT. 30, 2003 |    | EC. 31, 2003  |    | EC. 31, 2003   |
| Premiums Written (Increase) Decrease in                | \$                 | 157.1          | \$  | 174.5         | \$  | 180.5          | \$ | 160.1         | \$ | 672.2          |
| Unearned Premiums                                      |                    | (39.1)         |     | (26.9)        |     | (13.5)         |    | 7.7           |    | (71.8)         |
| Earned Premiums Net Investment Income                  |                    | 118.0<br>2.7   |     | 147.6<br>3.9  |     | 167.0<br>4.3   |    | 167.8<br>5.3  |    | 600.4          |
| Other Income   |                    | 8.4            |     | 4.8           |     | 2.6            |    | 2.0           |    | 17.8           |
| Total Revenues   |                    | 129.1          |     | 156.3         |     | 173.9          |    | 175.1         |    | 634.4          |
| Incurred Losses<br>Insurance Expenses                  |                    | 98.2<br>45.0   |     | 119.5<br>47.7 |     | 133.5<br>48.4  |    | 124.2<br>51.2 |    | 475.4<br>192.3 |
| Operating Loss   | \$                 | (14.1)         | \$  | (10.9)        | \$  | (8.0)          | \$ | (0.3)         | \$ | (33.3)         |
| Ratio Based on Earned Premiums:<br>Incurred Loss Ratio |                    |                | === |               | === |                |    |               |    |                |
| (excluding Catastrophes)                               |                    | 79.9%          |     | 76.2%         |     | 72.6%          |    | 70.8%         |    | 74.4%          |
| Incurred Catastrophe Loss Ratio                        |                    | 3.3            |     | 4.8           |     | 7.3            |    | 3.2           |    | 4.8            |
| Total Incurred Loss Ratio                              | ==                 | 83.2%          |     | 81.0%         |     | 79.9%<br>———   |    | 74.0%         |    | 79.2%          |

KEMPER AUTO AND HOME [CONTINUED]

| i de la companya de |                    |                     |    |                     |    |                      |  |  |
|---|--------------------|---------------------|----|---------------------|----|----------------------|--|--|
|   | THREE MONTHS ENDED |                     |    |                     |    | FROM DATE OF         |  |  |
| [Dollars in Millions]   | SEPT. 30, 2002     |                     | D  | DEC. 31, 2002       |    | EC. 31, 2002         |  |  |
| Premiums Written<br>Increase in Unearned Premiums   |                    | 69.6<br>(0.0)       | \$ | 161.4<br>(76.9)     | \$ | 331.0<br>(216.9)     |  |  |
| Earned Premiums Net Investment Income Other Income  |                    | 29.6<br>0.5<br>19.0 |    | 84.5<br>2.3<br>12.9 |    | 114.1<br>2.8<br>31.9 |  |  |
| Total Revenues  | 4                  | í9.1                |    | 99.7                |    | 148.8                |  |  |
| Incurred Losses Insurance Expenses  |                    | 23.2<br>37.0        |    | 65.2<br>42.4        |    | 88.4<br>79.4         |  |  |
| Operating Loss  | \$ (1              | 1.1)                | \$ | (7.9)               | \$ | (19.0)               |  |  |

Pursuant to the agreements among the parties, KIC retained all liabilities for policies issued by Kemper Auto and Home prior to the closing, while Trinity Universal Insurance Company ("Trinity"), a subsidiary of Unitrin, is entitled to premiums written for substantially all policies issued or renewed by the Kemper Auto and Home segment after the closing and is liable for losses and expenses incurred thereon. Accordingly, the results for the Kemper Auto and Home segment presented on the preceding page and above are not necessarily indicative for a full year on a going-forward-basis. For example, Premiums Written, which reflect the total amount of premiums to be received over a policy's term, were \$169.6 million for the first three months following the acquisition date, compared to Earned Premiums of \$29.6 million for the same period. Premiums are recognized as revenues in the Company's consolidated financial statements not when written, but rather as earned over the life of the policy. Accordingly, Earned Premiums, which relate to the elapsed portion of each policy's term, are recognized as revenues over several quarters. As a result, until the Kemper Auto and Home segment completed a full annual writing cycle from the acquisition date, Earned Premiums for the segment has increased on a quarter-to-quarter basis, while Premiums Written was more level over the same period.

The Kemper Auto and Home segment is administering on behalf of KIC all policies issued prior to the closing and certain policies issued or renewed after the closing, but excluded from the acquisition. Other Income in the Kemper Auto and Home segment has declined in each of the quarters since the acquisition date due to lower volume of administered policies and related claims. The Company anticipates that the volume of administered policies and related claims will continue to decrease.

The Kemper Auto and Home segment recorded an Operating Loss of \$33.3 million for the year ended December 31, 2003. The Operating Loss in the Kemper Auto and Home segment decreased in each quarter during 2003 due primarily to improved premium rate adequacy and the increase in earned premiums which for the first three quarters of 2003 resulted in lower expenses as a percentage of earned premiums.

As discussed in Note 3 to the Company's Consolidated Financial Statements, pursuant to the agreements among the parties, KIC is entitled to receive contingent consideration equal to 1% of premiums written over a three-year period beginning January I, 2003 and also is eligible to receive a performance bonus if certain loss ratio criteria are met over the same three years. The Company recorded contingent consideration of \$7.8 million for the year ended December 31, 2003. The amount of the contingent consideration capitalized and included in Other Assets in the Company's Consolidated Financial Statements at December 31, 2003 was \$7.1 million. The Company currently estimates that KIC has not earned a performance bonus for the year ended December 31, 2003.

At the acquisition date, Unitrin's property and casualty insurance subsidiaries were not licensed in all the states where the KAH business is written nor were certain computer and data processing modifications completed to allow for the migration of the KAH business to the Company's property and casualty insurance subsidiaries. Accordingly, Trinity and KIC entered into a quota share reinsurance agreement (the "Reinsurance Agreement") whereby Trinity reinsured, on a 100% indemnity basis, substantially all of the KAH business written or renewed by KIC after the acquisition date in order to provide a transitional period for Unitrin's property and casualty insurance subsidiaries to obtain licenses in the necessary states and other insurance regulatory authorizations and to complete the required computer and data processing modifications.

Due to the deterioration of KIC's financial position, on January 8, 2003, the Reinsurance Agreement was amended to provide, in the event of KIC's insolvency, for Trinity to make claim payments directly to insureds and insured claimants under the reinsured policies. On June 6, 2003, the Reinsurance Agreement was further amended and restated to allow certain of Trinity's affiliated insurance companies to elect to assume on an assumption reinsurance basis (an "assumption") some or all of the business in the event that it appears receivership proceedings for KIC are imminent or if KIC is in fact placed into receivership. Depending upon the state of residence of a particular policyholder, such an assumption could be subject to notification to, or consent by,

#### KEMPER AUTO AND HOME [CONTINUED]

such policyholder, and/or regulatory approvals by a state insurance department. Moreover, certain computer and data processing modifications would be required to implement an assumption. The Company has developed specifications for such modifications, but has suspended programming work due to the progress that is being made in migrating the KIC business to Unitrin's property and casualty insurance subsidiaries and the substantial completion of computer and data processing modifications that would allow such subsidiaries to cancel and rewrite such business in bulk mid-term in the event that KIC were placed in receivership proceedings. While the Company believes that an assumption would have certain advantages relative to retention of the business in the event that KIC is placed in a receivership, there can be no assurances that such advantages would be realized or that the consents and approvals would be obtained or obtained on a timely basis.

A.M. Best Co., Inc. ("A.M. Best"), the principal insurance company rating agency, lowered its rating for KIC from "A-" (Excellent) to "B+" (Very Good) in December 2002, from "B+" to "B" (Fair) in March 2003, from "B" to "C++" (Marginal) on May I, 2003, and from "C++" to "D" (Poor) on June 10, 2003. A.M. Best attributed the most recent downgrade to KIC's "announcement that upon completion of the year-end 2002 independent financial audit, Lumbermens Mutual Casualty Co. ["LMCC"], the lead company of the [KIC] inter-company pool, expects its year-end 2002 statutory surplus—as reflected in its annual statement—to be substantially lower than currently stated." According to A.M. Best, KIC "management has indicated that if the adjustments had been reflected in its year-end 2002 statutory filing of Lumbermens Mutual Casualty Co., total risk-adjusted capital would fall within the Mandatory Control Level of the risk-based capital calculation required by the Illinois Department of Insurance." These ratings actions with respect to KIC have no impact on Unitrin's property and casualty insurance subsidiaries' "A" (Excellent) rating from A.M. Best.

When an Illinois-domiciled property and casualty insurance company's risk-based capital falls within the Mandatory Control Level, the Illinois Director of Insurance (the "Illinois Director") is mandated to place the company in receivership proceedings unless, as is the case with KIC, the company is no longer writing new business and is running off existing business, in which case the Illinois Director may allow the run-off to proceed under its supervision. In such a run-off, KIC will only be able to write insurance coverage where required by state law or contractual commitments, such as its contractual commitment to write certain personal lines coverage on Unitrin's behalf. If KIC were placed into receivership, KIC's ability to write additional coverage would terminate regardless of existing contractual commitments. In addition, in a receivership, the Illinois Department of Insurance could attempt to take the further action of effecting mid-term cancellations of policies written by KIC. There can be no assurance as to what actions, if any, the Illinois Department of Insurance may take with respect to KIC or the ultimate effect that such actions may have on Unitrin.

Unitrin is continuing the migration of the KIC personal lines business to Unitrin's property and casualty insurance subsidiaries as rapidly as possible to reduce dependence on KIC. The licensing and computer and data processing efforts to allow Unitrin's property and casualty insurance subsidiaries to directly renew the KIC personal lines business are complete. Unitrin's property and casualty insurance subsidiaries began directly issuing insurance policies for new business in a few states in March 2003 and began directly issuing insurance policies for new business in most of KAH's remaining states in the second quarter of 2003. Unitrin's property and casualty insurance subsidiaries also began issuing renewal insurance policies in the second quarter of 2003 in most of KAH's states. As of December 31, 2003, approximately 50% of the in-force KIC personal lines policies had been renewed directly by Unitrin's property and casualty insurance subsidiaries and renewal notices for an additional 20% had been sent to policyholders. While there can be no assurance that Unitrin's property and casualty insurance subsidiaries will be successful in retaining a substantial portion of such business, Unitrin's experience thus far is that such renewals are being retained at levels consistent with KIC's historical rates. Barring further action by the Illinois Department of Insurance with respect to KIC, Unitrin expects that approximately 70% of the in-force KIC personal lines policies at the end of the first quarter of 2004 will have been renewed directly by Unitrin's property and casualty insurance subsidiaries and renewal notices will have been sent to an additional 10% of policyholders. The Company anticipates that the migration of the KAH business to Unitrin's property and casualty insurance subsidiaries will be substantially complete in the second half of 2004.

Unitrin also has substantially completed the development of data processing capabilities to cancel and rewrite such business in bulk mid-term should KIC be placed into a receivership. In the event that KIC were placed in receivership proceedings and ordered to effect mid-term cancellation of all remaining policies written on its paper, the Company cannot predict the extent to which its contingency plans to rewrite such policies in bulk on policies issued directly by Unitrin's property and casualty insurance subsidiaries would be successful, nor can the Company predict what impact these developments would ultimately have on the contingent purchase price or performance bonuses described above and in Note 3 to the Company's Consolidated Financial Statements.

#### UNITRIN DIRECT

Unitrin Direct, the Company's direct marketing automobile insurance unit, markets personal automobile insurance directly to customers primarily through direct mail and the Internet using web insurance portals, click-thrus and its own website, "unitrindirect.com". Unitrin Direct began actively marketing personal automobile insurance in Pennsylvania at the beginning of

#### UNITRIN DIRECT [CONTINUED]

2001. On June 28, 2002, the Company acquired the insurance companies comprising KIC's direct marketing automobile insurance business ("Kemper Direct") in a cash transaction. The results of its operations are included in the Company's and the Unitrin Direct segment's results of operations from the date of acquisition. The acquisition is more fully described in Note 3 to the Company's Consolidated Financial Statements.

Due to the similarity of the business units' models, products and back-office operations, the Company has combined its own direct marketing business unit with Kemper Direct. While the combined operation has not yet achieved profitable economies of scale, the Company believes that this combination provides an opportunity to achieve economies of scale in a shorter time frame than would have been possible if both units were operated as stand-alone units. The Unitrin Direct segment continues to build economies of scale as shown by its growth in premiums written in the table below:

|   | <br>                | <br>               | <br>       |
|---|---------------------|--------------------|------------|
| [Dollars in Millions]                                 | 2003                | 2002               | 2001       |
| Premiums Written:<br>New Business<br>Renewal Business | \$<br>64.1<br>100.8 | \$<br>54.9<br>43.1 | \$<br>24.1 |
| Total Premiums Written                                | \$<br>164.9         | \$<br>98.0         | \$<br>24.1 |

Premiums Written, which reflect the total amount of premiums to be received over the policy term, in the Unitrin Direct segment increased by \$66.9 million in 2003, compared to the same period in 2002, primarily due to the inclusion of Kemper Direct for a full year and higher volume of insurance. For the year ended December 31, 2003, Premiums Written in the states of Florida, California, New York and Pennsylvania comprised 26%, 21%, 12% and 12%, respectively, of the Unitrin Direct segment's Premiums Written.

Premiums Written in the Unitrin Direct segment increased by \$73.9 million in 2002, compared to the same period in 2001, primarily due to the inclusion of Kemper Direct and higher levels of new business. For the year ended December 31, 2002, Premiums Written in the states of Florida, Pennsylvania, California and New York comprised 29%, 17%, 16% and 12%, respectively, of the Unitrin Direct segment's Premiums Written. For the year ended December 31, 2001, Premiums Written in the states of Florida and Pennsylvania comprised 53% and 43%, respectively, of the Unitrin Direct segment's Premiums Written.

Premiums are recognized as revenues in the Company's financial statements not when written, but rather as earned over the life of the policy. Earned Premiums relates to the elapsed portion of each policy's term. The difference between Premiums Written and Earned Premiums relating to the remaining portion of each policy's term is reflected as a deferred revenue liability referred to as Unearned Premiums in the Company's Consolidated Balance Sheets. Results of the Unitrin Direct segment recognized in the Company's financial statements for the years ended December 31, 2003, 2002 and 2001 were:

| [Dollars in Millions]                             | 2003               |    | 2002           | <br>2001             |
|---|--------------------|----|----------------|----------------------|
| Premiums Written<br>Increase in Unearned Premiums | \$ 164.9<br>(15.0) | \$ | 98.0<br>(24.4) | \$<br>24.1<br>(13.7) |
| Earned Premiums<br>Net Investment Income          | 149.9<br>3.3       |    | 73.6<br>0.9    | <br>10.4             |
| Total Revenues                                    | 153.2              |    | 74.5           | <br>10.4             |
| Incurred Losses Insurance Expenses                | 123.9<br>48.7      | -  | 65.8<br>43.8   | <br>10.1<br>22.9     |
| Operating Loss                                    | \$ (19.4)          | \$ | (35.1)         | \$<br>(22.6)         |

Earned Premiums for the year ended December 31, 2003 were \$149.9 million, compared to \$73.6 million for the same period in 2002. Earned Premiums increased due to the inclusion of Kemper Direct for a full year, higher volume of insurance and higher premium rates. Net Investment Income in the Unitrin Direct segment increased by \$2.4 million in 2003, compared to the same period in 2002, due to higher levels of investments partially offset by lower yields on investments.

For the year ended December 31, 2003, the Unitrin Direct segment recorded an Operating Loss of \$19.4 million, compared to an Operating Loss of \$35.1 million in 2002. The Unitrin Direct segment's Operating Loss decreased in 2003 due primarily to lower incurred losses as a percentage of earned premiums reflecting increased premium rate adequacy and lower insurance

#### UNITRIN DIRECT [CONTINUED]

expenses as a percentage of earned premiums reflecting the segment's progress toward achieving economies of scale. The Company anticipates that the Unitrin Direct segment will reach profitability on a discrete quarter basis in the second half of 2004, but that it may not reach profitability for a full year until 2005.

Earned Premiums for the year ended December 31, 2002 were \$73.6 million, compared to \$10.4 million for the same period in 2001. Earned Premiums increased due to the acquisition of Kemper Direct, higher volume of insurance and higher premium rates. Net Investment Income in the Unitrin Direct segment increased by \$0.9 million in 2002, compared to the same period in 2001, due primarily to higher levels of investments.

For the year ended December 31, 2002, the Unitrin Direct segment recorded an Operating Loss of \$35.1 million, compared to an Operating Loss of \$22.6 million for the same period in 2001, due primarily to up-front marketing expenses, uneconomic scale and inadequate premium rates in some states. The Unitrin Direct segment's results for the year ended December 31, 2002 also included \$1.3 million for certain severance costs.

For the years ended December 31, 2003, 2002 and 2001, the Unitrin Direct segment did not record any losses from catastrophes.

#### LIFE AND HEALTH INSURANCE

| [Dollars in Millions] | <br>2003    |    | 2002  |     | 2001  |
|-----------------------|-------------|----|-------|-----|-------|
| Earned Premiums:      |             |    |       |     |       |
| Life                  | \$<br>402.3 | \$ | 403.3 | \$  | 396.4 |
| Accident and Health   | 158.9       |    | 155.6 |     | 151.2 |
| Property              | 100.3       |    | 94.3  |     | 87.5  |
| Total Earned Premiums | <br>661.5   |    | 653.2 | -   | 635.1 |
| Net Investment Income | 134.9       |    | 151.6 |     | 176.9 |
| Other Income          | 4.4         |    | 4.3   |     | 4.9   |
| Total Revenues        | \$<br>800.8 | \$ | 809.1 | \$  | 816.9 |
| Operating Profit      | \$<br>68.9  | \$ | 87.8  | \$  | 106.3 |
|                       | <br>        | == |       | === |       |

Earned Premiums in the Life and Health Insurance segment increased by \$8.3 million for the year ended December 31, 2003, compared to the same period in 2002, due primarily to higher accident and health insurance premium rates and higher volume of property insurance sold by the Life and Health Insurance segment's career agents, partially offset by lower volume of accident and health insurance and lower volume of life insurance. Net Investment Income in the Life and Health Insurance segment decreased by \$16.7 million for the year ended December 31, 2003, compared to the same period in 2002, due primarily to lower levels of investments and lower yields on investments. Investment levels in the Life and Health Insurance segment decreased due primarily to intercompany dividends in the form of cash and other investments paid by the segment in June and December of 2002 to its parent, Unitrin, Inc.

Operating Profit in the Life and Health Insurance segment decreased by \$18.9 million for the year ended December 31, 2003, compared to the same period in 2002. Operating Profit decreased due primarily to the lower investment income and the effects of a change in the Company's actuarial estimate of certain reserves in 2002, partially offset by improved results on property insurance sold by the Life and Health Insurance segment's career agents, including lower catastrophe losses. In 2002, the Company recorded a benefit of \$9.6 million resulting from a change in the Company's actuarial estimate of certain reserves.

Earned Premiums in the Life and Health Insurance segment increased by \$18.1 million for the year ended December 31, 2002, compared to the same period in 2001, due primarily to higher accident and health insurance premium rates, higher volume of life insurance and higher volume of property insurance sold by the Life and Health Insurance segment's career agents, partially offset by lower volume of accident and health insurance. Net Investment Income in the Life and Health Insurance segment decreased by \$25.3 million for the year ended December 31, 2002, compared to the same period in 2001, due primarily to lower yields on investments and lower levels of investments.

Operating Profit in the Life and Health Insurance segment decreased by \$18.5 million for the year ended December 31, 2002, compared to the same period in 2001, due primarily to the lower net investment income, partially offset by a reduction of reserves of \$9.6 million resulting from a change in the Company's actuarial estimate of certain reserves. Catastrophe losses on property insurance sold by the Life and Health Insurance segment's career agents increased by \$2.3 million for the year ended December 31, 2002, compared to the same period in 2001.

The Company recorded a pre-tax charge of \$3.6 million, or \$2.1 million after-tax, in 2002 to cover certain additional costs associated with the implementation of the Company's settlement of certain class action litigation.

#### CONSUMER FINANCE

| 2003        |   | 2002                |   | 2001                     |
|-------------|---|---------------------|---|--------------------------|
| \$<br>184.3 | \$  | 159.9               | \$  | 146.3                    |
| 5.6         |   | 7.2                 |   | 8.5                      |
| 5.8         |   | 4.7                 |   | 4.3                      |
| 195.7       |   | 171.8               |   | 159.1                    |
| 54.4        |   | 39.1                |   | 29.2                     |
| 34.2        |   | 35.9                |   | 43.4                     |
| 66.0        |   | 57.9                |   | 54.6                     |
| \$<br>41.1  | \$  | 38.9                | \$  | 31.9                     |
| \$<br>594.5 | \$  | 572.7               | \$  | 468.4                    |
| <br>        |   |                     |   |                          |
| 3.4%        |   | 2.3%                | ı   | 2.4%                     |
| 5.4         |   | 5.2                 |   | 4.6                      |
| 3.5         |   | 4.0                 |   | 5.0                      |
| \$          | \$ 184.3<br>5.6<br>5.8<br>195.7<br>54.4<br>34.2<br>66.0<br>\$ 41.1<br>\$ 594.5<br>3.4%<br>5.4 | \$ 184.3 \$ 5.6 5.8 | \$ 184.3 \$ 159.9<br>5.6 7.2<br>5.8 4.7<br>195.7 171.8<br>54.4 39.1<br>34.2 35.9<br>66.0 57.9<br>\$ 41.1 \$ 38.9<br>\$ 594.5 \$ 572.7<br>3.4% 2.3%<br>5.4 5.2 | \$ 184.3 \$ 159.9 \$ 7.2 |

Interest, Loan Fees and Earned Discount in the Consumer Finance segment increased by \$24.4 million for the year ended December 31, 2003, compared to the same period in 2002, due primarily to a higher level of loans outstanding. Net Investment Income in the Consumer Finance segment decreased by \$1.6 million for year ended December 31, 2003, compared to the same period in 2002, due primarily to lower yields on investments.

Operating Profit in the Consumer Finance segment increased by \$2.2 million for the year ended December 31, 2003, compared to the same period in 2002. Provision for Loan Losses increased by \$15.3 million for the year ended December 31, 2003, compared to the same period in 2002, due primarily to a higher estimated rate of ultimate losses and the higher level of loans outstanding. Interest Expense on Investment Certificates and Savings Accounts decreased by \$1.7 million for the year ended December 31, 2003, compared to the same period in 2002, due primarily to lower interest rates on Investment Certificates and Savings Accounts, partially offset by higher levels of deposits to support the growth in loans outstanding. General and Administrative Expenses, as a percentage of Interest, Loan Fees and Earned Discount, decreased from 36.2% for the year ended December 31, 2003, due primarily to the higher levels of loans outstanding.

Interest, Loan Fees and Earned Discount in the Consumer Finance segment increased by \$13.6 million for the year ended December 31, 2002, compared to the same period in 2001, due primarily to a higher level of loans outstanding. Net Investment Income in the Consumer Finance segment decreased by \$1.3 million for year ended December 31, 2002, compared to the same period in 2001, due primarily to lower yields on investments.

Operating Profit in the Consumer Finance segment increased by \$7.0 million for the year ended December 31, 2002, compared to the same period in 2001. Provision for Loan Losses increased by \$9.9 million for the year ended December 31, 2002, compared to the same period in 2001. Interest Expense on Investment Certificates and Savings Accounts decreased by \$7.5 million for the year ended December 31, 2002, compared to the same period in 2001, due primarily to lower interest rates on Investment Certificates and Savings Accounts, partially offset by higher levels of deposits. General and Administrative Expenses, as a percentage of Interest, Loan Fees and Earned Discount, decreased from 37.3% for the year ended December 31, 2001, to 36.2% for the year ended December 31, 2002, due primarily to the higher levels of loans outstanding.

#### INVESTEES

Unitrin's investment portfolio at December 31, 2000 included investments in three companies accounted for under the equity method of accounting ("investees"): Curtiss-Wright Corporation ("Curtiss-Wright"), Litton Industries, Inc. ("Litton") and UNOVA. Litton was acquired by Northrop Grumman Corporation ("Northrop") during 2001. In addition, the Company spun off its holdings of Curtiss-Wright common stock to Unitrin's shareholders in a tax-free distribution in 2001. Accordingly, at December 31, 2003 and December 31, 2002 Unitrin's sole investee was UNOVA. UNOVA is listed on the New York Stock Exchange and is subject to the reporting requirements of the federal securities laws. UNOVA is held for investment purposes. The fair value of Unitrin's Investment in Investee was \$290.5 million at December 31, 2003, compared to an asset carrying value of \$64.7 million under the equity method of accounting.

At December 31, 2003 Unitrin owned approximately 21.3% of UNOVA's common stock. UNOVA stated in its December 31, 2002 annual report on Form 10-K that it is "an industrial technologies company providing global customers with solutions for

#### INVESTEES [CONTINUED]

improving their efficiency and productivity" and that its industrial automation systems business segment ("IAS") is "a leading producer of value-added manufacturing technologies, products and services that span the production cycle from process engineering and design to systems integration, including comprehensive life cycle support." IAS "serves primarily the global automotive, off-road vehicle and diesel engine industries;" as well as, the "aerospace, industrial components, heavy equipment and general job shop markets." Products in its automated data systems business segment include "rugged mobile computing solutions and automated data collection systems for field, on-premises and site-based workers as well as wireless network systems for untethered enablement of an enterprise, and barcode label and printing solutions."

In April 2001, Northrop completed its acquisition of Litton. Prior to the Northrop-Litton transaction, Unitrin and its subsidiaries owned approximately 12.7 million shares or 28% of Litton's outstanding common stock. Unitrin and its subsidiaries tendered all of their shares of Litton common stock to Northrop. In exchange for their holdings of Litton common stock, Unitrin and its subsidiaries received approximately 1.8 million shares of Northrop Series B convertible preferred stock and approximately 7.7 million shares of Northrop common stock in a tax-free exchange. In addition to receiving the Northrop preferred and common stock, Unitrin and its subsidiaries received cash of \$171.8 million, net of transaction costs. In the second quarter of 2001, the Company recognized a pre-tax accounting gain of \$562.1 million and an after-tax accounting gain of \$362.4 million, or \$5.37 per common share related to this transaction.

Prior to Northrop's acquisition of Litton, Unitrin accounted for its investment in Litton under the equity method of accounting. As a result of the Northrop-Litton transaction, Unitrin's ownership percentage in the combined company fell below 20%, and accordingly, Unitrin does not apply the equity method of accounting to its investments in Northrop.

In November 2001, Unitrin spun off its 44% equity ownership interest in Curtiss-Wright in a tax-free distribution to Unitrin's shareholders. In connection with the spin-off, all of the 4.4 million Curtiss-Wright shares held by Unitrin were exchanged for 4.4 million shares of a new Class B common stock of Curtiss-Wright that is entitled to elect at least 80% of the Board of Directors of Curtiss-Wright but is otherwise substantially identical to Curtiss-Wright's existing common stock. The Curtiss-Wright Class B common stock was distributed pro ratably to shareholders of Unitrin. All of the other outstanding shares of Curtiss-Wright common stock remained outstanding and are entitled to elect approximately 20% of the Board of Directors of Curtiss-Wright.

The distribution was accounted for as a spin-off and, accordingly, Retained Earnings was reduced by the carrying value of the Company's investment in Curtiss-Wright, or \$137.8 million (\$2.04 per Unitrin common share) in 2001. The aggregate fair value of the shares of Curtiss-Wright Class B common stock distributed to Unitrin shareholders was approximately \$196.1 million (\$2.91 per Unitrin common share) at the time of spin-off. Net Realized Investment Gains (Losses) for the year ended December 31, 2001 includes losses of \$4.5 million for certain transaction costs related to the spin-off. Equity in Net Income of Investees for the year ended December 31, 2001 includes a tax benefit of \$8.8 million to reduce the Company's estimate of taxes on the cumulative undistributed earnings of Curtiss-Wright under the equity method of accounting.

Unitrin accounts for its Investments in Investees under the equity method of accounting using the most recent and sufficiently timely publicly-available financial reports and other publicly-available information which generally results in a two- or three-month-delay basis depending on the investee being reported (See Note 2 to the Company's Consolidated Financial Statements). Equity in Net Income (Loss) of Investees for each of the Company's investee or former investee companies for the years ended December 31, 2003, 2002 and 2001 was:

| [Dollars in Millions]                    | <br>2003    | <br>2002    | <br>2001    |
|--|-------------|-------------|-------------|
| UNOVA                                    | \$<br>(1.2) | \$<br>(1.9) | \$<br>(0.6) |
| Curtiss-Wright                           | ~           | _           | 20.5        |
| Litton                                   | ~           | -           | 8.8         |
| Equity in Net Income (Loss) of Investees | \$<br>(1.2) | \$<br>(1.9) | \$<br>28.7  |

Prior to the periods presented in the Company's Consolidated Financial Statements, Unitrin determined that a decline in the fair value of its investment in UNOVA was other than temporary under applicable accounting standards. Accordingly, Unitrin reduced the carrying value of its investment in UNOVA to its then current estimated realizable value and allocated the reduction to Unitrin's proportionate share of UNOVA's non-current assets. Accordingly, Unitrin's reported equity in the net income of UNOVA differs from Unitrin's proportionate share of UNOVA's reported results to the extent that such results include depreciation, amortization or other charges related to such non-current assets. The fair value of Unitrin's investment in UNOVA subsequently recovered such that the fair value exceeded the carrying value of Unitrin's investment in UNOVA by \$225.8 million at December 31, 2003. In accordance with applicable accounting standards, such excess is not reflected in Unitrin's Consolidated Financial Statements.

In July 2001, three of Unitrin's subsidiaries entered into a financing agreement whereby the subsidiaries and other unrelated parties became participants in a \$75 million three-year term loan agreement with UNOVA. Under the agreement, the

#### INVESTEES [CONTINUED]

subsidiaries provided \$31.5 million in funding to UNOVA. During 2003, 2002 and 2001, UNOVA repaid principal of \$6.8 million, \$23.9 million and \$0.8 million, respectively, to Unitrin's subsidiaries. During 2001, two of Unitrin's subsidiaries purchased a portion of UNOVA's outstanding publicly-traded notes maturing in March 2005 with a total par value of \$5.0 million. Unitrin's subsidiaries' investments in UNOVA's publicly-traded notes is included in Investment in Fixed Maturities at December 31, 2003 and 2002.

#### INVESTMENT RESULTS

Net Investment Income was \$231.9 million, \$221.9 million and \$236.5 million in 2003, 2002 and 2001, respectively. Net Investment Income increased by \$10.0 million in 2003, compared to the same period in 2002, due primarily to higher levels of investments, partially offset by lower yields on investments. Net Investment Income decreased by \$14.6 million in 2002, compared to the same period in 2001, due primarily to lower yields on Fixed Maturities and higher levels of Short-term Investments, partially offset by dividends received from Corporate Investments.

The components of Net Realized Investment Gains (Losses) for the years ended December 31, 2003, 2002 and 2001 were:

| [Dollars in Millions]                  | 20    | 03     | 2002   | 2001        |
|--|-------|--------|--------|-------------|
| Fixed Maturities:                      |       |        |        | -           |
| Gains on Disposition's                 | \$ 13 | 3.6 \$ | 5.5    | \$<br>2.6   |
| Losses on Dispositions                 | ((    | ).7)   | (1.3)  | (4.2)       |
| Losses from Write-downs                | (2    | 2.5)   | (10.9) | (0.9)       |
| Equity Securities:                     |       |        |        |             |
| Gains on Dispositions                  | 45    | 5.8    | 2.7    | 13.3        |
| Losses on Dispositions                 | (2    | 2.5)   | (0.7)  | (0.1)       |
| Losses from Write-downs                | (18   | 3.0)   | (16.5) | _           |
| Investee:                              |       |        |        |             |
| Gains on Dispositions                  |       | -      | _      | 562.1       |
| Losses on Dispositions                 |       | _      |        | (4.5)       |
| Other Investments:                     |       |        |        |             |
| Gains on Dispositions                  | (     | .3     | 8.4    | _           |
| Losses on Dispositions                 | ()    | ).3)   | (0.5)  | (0.1)       |
| Losses from Write-downs                | (1    | .8)    | _      | -           |
| Net Realized Investment Gains (Losses) | \$ 33 | .9 \$  | (13.3) | \$<br>568.2 |

Net Realized Investment Gains (Losses) was a gain of \$33.9 million, a loss of \$13.3 million and a gain of \$568.2 million in 2003, 2002 and 2001, respectively. Net Realized Investment Gains (Losses) for the year ended December 31, 2003 includes Gains on Dispositions of Fixed Maturities of \$13.6 million, including recoveries from sales on fixed maturities written down in prior years. Net Realized Investment Gains (Losses) for the year ended December 31, 2003 includes pre-tax gains of \$12.0 million resulting from the sale of the Company's investment in ITT Industries, Inc. common stock, pre-tax gains of \$6.6 million from sales of the Company's investment in Northrop common stock, pre-tax gains of \$6.6 million from sales of the Company's investment in Insurance Services Office, Inc. common stock, pre-tax gains of \$5.7 million from sales of a portion of the Company's investment in Hartford Financial Services Group, Inc. ("Hartford") common stock, and pre-tax gains of \$4.4 million resulting from sales of a portion of the Company's investment in Baker Hughes, Inc. ("Baker Hughes") common stock. The fair value of the Company's remaining investments in Northrop's common stock, Hartford's common stock and Baker Hughes' common stock was \$633.9 million, \$21.5 million and \$82.2 million, respectively, at December 31, 2003. The other gains and losses from sales of equity securities included in Net Realized Investment Gains (Losses) were primarily due to sales of investments in 54 different issuers. Net Realized Investment Gains (Losses) for the year ended December 31, 2003 includes a pre-tax loss of \$1.8 million to write down investment real estate.

Net Realized Investment Gains (Losses) for the year ended December 31, 2002 includes a pre-tax gain of \$8.1 million due to the sale of certain investment real estate and pre-tax gains of \$1.5 million resulting from sales of a portion of the Company's investment in Baker Hughes common stock.

Net Realized Investment Gains (Losses) for the year ended December 31, 2001 includes a pre-tax gain of \$562.1 million resulting from the acquisition of Litton by Northrop (see discussion above under the heading "Investees").

#### INVESTMENT RESULTS [CONTINUED]

The Company regularly reviews its investment portfolio for factors that may indicate that a decline in fair value of an investment is other than temporary. Some factors considered in evaluating whether or not a decline in fair value is other than temporary include: I) the Company's ability and intent to retain the investment for a period of time sufficient to allow for a recovery in value; 2) the duration and extent to which the fair value has been less than cost; and 3) the financial condition and prospects of the issuer. Net Realized Investment Gains (Losses) for the years ended December 31, 2003, 2002 and 2001 includes losses of \$20.5 million, \$27.4 million and \$0.9 million, respectively, resulting from other than temporary declines in the fair value of investments. The Company cannot anticipate when or if similar investment losses may occur in the future.

#### CORPORATE INVESTMENTS

The Company considers the management of certain investments, including Northrop common and preferred stock, Baker Hughes common stock and investees, to be a corporate responsibility and excludes income from these investments from its Operating Segments. Dividend income from these Corporate Investments for the years ended December 31, 2003, 2002 and 2001 was:

| [Dollars in Millions]                            | 2003       | 2002       | 2001       |
|--|------------|------------|------------|
| Northrop Common Stock                            | \$<br>12.4 | \$<br>12.8 | \$<br>9.2  |
| Northrop Preferred Stock                         | 12.3       | 12.3       | 9.4        |
| Baker Hughes Common Stock                        | 1.2        | 1.4        | 1.7        |
| Total Dividend Income from Corporate Investments | \$<br>25.9 | \$<br>26.5 | \$<br>20.3 |

The Company received its shares of Northrop common and preferred stock as a result of the acquisition of the Company's former investee, Litton, by Northrop (see discussion above under heading "Investees"). The acquisition occurred in the second quarter of 2001. Dividend income from Baker Hughes has decreased resulting from sales of a portion of the Company's investment in Baker Hughes (see discussion above under heading "Investment Results").

The changes in fair values of Unitrin's Corporate Investments for the year ended December 31, 2003 were:

| [Dollars in Millions]       | FAIR VALUE<br>DEC. 31, 2002 |         | DISPOSITIONS |         | HOLDING GAIN<br>(LOSS) ARISING<br>DURING PERIOD |        | FAIR VALUE<br>DEC. 31, 2003 |         |
|-----------------------------|-----------------------------|---------|--------------|---------|---|--------|-----------------------------|---------|
| Equity Securities:          |                             |         |              |         |   |        |                             |         |
| Northrop Common Stock       | \$                          | 743.6   | \$           | (96.5)  | \$  | (13.2) | \$                          | 633.9   |
| Northrop Preferred Stock    |                             | 218.9   |              | _       |   | 2.0    |                             | 220.9   |
| Baker Hughes Common Stock   |                             | 97.0    |              | (13.8)  |   | (1.0)  |                             | 82.2    |
| Investee:                   |                             |         |              |         |   |        |                             |         |
| UNOVA Common Stock          |                             | 75.9    |              | -       |   | 214.6  |                             | 290.5   |
| Total Corporate Investments | \$                          | 1,135.4 | \$           | (110.3) | \$  | 202.4  | \$                          | 1,227.5 |

#### LIQUIDITY AND CAPITAL RESOURCES

At December 31, 2003, there are approximately 3.5 million shares of the Company's outstanding common stock that can be repurchased under the Company's Board of Directors outstanding repurchase authorization. Common stock can be repurchased in open market or in privately negotiated transactions from time to time subject to market conditions and other factors. During 2003, the Company repurchased and retired 0.1 million shares of its common stock in open market transactions at an aggregate cost of \$1.4 million. The Company has repurchased and retired approximately 54.7 million shares of its common stock in open market transactions at an aggregate cost of approximately \$1.5 billion since 1990. The Company does not anticipate repurchasing significant amounts of its common stock during 2004.

On August 30, 2002, the Company entered into a \$360 million unsecured revolving credit agreement, expiring August 30, 2005, with a group of banks. Proceeds from advances under the agreement may be used for general corporate purposes, including repurchases of the Company's common stock. There were no borrowings outstanding under the Company's revolving credit agreement at December 31, 2003.

#### LIQUIDITY AND CAPITAL RESOURCES [CONTINUED]

On June 26, 2002, the Company commenced an initial public offering of its 5.75% senior notes due July 1, 2007 with an aggregate principal amount of \$300 million (the "5.75% Senior Notes"). The 5.75% Senior Notes are unsecured and may be redeemed in whole at any time or in part from time to time at the Company's option at specified redemption prices. On July 1, 2002, the Company issued the 5.75% Senior Notes in exchange for proceeds of \$296.8 million, net of transaction costs, for an effective yield of 5.99%. Proceeds were used to repay borrowings under the Company's former revolving credit agreement. Interest expense under the 5.75% Senior Notes was \$17.8 million and \$8.9 million for the years ended December 31, 2003 and 2002, respectively.

On October 30, 2003, the Company utilized the remaining capacity under its shelf registration statement and issued \$200 million of its 4.875% senior notes due November 1, 2010 (the "4.875% Senior Notes"). The 4.875% Senior Notes are unsecured and may be redeemed in whole at any time or in part from time to time at the Company's option at specified redemption prices. The Company issued the 4.875% Senior Notes in exchange for proceeds of \$198.0 million, net of transaction costs, for an effective yield of 5.04%. The Unitrin parent company used the proceeds from the notes to fund the purchase of Northrop common stock from one of its subsidiaries as discussed below and to repay borrowings outstanding under its revolving credit agreement. The Company does not anticipate significant additional changes in its capital structure during 2004. Interest expense under the 4.875% Senior Notes was \$1.7 million for the year ended December 31, 2003.

At December 31, 2002, the Unitrin parent company held 1,144,689 shares of Northrop common stock. On December 26, 2003, the Unitrin parent company purchased all 1,936,092 shares of Northrop common stock held by its subsidiary, United Insurance Company of America ("United"). During the month of December 2003, the Unitrin parent company sold 1,034,700 shares of Northrop common stock in the open market, generating gross proceeds of approximately \$96.5 million. At December 31, 2003, the Unitrin parent company held 1,838,517 shares of Northrop common stock with a market value of \$175.8 million and also held 1,774,812 shares of Northrop preferred stock with a market value of \$220.9 million. In addition, Unitrin subsidiaries also held 4,792,064 shares of Northrop common stock with a market value of \$458.1 million at December 31, 2003.

During 2003, two of Unitrin's subsidiaries (United and Fireside Securities Corporation) paid \$75.0 million and \$13.3 million, respectively, in dividends to Unitrin. As a result of the KIC acquisition and premium growth in the Specialty Lines Insurance segment and in the Unitrin Direct segment, Unitrin made capital contributions totaling \$192.8 million to its property and casualty insurance subsidiaries in 2003. The Company believes that its property and casualty insurance subsidiaries are sufficiently capitalized at December 31, 2003 to fund future premium growth and to pay dividends to Unitrin out of future operating earnings.

The Company has no other significant commitments for capital expenditures. The Company's subsidiaries maintain levels of cash and liquid assets sufficient to meet ongoing obligations to policyholders and claimants, as well as ordinary operating expenses. The Company is reserves are set at levels expected to meet contractual liabilities. The Company maintains adequate levels of liquidity and surplus capacity to manage the risks inherent with any differences between the duration of its liabilities and invested assets. As further discussed in Note 4 to the Company's Consolidated Financial Statements, from time to time some of Unitrin's subsidiaries may hold collateral from unrelated parties pursuant to securities lending agreements whereby unrelated parties borrow securities from the subsidiaries' accounts. The subsidiaries are required to return such collateral upon return of the loaned security. Accordingly, the amount of such collateral would not be available to meet ongoing obligations to policyholders and claimants, as well as ordinary operating expenses. Unitrin and its subsidiaries have not formed special purpose entities or similar structured financing vehicles to access capital and/or manage risk. The Company's retained earnings at December 31, 2003 includes \$37.6 million representing the undistributed equity in net income of investee.

The Company's management believes that it has sufficient resources to maintain the payment of dividends to its shareholders at the present level. Sources for future shareholder dividend payments and the payment of interest on Unitrin's senior notes include the receipt of dividends from Unitrin's operating subsidiaries, the receipt of dividends from its investments in Northrop, borrowings under the revolving credit agreement, and monetization of a portion of the Unitrin parent company's Northrop holdings. At December 31, 2003, the Unitrin parent company directly held investments in Northrop common and preferred stock with a market value totaling \$396.7 million. During the period from January 1, 2004 to January 28, 2004, the Unitrin parent company sold Northrop common stock generating gross proceeds of \$15.5 million.

#### OFF-BALANCE SHEET ARRANGEMENTS

The Company has no material obligations under a guarantee contract meeting the characteristics identified in paragraph 3 of Financial Accounting Standards Board ("FASB") Interpretation No. ("FIN") 45, "Guarantor's Accounting and Disclosure Requirements, Including Indirect Guarantees of Indebtedness of Others." The Company has no material retained or contingent interests in assets transferred to an unconsolidated entity. The Company has no material obligations, including contingent obligations, under contracts that would be accounted for as derivative instruments. The Company has no obligations, including contingent obligations, arising out of a variable interest in an unconsolidated entity held by, and material to, the Company, where such entity provides financing, liquidity, market risk or credit risk support to, or engages in leasing, hedging or research and development services with, the Company. Accordingly, the Company has no material off-balance sheet arrangements.

#### CONTRACTUAL OBLIGATIONS

Cash flow information pertaining to the Company's contractual obligations at December 31, 2003 is as follows:

| [Dollars in Millions]   | PAYMENTS DUE BY PERIOD              |       |                                     |       |                                     |       |                        |       |    |         |
|---|-------------------------------------|-------|-------------------------------------|-------|-------------------------------------|-------|------------------------|-------|----|---------|
|   | JAN. 1, 2004<br>TO<br>DEC. 31, 2004 |       | JAN. I, 2005<br>TO<br>DEC. 31, 2006 |       | JAN. I, 2007<br>TO<br>DEC. 31, 2008 |       | AFTER<br>DEC. 31, 2008 |       |    | TOTAL   |
| Long-Term Debt Obligations  | \$                                  | _     | \$                                  | _     | \$                                  | 300.0 | \$                     | 200.0 | \$ | 500.0   |
| Investment Certificates and   |                                     |       |                                     |       |                                     |       |                        |       |    |         |
| Savings Accounts  |                                     | 392.2 |                                     | 204.6 |                                     | 255.1 |                        | 47.2  |    | 899.1   |
| Capital Lease Obligations   |                                     | 0.8   |                                     | 0.5   |                                     | _     |                        | ~     |    | 1.3     |
| Operating Lease Obligations   |                                     | 26.6  |                                     | 45.6  |                                     | 11.7  |                        | 4.8   |    | 88.7    |
| Purchase Obligations  |                                     | 1.7   |                                     | 3.0   |                                     | _     |                        | -     |    | 4.7     |
| Other Contractual Obligations Reflected in Long-Term Liabilities on the |                                     |       |                                     |       |                                     |       |                        |       |    |         |
| Consolidated Balance Sheet under GAA                                    | P                                   | 54.7  |                                     | 91.2  |                                     | 34.1  |                        | 15.3  |    | 195.3   |
| Total Contractual Obligations   | \$                                  | 476.0 | \$                                  | 344.9 | \$                                  | 600.9 | \$                     | 267.3 | \$ | 1,689.1 |

#### INTEREST AND OTHER EXPENSES

Interest and Other Expenses was \$45.3 million, \$26.9 million and \$22.2 million in 2003, 2002 and 2001, respectively. Interest expense was \$21.4 million, \$12.2 million and \$9.0 million in 2003, 2002 and 2001, respectively. Other corporate expenses were \$23.9 million, \$14.7 million and \$13.2 million in 2003, 2002 and 2001, respectively. Other Corporate Expenses increased by \$9.2 million for the year ended December 31, 2003, compared to the same period in 2002, due primarily to higher compensation and employee benefit costs.

#### ACCOUNTING CHANGES

Effective January 1, 2003, the Company adopted the fair value recognition provisions of Statement of Financial Accounting Standards ("SFAS") No. 123, "Accounting for Stock-Based Compensation," and as amended by SFAS No. 148, "Accounting for Stock-Based Compensation—Transition and Disclosure," prospectively to all awards granted, modified or settled on or after January 1, 2003. Prior to January 1, 2003, the Company accounted for its stock option plans under the recognition and measurement provisions of Accounting Principles Board ("APB") Opinion No. 25, "Accounting for Stock Issued to Employees," and related Interpretations. For the year ended December 31, 2003, the Company recognized compensation expense of \$2.8 million before tax due to the adoption of SFAS No. 123.

On January I, 2003, the Company adopted SFAS No. 143, "Accounting for Asset Retirement Obligations." SFAS No. 143 addresses financial accounting and reporting for obligations associated with the retirement of tangible long-lived assets and the associated asset retirement costs. SFAS No. 143 applies to all entities. It applies to legal obligations associated with the retirement of long-lived assets that result from the acquisition, construction, development and/or the normal operation of a long-lived asset, except for certain obligations of lessees. SFAS No. 143 is effective for financial statements issued for fiscal years beginning after June 15, 2002. The initial application of SFAS No. 143 did not have an impact on the Company's consolidated financial statements.

In January 2003, the FASB issued FIN 46, "Consolidation of Variable Interest Entities." FIN 46 clarifies the application of Accounting Research Bulletin No. 51, "Consolidated Financial Statements," for certain entities in which equity investors do not have the characteristics of a controlling financial interest or do not have sufficient equity at risk for the entity to finance its activities without additional subordinated financial support from other parties. FIN 46 applies immediately to variable interest entities created after January 31, 2003, and to variable interest entities in which an enterprise obtains an interest after that date. The Company did not create or obtain an interest in a variable interest entity during the period February 1, 2003 through December 31, 2003. Accordingly, FIN 46 had no impact on the Company's consolidated financial statements.

In June 2002, the FASB issued SFAS No. 146, "Accounting for Costs Associated with Exit or Disposal Activities." SFAS No. 146 addresses financial accounting and reporting for costs associated with exit or disposal activities and supersedes Emerging Issues Task Force ("EITF") No. 94-3, "Liability Recognition for Certain Employee Termination Benefits and Other Costs to Exit an Activity (including Certain Costs Incurred in a Restructuring)." SFAS No. 146 requires companies to recognize costs associated with exit or disposal activities when they are incurred rather than at the date of commitment to an exit or disposal plan. On July 1, 2002, the Company adopted the provisions of SFAS No. 146 prospectively. The initial adoption of SFAS No. 146 did not have an impact on the Company's consolidated financial statements.

#### ACCOUNTING CHANGES [CONTINUED]

In October 2002, the FASB issued SFAS No. 147, "Acquisitions of Certain Financial Institutions." SFAS No. 147 provides guidance on the accounting for the acquisition of a financial institution, and applies to all acquisitions of financial institutions except those between two or more mutual enterprises and was effective October 1, 2002. Pursuant to the provisions of SFAS No. 147, the specialized accounting guidance specified in paragraph 5 of SFAS No. 72, "Accounting for Certain Acquisitions of Banking or Thrift Institutions," does not apply after September 30, 2002. The adoption of SFAS No. 147 did not have an impact on the Company's consolidated financial statements.

In November 2002, the FASB issued FIN 45, "Guarantor's Accounting and Disclosure Requirements for Guarantees, Including Indirect Guarantees of Indebtedness of Others (an interpretation of FASB Statements of Financial Accounting Standards Nos. 5, 57 and 107 and rescission of FASB Interpretation No. 34)." FIN 45 clarifies the requirements of SFAS No. 5, "Accounting for Contingencies," relating to a guarantor's accounting for, and disclosure of, the issuance of certain types of guarantees. The initial recognition and initial measurement provisions of FIN 45 are applicable to guarantees issued or modified after December 31, 2002 and the disclosure requirements are applicable to financial statements for periods ending after December 15, 2002. The initial adoption of FIN 45 did not have an impact on the Company's consolidated financial statements.

In December 2002, the FASB issued SFAS No. 148, "Accounting for Stock-Based Compensation—Transition and Disclosure—an amendment of FASB Statement No. 123." SFAS No. 148 amends SFAS No. 123, "Accounting for Stock-Based Compensation" to provide alternative methods of transition for a voluntary change to the fair value-based method of accounting for stock-based employee compensation. In addition, SFAS No. 148 amends the disclosure requirements of SFAS No. 123 to require prominent disclosures in both annual and interim financial statements about the method of accounting for stock-based employee compensation and the effect of the method used on reported results. SFAS No. 148 is effective for fiscal years ending after December 15, 2002.

In July 2001, the FASB issued SFAS No. 141, "Business Combinations." SFAS No. 141 requires that all business combinations be accounted for under the purchase method of accounting. SFAS No. 141 also changes the criteria for the separate recognition of intangible assets acquired in a business combination. SFAS No. 141 is effective for all business combinations initiated after June 30, 2001.

In July 2001, the FASB issued SFAS No. 142, "Goodwill and Other Intangible Assets." SFAS No. 142 addresses accounting and reporting for intangible assets acquired, except for those acquired in a business combination. SFAS No. 142 presumes that goodwill and certain intangible assets have indefinite useful lives. Accordingly, goodwill and certain intangibles will not be amortized but rather will be tested at least annually for impairment. SFAS No. 142 also addresses accounting and reporting for goodwill and other intangible assets subsequent to their acquisition. SFAS No. 142 is effective for fiscal years beginning after December 15, 2001. Amortization of Goodwill was \$8.7 million for the year ended December 31, 2001. On January 1, 2002, the Company adopted SFAS No. 142.

In August 2001, the FASB issued SFAS No. 143, "Accounting for Asset Retirement Obligations." SFAS No. 143 addresses financial accounting and reporting for obligations associated with the retirement of tangible long-lived assets and the associated asset retirement costs. SFAS No. 143 applies to all entities and applies to legal obligations associated with the retirement of long-lived assets that result from the acquisition, construction, development and/or the normal operation of a long-lived asset, except for certain obligations of lessees. SFAS No. 143 also amends SFAS No. 19, "Financial Accounting and Reporting by Oil and Gas Producing Companies." SFAS No. 143 is effective for financial statements issued for fiscal years beginning after June 15, 2002. The initial adoption of SFAS No. 143 did not have an impact on the Company's consolidated financial statements.

In October 2001, the FASB issued SFAS No. 144, "Accounting for the Impairment or Disposal of Long-Lived Assets." SFAS No. 144 replaces SFAS No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to Be Disposed Of." The statement is intended to develop one accounting model, based on the framework established in SFAS No. 121, for long-lived assets to be disposed of by sale and to address significant implementation issues. SFAS No. 144 is effective for financial statements issued for fiscal years beginning after December 15, 2001, and interim periods within those fiscal years. The initial adoption of SFAS No. 144 did not have an impact on the Company's consolidated financial statements.

### QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

### Quantitative Information About Market Risk

The Company's consolidated balance sheet includes five types of financial instruments subject to the material market risk disclosures required by the Securities and Exchange Commission ("SEC"): 1) Investments in Fixed Maturities, 2) Investments in Equity Securities, 3) Consumer Finance Receivables, 4) Investment Certificates and Savings Accounts, and 5) Senior Notes Payable. Investments in Fixed Maturities, Consumer Finance Receivables, Investment Certificates and Savings Accounts and Senior Notes Payable are subject to material interest rate risk. The Company's Investments in Equity Securities include common and preferred stocks and, accordingly, are subject to material equity price risk and interest rate risk, respectively.

For purposes of this disclosure, market risk sensitive financial instruments are divided into two categories: financial instruments acquired for trading purposes and financial instruments acquired for purposes other than trading. The Company's market risk

#### QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK [CONTINUED]

sensitive financial instruments are generally classified as held for purposes other than trading. The Company has no significant holdings of financial instruments acquired for trading purposes. The Company has no significant holdings of derivatives.

The Company measures its sensitivity to market risk by evaluating the change in its financial assets and liabilities relative to fluctuations in interest rates and equity prices. The evaluation is made using instantaneous changes in interest rates and equity prices on a static balance sheet to determine the effect such changes would have on the Company's market value at risk and the resulting pre-tax effect on Shareholders' Equity. The changes chosen reflect the Company's view of adverse changes which are reasonably possible over a one-year period. The selection of the changes chosen should not be construed as the Company's prediction of future market events, but rather an illustration of the impact of such events.

For the interest rate sensitivity analysis presented below, the Company assumed an adverse and instantaneous increase of 100 basis points in market interest rates for Investments in Fixed Maturities, Preferred Stock Equity Securities and Consumer Finance Receivables from their levels at December 31, 2003 and 2002, respectively, and an adverse and instantaneous decrease of 100 basis points in market interest rates for Investment Certificates and Savings Accounts and Senior Notes Payable from their levels at December 31, 2003 and 2002. All other variables were held constant. The Company measured equity price sensitivity assuming an adverse and instantaneous 10% decrease in the Standard & Poor's Stock Index (the "S&P 500") from its level at December 31, 2003 and 2002, with all other variables held constant. The Company's Investments in Common Stock Equity Securities were correlated with the S&P 500 using the portfolio's weighted-average beta of 0.33 and 0.40 at December 31, 2003 and 2002, respectively. The portfolio's weighted-average beta was calculated using each security's beta for the five-year periods ended December 31, 2003 and 2002, respectively, and weighted on the fair value of such securities at December 31, 2003 and 2002, respectively. Beta measures a stock's relative volatility in relation to the rest of the stock market with the S&P 500 having a beta coefficient of 1.00.

The estimated adverse effects on the market value of the Company's financial instruments at December 31, 2003 using these assumptions were:

| [Dollars in Millions]  |            |                             |     | PRO FORMA INCREASE (DECREASE) |    |                      |                      |                             |  |  |
|--|------------|-----------------------------|-----|-------------------------------|----|----------------------|----------------------|-----------------------------|--|--|
|  | FAIR VALUE |                             | -,- | INTEREST<br>RATE RISK         |    | EQUITY<br>PRICE RISK | TOTAL<br>MARKET RISK |                             |  |  |
| December 31. 2003  |            |                             |     |                               |    |                      |                      |                             |  |  |
| ASSETS Investments in Fixed Maturities Investments in Equity Securities Consumer Finance Receivables | \$         | 3,634.7<br>1,287.6<br>906.7 | \$  | (225.5)<br>(5.9)<br>(12.0)    | \$ | (39.6)               | \$                   | (225.5)<br>(45.5)<br>(12.0) |  |  |
| LIABILITIES Investment Certificates and Savings Accounts Senior Notes Payable                        | \$         | 918.9<br>519.4              | \$  | 18.1<br>10.2                  | \$ | -<br>-               | \$                   | 18.1<br>10.2                |  |  |

The estimated adverse effects on the market value of the Company's financial instruments at December 31, 2002 using these assumptions were:

| [Dollars in Millions]                        |            | pro forma increase (decrease) |    |                       |    |                      |                    |         |  |  |  |
|--|------------|-------------------------------|----|-----------------------|----|----------------------|--------------------|---------|--|--|--|
|  | FAIR VALUE |                               |    | INTEREST<br>RATE RISK |    | EQUITY<br>PRICE RISK | TOTA<br>MARKET RIS |         |  |  |  |
| December 31, 2002                            |            |                               |    |                       |    |                      |                    |         |  |  |  |
| ASSETS                                       |            |                               |    |                       |    |                      |                    |         |  |  |  |
| Investments in Fixed Maturities              | \$         | 3,023.0                       | \$ | (119.1)               | \$ | _                    | \$                 | (119.1) |  |  |  |
| Investments in Equity Securities             |            | 1,394.3                       |    | (4.1)                 |    | (51.7)               |                    | (55.8)  |  |  |  |
| Consumer Finance Receivables                 |            | 829.9                         |    | (10.9)                |    | _                    |                    | (10.9)  |  |  |  |
| LIABILITIES                                  |            |                               |    |                       |    |                      |                    |         |  |  |  |
| Investment Certificates and Savings Accounts | \$         | 864.7                         | \$ | 15.2                  | \$ | _                    | \$                 | 15.2    |  |  |  |
| Senior Notes Payable                         |            | 315.0                         |    | 12.2                  |    | _                    |                    | 12.2    |  |  |  |

The market risk sensitivity analysis assumes that the composition of the Company's interest rate sensitive assets and liabilities, including but not limited to future contractual cash flows and credit quality, and equity price sensitive assets existing at the beginning of the period remains constant over the period being measured. It also assumes that a particular change in interest rates is reflected uniformly across the yield curve regardless of the time to maturity. Interest rates on certain types of assets and liabilities may fluctuate in advance of changes in market interest rates, while interest rates on other types may lag behind

#### QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK [CONTINUED]

changes in market rates. Also, any future correlation, either in the near term or the long term, between the Company's common stock equity securities portfolio and the S&P 500 may differ from the historical correlation as represented by the weighted-average historical beta of the common stock equity securities portfolio. Accordingly, the market risk sensitivity analysis may not be indicative of, is not intended to provide, and does not provide a precise forecast of the effect of changes of market rates on the Company's income or Shareholders' Equity. Further, the computations do not contemplate any actions the Company may undertake in response to changes in interest rates or equity prices.

To the extent that any adverse IOO basis point change occurs in increments over a period of time instead of instantaneously, the adverse impact on fair values would be partially mitigated because some of the underlying financial instruments would have matured. For example, proceeds from any maturing assets could be reinvested and any new liabilities incurred at the then current interest rates.

### Qualitative Information About Market Risk

Market risk is a broad term related to economic losses due to adverse changes in the fair value of a financial instrument and is inherent to all financial instruments. SEC disclosure rules focus on only one element of market risk—price risk. Price risk relates to changes in the level of prices due to changes in interest rates, equity prices, foreign exchange rates or other factors that relate to market volatility of the rate, index, or price underlying the financial instrument. The Company's primary market risk exposures are to changes in interest rates and certain exposures to changes in equity prices.

The Company manages its interest rate exposures with respect to Investments in Fixed Maturities by investing primarily in investment-grade securities of moderate duration. The interest rate risks with respect to the fair value of Consumer Finance Receivables should be partially offset by the impact of interest rate movements on Investment Certificates and Savings Accounts which are issued to fund its receivables.

At December 31, 2003 and December 31, 2002, \$854.8 million and \$962.5 million of the Company's Investments in Equity Securities, which exclude the Company's Investments in Investees, was concentrated in the common and preferred stock of Northrop. Northrop stated in its 2002 Annual Report on Form 10-K that it "provides technologically advanced innovative products, services and solutions in defense and commercial electronics, information technology, systems integration, space technology, mission systems and nuclear and non-nuclear shipbuilding and systems." Additionally, Northrop stated that it "is subject to the usual vagaries of the marketplace, it is also affected by the unique characteristics of the defense industry and by certain elements peculiar to its own business mix." At December 31, 2003 and December 31, 2002, respectively, the Company's Investments in Equity Securities included \$82.2 million and \$97.0 million of Baker Hughes common stock. Baker Hughes stated in its 2002 Annual Report on Form 10-K that it "is engaged in the oil field services industry," and in addition, it "manufactures and markets a broad range of continuous and batch centrifuges and specialty filters." Accordingly, the Company's Investments in Equity Securities is sensitive to the nature of Northrop and Baker Hughes' industry segments.

#### CAUTION REGARDING FORWARD-LOOKING STATEMENTS

Management's Discussion and Analysis of Results of Operations and Financial Condition, Quantitative and Qualitative Disclosures About Market Risk and the accompanying Consolidated Financial Statements (including the notes thereto) and Letter to Shareholders contain forward-looking statements, which usually include words such as "believe(s)," "goal(s)," "target(s)," "estimate(s)," "anticipate(s)," "forecast(s)," "project(s)," "plan(s)," "intend(s)," "expect(s)," "might," "may" and similar expressions. Any or all forward-looking statements may turn out to be wrong, and, accordingly, readers are cautioned not to place undue reliance on such statements, which speak only as of the date of this Annual Report. Forward-looking statements are subject to risks and uncertainties which could cause actual results to differ materially from those contemplated in such statements. Such risks and uncertainties include, but are not limited to, those described in this Management's Discussion and Analysis of Results of Operations and Financial Condition, the Consolidated Financial Statements (including notes thereto), changes in economic factors (such as interest rates, unemployment rates and stock market fluctuations), changes in competitive conditions (including availability of labor with required technical or other skills), the number and severity of insurance claims (including those associated with catastrophe losses), changes in the financial condition of reinsurers and amounts recoverable therefrom, changes in industry trends, regulatory approval of insurance premium rates, policy forms, license applications and similar matters, governmental actions (including new laws or regulations or court decisions interpreting existing laws and regulations), adverse judgments in litigation to which the Company or its subsidiaries are parties, changes in ratings by credit agencies and/or A.M. Best, realization of economies of scale, the successful migration of the Kemper Auto and Home business and other risks and uncertainties described from time to time in our filings with the SEC. No assurances can be given that the results contemplated in any forward-looking statements will be achieved or will be achieved in any particular timetable. The Company assumes no obligation to release publicly any revisions to any forward-looking statements as a result of events or developments subsequent to the date of this Annual Report.

# INDEPENDENT AUDITORS' REPORT

# To the Shareholders and Board of Directors of Unitrin, Inc.

Loitte of lowely LLP

We have audited the accompanying consolidated balance sheets of Unitrin, Inc. and subsidiaries as of December 31, 2003 and 2002, and the related consolidated statements of income, of cash flows and of shareholders' equity and comprehensive income for the years then ended. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits. The consolidated financial statements of the Company for the year ended December 31, 2001 were audited by other auditors whose report, dated January 31, 2002, expressed an unqualified opinion on those statements.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the 2003 and 2002 consolidated financial statements present fairly, in all material respects, the financial position of Unitrin, Inc. and subsidiaries as of December 31, 2003 and 2002, and the results of their operations and their cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

As discussed in Note I to the consolidated financial statements, the Company changed its method of accounting for stockbased compensation in 2003 and its method of accounting for goodwill in 2002.

Chicago, Illinois

January 28, 2004

# UNITRIN, INC. & SUBSIDIARIES 2003 annual report

# CONSOLIDATED BALANCE SHEETS

|   | DECE                  | CEMBER 31,          |  |  |
|---|-----------------------|---------------------|--|--|
| [Dollars in Millions, Except Per Share Amounts]   | 2003                  | 2002                |  |  |
| ASSETS  |                       |                     |  |  |
| Investments:  |                       |                     |  |  |
| Fixed Maturities at Fair Value (Amortized Cost: 2003-\$3,531.6; 2002-\$2,887.7)   | \$ 3,634.7            | \$ 3,023.0          |  |  |
| Northrop Grumman Preferred Stock at Fair Value (Cost: 2003–\$177.5; 2002–\$177.5)   | 220.9                 | 218.9               |  |  |
| Northrop Grumman Common Stock at Fair Value (Cost: 2003-\$572.2; 2002-\$661.5)  | 633.9                 | 743.6               |  |  |
| Other Equity Securities at Fair Value (Cost: 2003-\$342.7; 2002-\$384.5) Investee at Cost Plus Cumulative Undistributed   | 432.8                 | 431.8               |  |  |
| Earnings (Fair Value: 2003-\$290.5; 2002-\$75.9)  | 64.7                  | 64.9                |  |  |
| Short-term Investments at Cost which Approximates Fair Value  | 495.5                 | 556.8               |  |  |
| Other   | 300.4                 | 264.8               |  |  |
| Total Investments   | 5,782.9               | 5,303.8             |  |  |
| Cash  | 65.7                  | 16.9                |  |  |
| Consumer Finance Receivables at Cost (Fair Value: 2003-\$906.7; 2002-\$829.9)   | 904.8                 | 830.3               |  |  |
| Other Receivables   | 899.4                 | 669.6               |  |  |
| Deferred Policy Acquisition Costs   | 400.2                 | 382.6               |  |  |
| Goodwill  | 344.7                 | 344.7               |  |  |
| Other Assets  | 139.1                 | 157.7               |  |  |
| Total Assets  | \$ 8,536.8            | \$ 7,705.6          |  |  |
| Insurance Reserves:   | ¢ 12651               | ¢ 22165             |  |  |
| Life and Health<br>Property and Casualty  | \$ 2,265.1<br>1,426.3 | \$ 2,216.5<br>974.9 |  |  |
| Total Insurance Reserves  | 3,691.4               | 3,191.4             |  |  |
| Investment Certificates and Savings Accounts at Cost  |                       |                     |  |  |
| (Fair Value: 2003-\$918 9; 2002-\$864.7)  | 915.2                 | 857.6               |  |  |
| Unearned Premiums   | 794.7                 | 734.3               |  |  |
| Accrued and Deferred Income Taxes   | 382.0                 | 350.5               |  |  |
| Notes Payable under Revolving Credit Agreement at Cost which Approximates Fair Value                                      | 405.7                 | 80.0                |  |  |
| Senior Notes Payable at Amortized Cost (Fair Value: 2003-\$519.4; 2002-\$315.0)<br>Accrued Expenses and Other Liabilities | 495.7<br>438.9        | 297.1<br>392.3      |  |  |
| Total Liabilities   | 6,717.9               | 5,903.2             |  |  |
| Shareholders' Equity:   |                       |                     |  |  |
| Common Stock, \$0.10 Par Value Per Share, 100 Million Shares  |                       |                     |  |  |
| Authorized, 67,778,023 and 67,596,409 Shares Issued   |                       |                     |  |  |
| and Outstanding at December 31, 2003 and 2002   | 6.8                   | 6.8                 |  |  |
| Paid-in Capital   | 537.8                 | 512.9               |  |  |
| Retained Earnings   | 1,079.8               | 1,086.4             |  |  |
| Accumulated Other Comprehensive Income  | 194.5                 | 196.3               |  |  |
| Total Shareholders' Equity  | 1,818.9               | 1,802.4             |  |  |
| Total Liabilities and Shareholders' Equity  | \$ 8,536.8            | \$ 7,705.6          |  |  |

# CONSOLIDATED STATEMENTS OF INCOME

|   | FOR THE       | YEARS | ENDED DECEMBE | R 31, |         |
|---|---------------|-------|---------------|-------|---------|
| [Dollars in Millions, Except Per Share Amounts]               | <br>2003      |       | 2002          |       | 2001    |
| REVENUES  |               |       |               |       |         |
| Earned Premiums   | \$<br>2,457.2 | \$    | 1,878.0       | \$    | 1,561.2 |
| Consumer Finance Revenues                                     | 195.7         |       | 171.8         |       | 159.1   |
| Net Investment Income   | 231.9         |       | 221.9         |       | 236.5   |
| Other Income  | 25.1          |       | 39.8          |       | 8.8     |
| Net Realized Investment Gains (Losses)                        | 33.9          |       | (13.3)        |       | 568.2   |
| Total Revenues  | <br>2,943.8   |       | 2,298.2       |       | 2,533.8 |
| EXPENSES  |               | 177y  |               |       |         |
| Insurance Claims and Policyholders' Benefits                  | 1,740.9       |       | 1,432.3       |       | 1,217.1 |
| Insurance Expenses  | 844.1         |       | 730.7         |       | 624.8   |
| Consumer Finance Expenses                                     | 154.6         |       | 132.9         |       | 127.2   |
| Interest and Other Expenses                                   | 45.3          | -     | 26.9          |       | 22.2    |
| Total Expenses  | <br>2,784.9   |       | 2,322.8       |       | 1,991.3 |
| Income (Loss) before Income Taxes and Equity in               |               |       |               |       |         |
| Net Income (Loss) of Investees                                | 158.9         |       | (24.6)        |       | 542.5   |
| Income Tax Expense (Benefit)                                  | 34.1          |       | (18.3)        |       | 190.3   |
| Income (Loss) before Equity in Net Income (Loss) of Investees | <br>124.8     |       | (6.3)         |       | 352.2   |
| Equity in Net Income (Loss) of Investees                      | <br>(1.2)     |       | (1.9)         |       | 28.7    |
| NET INCOME (LOSS)   | \$<br>123.6   | \$    | (8.2)         | \$    | 380.9   |
| NET INCOME (LOSS) PER SHARE                                   | \$<br>1.83    | \$    | (0.12)        | \$    | 5.64    |
| NET INCOME (LOSS) PER SHARE ASSUMING DILUTION                 | \$<br>1.82    | \$    | (0.12)        | \$    | 5.60    |

# CONSOLIDATED STATEMENTS OF CASH FLOWS

| i   |           |                       |                |
|---|-----------|-----------------------|----------------|
|   | FOR TH    | E YEARS ENDED DECEMBE | R 31,          |
| [Dollars in Millions]                                     | 2003      | 2002                  | 2001           |
| OPERATING ACTIVITIES                                      |           |                       |                |
| Net Income (Loss)   | \$ 123.6  | \$ (8.2)              | \$ 380.9       |
| Adjustments to Reconcile Net Income to                    | ,         | (0.2)                 | <b>4</b> 500.7 |
| Net Cash Provided by Operations:                          |           |                       |                |
| Policy Acquisition Costs Deferred                         | (351.0)   | (289.7)               | (191.3)        |
| Amortization of Defetred Policy Acquisition Costs         | 335.0     | 237.3                 | 188.5          |
| Equity in Net (Income) Loss of Investees before Taxes     | 1.9       | 3.0                   | (30.1)         |
| Cash Dividends from Former Investee                       | _         | -                     | 1.7            |
| Amortization of Investments                               | 11.4      | 8.3                   | 1.1            |
| Provision for Loan Losses                                 | 54.4      | 39.1                  | 29.2           |
| (Increase) Decrease in Other Receivables                  | 56.4      | (185.0)               | (37.5)         |
| Increase in Insurance Reserves and Unearned Premiums      | 269.4     | 583.5                 | 239.9          |
| Increase (Decrease) in Accrued and Deferred Income Taxes  | 34.8      | (34.4)                | 91.4           |
| Increase in Accrued Expenses and Other Liabilities        | 44.0      | 6.5                   | 68.8           |
| Net Realized Investment (Gains) Losses                    | (33.9)    | 13.3                  | (568.2)        |
| Other, Net  | 39.6      | 22.2                  | 17.4           |
| Net Cash Provided by Operating Activities                 | 585.6     | 395.9                 | 191.8          |
| INVESTING ACTIVITIES                                      |           |                       |                |
| Sales and Maturities of Fixed Maturities                  | 1,346.4   | 1,345.6               | 1,035.9        |
| Purchases of Fixed Maturities                             | (1,987.3) | (1,349.8)             | (1,187.3)      |
| Sales of Northrop Common Stock                            | 96.5      | _                     | -              |
| Sales of Other Equity Securities                          | 95.7      | 15.8                  | 41.2           |
| Purchases of Other Equity Securities                      | (36.4)    | (114.5)               | (122.7)        |
| Sale of Litton Common Stock, Net                          | _         | -                     | 171.8          |
| Repayments of Consumer Finance Receivables                | 466.0     | 426.6                 | 397.4          |
| Acquisitions of Consumer Finance Receivables              | (594.5)   | (572.7)               | (468.4)        |
| Change in Short-term Investments                          | 61.3      | 8.5                   | (228.7)        |
| Acquisitions and Improvements of Investment Real Estate   | (20.9)    | (14.0)                | (3.1)          |
| Sales of Investment Real Estate                           | -         | 13.9                  | -              |
| Change in Other Investments                               | (20.0)    | (20.5)                | (2.4)          |
| Acquisition of Businesses, Net of Cash Acquired           | (8.0)     | (73.9)                | _              |
| Other, Net  | (7.5)     | (24.1)                | (2.1)          |
| Net Cash Used by Investing Activities                     | (608.7)   | (359.1)               | (368.4)        |
| FINANCING ACTIVITIES                                      |           |                       |                |
| Investment Certificate and Savings Account Deposits       | 267.6     | 326.3                 | 253.1          |
| Investment Certificate and Savings Account Withdrawals    | (210.1)   | (216.1)               | (209.0)        |
| Universal Life and Annuity Receipts from Policyholders    | 7.9       | 8.5                   | 8.9            |
| Universal Life and Annuity Payments to Policyholders      | (3.1)     | (2.6)                 | (2.8)          |
| Change in Liability for Funds Held for Securities on Loan | -         | (172.5)               | 172.5          |
| Notes Payable Proceeds                                    | 398.0     | 934.8                 | 831.0          |
| Notes Payable Payments                                    | (280.0)   | (812.8)               | (756.2)        |
| Cash Dividends Paid                                       | (112.2)   | (112.4)               | (108.0)        |
| Common Stock Repurchases                                  | (1.4)     | (9.4)                 | (26.6)         |
| Other, Net  | 5.2       | 8.4                   | 17.3           |
| Net Cash Provided (Used) by Financing Activities          | 71.9      | (47.8)                | 180.2          |
| Increase (Decrease) in Cash                               | 48.8      | (11.0)                | 3.6            |
| Cash, Beginning of Year                                   | 16.9      | 27.9                  | 24.3           |
| Cash, End of Year   | \$ 65.7   | \$ 16.9               | \$ 27.9        |

# CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY AND COMPREHENSIVE INCOME

| _   |           | <br>FOR THE Y   | EARS | ENDED DECEMB       | ER 31 | , 2003, 2002 AN      | ID 2001                                       |  |                                  |
|---|-----------|-----------------|------|--------------------|-------|----------------------|---|--|----------------------------------|
| [Dollars and Shares in Millions, Except Per Share Amou  | NUMBER OF | COMMON<br>STOCK |      | PAID-IN<br>CAPITAL |       | RETAINED<br>EARNINGS | ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS) |  | TOTAL<br>SHAREHOLDERS'<br>EQUITY |
| BALANCE, DECEMBER 31, 2000  Net Income Other Comprehensive  | 67.6<br>- | \$<br>6.8       | \$   | 442.6              | \$    | 1,150.2<br>380.9     | \$ 101.6<br>-                                 | \$   | 1,701.2<br>380.9                 |
| Income (NOTE 12)  | _         | _               |      | _                  |       | ~                    | 88.7  | _  | 88.7                             |
| Total Comprehensive Income  |           |                 |      |                    |       |                      |   | _  | 469.6                            |
| Dividends to Shareholders:<br>Cash (\$1.60 per share)<br>Spin-off of Curtiss-Wright<br>at Book Value                    | -         | ~               |      | -                  |       | (108.0)              | -   |  | (108.0)                          |
| (\$2.04 per share) (NOTE 5) Repurchases of Common Stock Exercise of Stock Options, Net of Shares                        | (0.7)     | (0.1)           |      | (4.9)              |       | (137.8)<br>(21.6)    | -   |  | (137.8)<br>(26.6)                |
| Exchanged (NOTE 10)   | 0.6       | <br>            | _    | 51.1               |       | (32.7)               |   | _  | 18.4                             |
| BALANCE, DECEMBER 31, 2001 Net Loss Other Comprehensive   | 67.5<br>- | \$<br>6.7<br>-  | \$   | 488.8<br>-         | \$    | 1,231.0<br>(8.2)     | \$ 190.3<br>-                                 | \$   | 1,916.8<br>(8.2)                 |
| Income (NOTE 12)  | -         | -               |      | _                  |       | ~                    | 6.0   |  | 6.0                              |
| Total Comprehensive Loss  |           |                 |      |                    |       |                      |   |  | (2.2)                            |
| Dividends to Shareholders: Cash (\$1.66 per share) Repurchases of Common Stock Exercise of Stock Options, Net of Shares | (0.3)     | -<br>-          |      | (2.2)              |       | (112.4)<br>(7.2)     | -   |  | (112.4)<br>(9.4)                 |
| Exchanged (NOTE 10)   | 0.4       | <br>0.1         | _    | 26.3               |       | (16.8)               |   |  | 9.6                              |
| BALANCE, DECEMBER 31, 2002 Net Income   | 67.6<br>- | \$<br>6.8       | \$   | 512.9<br>-         | \$    | 1,086.4<br>123.6     | \$ 196.3<br>-                                 | \$   | 1,802.4<br>123.6                 |
| Other Comprehensive<br>Loss (NOTE 12)   | -         | _               |      |                    |       | _                    | (1.8)   |  | (1.8)                            |
| Total Comprehensive Income  |           |                 |      |                    |       |                      |   |  | 121.8                            |
| Dividends to Shareholders: Cash (\$1.66 per share) Repurchases of Common Stock Stock based Common Stock                 | (0.1)     | -               |      | (0.5)              |       | (112.2)<br>(0.9)     | <i>-</i><br>-                                 | A CONTRACTOR OF THE PARTY OF TH | (112.2)<br>(1.4)                 |
| Stock-based Compensation Cost (NOTES 1, 2 AND 10) Exercise of Stock Options, Net of Shares                              | ~         | ~               |      | 2.8                |       | ~                    | -   |  | 2.8                              |
| Exchanged (NOTE 10)   | 0.3       | <br>-           | _    | 22.6               |       | (17.1)               |   | _  | 5.5                              |
| BALANCE, DECEMBER 31, 2003  | 67.8      | \$<br>6.8       | \$   | 537.8              | \$    | 1,079.8              | \$ 194.5                                      | \$   | 1,818.9                          |

## NOTE 1. BASIS OF PRESENTATION AND SIGNIFICANT ESTIMATES

The Consolidated Financial Statements included herein have been prepared on the basis of accounting principles generally accepted in the United States of America ("GAAP"), which differ from statutory insurance accounting practices, and include the accounts of Unitrin, Inc. and its subsidiaries ("Unitrin" or the "Company"). All significant intercompany accounts and transactions have been eliminated.

Effective January I, 2003, the Company adopted the fair value recognition provisions of Statement of Financial Accounting Standards ("SFAS") No. 123, "Accounting for Stock-Based Compensation," and as amended by SFAS No. 148, "Accounting for Stock-Based Compensation—Transition and Disclosure," prospectively to all awards granted, modified or settled on or after January I, 2003.

The effects on Net Income (Loss), Net Income (Loss) Per Share and Net Income (Loss) Per Share Assuming Dilution for the years ended December 31, 2003, 2002 and 2001 if the fair value based method had been applied to all awards since the effective date of SFAS No. 123 were:

| [Dollars in Millions, Except Per Share Amounts]          | <del></del> | 2003  |     | 2002   |     | 2001  |
|--|-------------|-------|-----|--------|-----|-------|
| Net Income (Loss) as Reported                            | \$          | 123.6 | \$  | (8.2)  | \$  | 380.9 |
| Add: Stock-Based Employee Compensation Expense Included  |             |       |     | , ,    |     |       |
| in Reported Net Income, Net of Related Tax Effects       |             | 1.8   |     | 0.2    |     | _     |
| Deduct: Total Stock-Based Employee Compensation Expense  |             |       |     |        |     |       |
| Determined under Fair Value Based Method for All Awards, |             |       |     |        |     |       |
| Net of Related Tax Effects                               |             | (4.2) |     | (6.2)  |     | (6.0) |
| Pro Forma Net Income (Loss)                              | \$          | 121.2 | \$  | (14.2) | \$  | 374.9 |
| Net Income (Loss) Per Share:                             | ====        |       |     |        |     |       |
| Basic – As Reported                                      | \$          | 1.83  | \$  | (0.12) | \$  | 5.64  |
| Basic — Pro Forma  | <del></del> | 1.50  | === | (0.01) | === |       |
| Dasic - Pro Porma  | \$          | 1.79  | \$  | (0.21) | \$  | 5.55  |
| Diluted — As Reported                                    | \$          | 1.82  | \$  | (0.12) | \$  | 5.60  |
| Diluted — Pro Forma                                      | \$          | 1.79  | \$  | (0.21) | \$  | 5.51  |
|  |             |       | -   |        |     |       |

On January 1, 2002, the Company adopted SFAS No. 142 "Goodwill and Other Intangible Assets" (See Note 2 to the Consolidated Financial Statements).

The pro forma effects as if the Company had applied the provisions of SFAS No. 142 to the period prior to the date of adoption that are presented in these financial statements were:

|  | Y           | EAR ENDED    |  |  |  |  |
|--|-------------|--------------|--|--|--|--|
| [Dollars in Millions, Except Per Share Amounts]  | DEC. 31, 20 |              |  |  |  |  |
| Net Income as Reported<br>Amortization of Goodwill, Net of Tax                           | \$          | 380.9<br>7.3 |  |  |  |  |
| Pro Forma Net Income   | \$          | 388.2        |  |  |  |  |
| Per Share: Net Income as Reported Amortization of Goodwill, Net of Tax                   | \$          | 5.64<br>0.11 |  |  |  |  |
| Pro Forma Net Income Per Share   | \$          | 5.75         |  |  |  |  |
| Per Share Assuming Dilution: Net Income as Reported Amortization of Goodwill, Net of Tax | \$          | 5.60<br>0.11 |  |  |  |  |
| Pro Forma Net Income Per Share Assuming Dilution   | \$          | 5.71         |  |  |  |  |

#### NOTE 1. BASIS OF PRESENTATION AND SIGNIFICANT ESTIMATES [CONTINUED]

The preparation of financial statements in conformity with GAAP requires the use of estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could materially differ from those estimates and assumptions.

The fair values of Investments in Fixed Maturities, Investments in Equity Securities and Senior Notes Payable are estimated using quoted market prices where available. For securities not actively traded, fair values were estimated using values obtained from independent pricing services or broker dealers. The fair values of the Company's Investment in Investee and Investments in Northrop Grumman Corporation ("Northrop") Preferred Stock and Northrop Common Stock are based upon quoted market prices. The fair value of Consumer Finance Receivables is estimated by discounting the future cash flows using the current rates at which loans would be made to borrowers with similar credit ratings and the same remaining maturities. The fair values of Investment Certificates and Savings Accounts have been estimated by discounting the future cash flows using the rates currently offered for deposits of similar remaining maturities. The carrying amounts reported in the Consolidated Balance Sheets approximate fair value for Cash, Short-term Investments, Notes Payable under Revolving Credit Agreement and certain other assets and other liabilities because of their short-term nature.

The actual value at which such financial instruments could actually be sold or settled with a willing buyer or seller may differ from such estimated fair values depending on a number of factors including, but not limited to, current and future economic conditions, the quantity sold or settled, the presence of an active market and the availability of a willing buyer or seller.

The Reserve for Loan Losses is estimated using the Company's estimate of ultimate charge-offs and recoveries of loans based on past experience adjusted for current economic conditions. Such charge-offs and recoveries emerge over a period of several years. Accordingly, the Company's actual ultimate net charge-off could materially differ from the Company's estimate due to a variety of factors including, but not limited to, future economic conditions, timing of charge-offs and recoveries, value of collateral and changes in the overall credit quality of the loan portfolio.

The process of estimating and establishing reserves for losses and loss adjustment expenses for property and casualty insurance is inherently uncertain and the actual ultimate net cost of a claim may vary materially from the estimated amount reserved. The reserving process is particularly imprecise for claims involving asbestos, environmental matters, mold, construction defect and other emerging and/or long-tailed exposures, which may not be discovered or reported until several years after the insurance policy period has ended. Management considers a variety of factors, including, but not limited to, past claims experience, current claim trends and relevant legal, economic and social conditions, in estimating reserves. A change in any one or more factors is likely to result in the ultimate net claim cost to differ from the estimated reserve. Such changes in estimates may be material.

Due to the length of life insurance contracts and the risks involved, the process of estimating future benefits under life insurance contracts is inherently uncertain. Reserves for future benefits under life insurance contracts are estimated using a variety of factors including, but not limited to, expected mortality, interest and withdrawal rates. Actual mortality, interest and withdrawal rates are likely to differ from expected rates. Accordingly, the timing and amount of actual cash flows for any given period may differ materially from the timing and amount of expected cash flows.

The process of determining whether or not an asset is impaired or recoverable relies on projections of future cash flows, operating results, and market conditions. Projections are inherently uncertain and, accordingly, actual future cash flows may differ materially from projected cash flows. As a result, the Company's assessment of the impairment of long-lived assets or the recoverability of assets such as Goodwill and Deferred Policy Acquisition Costs is susceptible to the risk inherent in making such projections.

#### NOTE 2. SUMMARY OF ACCOUNTING POLICIES

#### Investments Other Than Investees

Investments in Fixed Maturities include bonds, notes and redemptive preferred stocks at fair value and are classified as available for sale. Investments in Equity Securities include common and non-redemptive preferred stocks at fair value and are classified as available for sale. Unrealized appreciation or depreciation, net of applicable deferred income taxes, on Fixed Maturities and Equity Securities is included in Shareholders' Equity. Short-term Investments include fixed maturities which mature within one year from the date of purchase, money market mutual funds and repurchase agreements at cost, which approximates fair value. Other Investments primarily include loans to policyholders, real estate, and mortgage loans and are carried at cost or unpaid principal balance. Gains and losses on sales of investments and losses arising from other than temporary declines in fair value are computed on the specific identification method and are reflected in the Consolidated Statement of Income in the period in which either the sale occurred or the decline was determined to be other than temporary.

## NOTE 2. SUMMARY OF ACCOUNTING POLICIES [CONTINUED]

#### Investments in Investees

Investments in Investee's are accounted for by the equity method in the accompanying financial statements. The Company's voting percentage and share of earnings or losses of each investee or former investee company are determined using the most recent and sufficiently timely publicly-available audited financial statements, subsequent unaudited interim reports and other publicly-available information which generally results in a two- or three-month-delay basis depending on the investee being reported. The Company recognizes into income its equity share of changes in an investee's reported net assets resulting from an investee's issuance of stock that is not part of a broader corporate reorganization.

# Other Than Temporary Declines in Fair Value

The Company regularly reviews its investment portfolio for factors that may indicate that a decline in fair value of an investment is other than temporary. Some factors considered in evaluating whether or not a decline in fair value is other than temporary include: I) the Company's ability and intent to retain the investment for a period of time sufficient to allow for a recovery in value; 2) the duration and extent to which the fair value has been less than cost; and 3) the financial condition and prospects of the issuer.

## Consumer Finance Receivables

Consumer Finance Receivables consists primarily of loans, which are secured by automobiles, to residents of California and other western states. Consumer Finance Receivables is stated net of unearned discount, loan fees and reserve for loan losses. Unearned discount arises when the loan amount includes unearned precomputed interest. The Reserve for Loan Losses is maintained at a level which considers such factors as actual and expected loan loss experience and economic conditions to provide for estimated loan losses.

# Deferred Policy Acquisition Costs

Costs directly associated with the acquisition of new business, principally commissions and certain premium taxes and policy issuance costs, are deferred. Costs deferred on property and casualty insurance products and health insurance products are amortized over the term of the related policies. Costs deferred on traditional life insurance products are primarily amortized over the anticipated premium-paying period of the related policies in proportion to the ratio of the annual premiums to the total premiums anticipated, which is estimated using the same assumptions used in calculating policy reserves.

The Company accounts for the present value of the future profits embedded in insurance in force acquired ("VIF") based upon actuarial estimates of the present value of estimated net cash flows. VIF is classified as Deferred Policy Acquisition Costs in these financial statements. VIF is amortized using the effective interest method using interest rates consistent with the rates in the underlying insurance contracts. The Company estimates that it will record VIF amortization, net of interest, of \$4.5 million, \$4.1 million, \$3.7 million, \$3.3 million and \$3.0 million in each of the next five years.

#### Goodwill

Effective January I, 2002, the Company accounts for Goodwill pursuant to the provisions of SFAS No. 142. Accordingly, Goodwill is not amortized, but rather is tested annually for recoverability. The Company tests Goodwill in the first quarter of its fiscal year. During the first quarters of 2003 and 2002, the Company tested Goodwill for recoverability and determined that Goodwill was recoverable. Prior to January I, 2002, Goodwill relating to acquisitions on or after November I, 1970, was amortized ratably over periods ranging from twenty to forty years. Amortization of Goodwill was \$8.7 million for the year ended December 31, 2001. Goodwill relating to acquisitions prior to November 1, 1970, was not amortized.

#### Insurance Reserves

Reserves for losses and loss adjustment expenses on property and casualty coverage represent the estimated claim cost and loss adjustment expense necessary to cover the ultimate net cost of investigating and settling all losses incurred and unpaid. Such estimates are based on individual case estimates for reported claims and estimates for incurred but not reported losses. These estimates are adjusted in the aggregate for ultimate loss expectations based on historical experience patterns and current economic trends, with any change in the probable ultimate liabilities being reflected in the Consolidated Statement of Income in the period of change. Such changes in estimates may be material.

For traditional life insurance products, the reserves for future policy benefits are estimated on the net level premium method based on expected mortality, interest and withdrawal rates, including provisions for adverse mortality. These assumptions vary by such characteristics as plan, age at issue and policy duration. Mortality assumptions reflect the Company's historical experience and industry standards. Interest rate assumptions principally range from 3.0 percent to 7.0 percent. Withdrawal

#### NOTE 2. SUMMARY OF ACCOUNTING POLICIES [CONTINUED]

## Insurance Reserves [CONTINUED]

assumptions are based on actual and industry experience. Benefit reserves for universal life-type products represent policy account balances before applicable surrender charges.

## Recognition of Earned Premiums and Related Expenses

Property and casualty insurance and health insurance premiums are recognized and earned ratably over the periods to which the premiums relate. Insurance Claims and Policyholders' Benefits include provisions for reported claims, estimates for claims incurred but not reported and loss adjustment expenses.

Traditional life insurance premiums are recognized as revenue when due. Policyholders' benefits are associated with related premiums to result in recognition of profits over the periods that the benefits are provided.

Premium revenues for universal life-type products consist of charges for the cost of insurance, policy administration and policy surrenders that have been assessed against policy account balances during the period. Benefit payments in excess of policy account balances are expensed.

#### Reinsurance

In the normal course of business, the Company's insurance subsidiaries reinsure certain risks above certain retention levels with other insurance enterprises. Amounts recoverable from reinsurers for benefits and losses for which the Company's insurance subsidiaries have not been relieved of their legal obligations to the policyholder are included in Other Receivables.

Gains related to long-duration reinsurance contracts are deferred and amortized over the life of the underlying reinsured policies. Losses related to long-duration reinsurance contracts are recognized immediately. Any gain or loss associated with reinsurance agreements for which the Company's insurance subsidiaries have been legally relieved of their obligations to the policyholder is recognized in the period of relief.

## Consumer Finance Revenues and Expenses

Consumer Finance Revenues include interest on Consumer Finance Receivables and Net Investment Income on Investments in Fixed Maturities made by the Company's Consumer Finance Operations. Interest income on Consumer Finance Receivables is recorded as interest is earned, using the effective yield method. Net Investment Income included in Consumer Finance Revenues was \$5.6 million, \$7.2 million and \$8.5 million in 2003, 2002 and 2001, respectively.

Consumer Finance Expenses include Interest Expense on Investment Certificates and Savings Accounts, Provisions for Loan Losses and General and Administrative Expenses. Interest Expense on Investment Certificates and Savings Accounts is recorded using the effective yield method.

#### Income Taxes

Deferred tax assets and liabilities are recognized for the estimated future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases. Deferred tax assets and liabilities are measured using enacted tax rates in effect for the year in which those temporary differences are expected to be recovered or settled. The effect on deferred tax assets and liabilities of a change in tax rates is recognized in income in the period in which the change is enacted.

#### Stock-Based Compensation

At December 31, 2003, the Company had four stock-based compensation plans, which are more fully described in Note 10 to the Consolidated Financial Statements. Effective January I, 2003, the Company adopted the fair value recognition provisions of SFAS No. 123, "Accounting for Stock-Based Compensation," and as amended by SFAS No. 148, "Accounting for Stock-Based Compensation—Transition and Disclosure," prospectively to all awards granted, modified or settled on or after January I, 2003. For awards granted, modified or settled prior to January I, 2003, the Company accounts for these plans under the recognition and measurement principles of Accounting Principles Board ("APB") Opinion No. 25, "Accounting for Stock Issued to Employees," and related Interpretations. Except for modifications made in accordance with the provisions for an equity restructuring under Financial Accounting Standards Board ("FASB") Interpretation No. ("FIN") 44, "Accounting for Certain Transactions Involving Stock Compensation—an Interpretation of APB Opinion No. 25," and a modification made in 2002 to options for 51,282 common shares, the Company has not issued stock options or made modifications to existing stock options where the exercise price is less than the market value of the Company's common stock on the date of grant or modification. Compensation expense

NOTE 2. SUMMARY OF ACCOUNTING POLICIES [CONTINUED]

Stock-Based Compensation [CONTINUED]

of \$0.3 million was recognized for the year ended December 31, 2002 in connection with the 2002 modification. Under the provisions of FIN 44, no compensation expense was required to be recognized for the equity restructuring, related to the spin-off of Curtiss-Wright Corporation ("Curtiss-Wright") in 2001.

# Accounting Changes

On January I, 2003, the Company adopted SFAS No. 143, "Accounting for Asset Retirement Obligations." SFAS No. 143 addresses financial accounting and reporting for obligations associated with the retirement of tangible long-lived assets and the associated asset retirement costs. SFAS No. 143 applies to all entities. It applies to legal obligations associated with the retirement of long-lived assets that result from the acquisition, construction, development and/or the normal operation of a long-lived asset, except for certain obligations of lessees. SFAS No. 143 is effective for financial statements issued for fiscal years beginning after June 15, 2002. The initial application of SFAS No. 143 did not have an impact on the Company's financial statements.

In January 2003, the FASB issued FIN 46, "Consolidation of Variable Interest Entities." FIN 46 clarifies the application of Accounting Research Bulletin No. 51, "Consolidated Financial Statements," for certain entities in which equity investors do not have the characteristics of a controlling financial interest or do not have sufficient equity at risk for the entity to finance its activities without additional subordinated financial support from other parties. FIN 46 applies immediately to variable interest entities created after January 31, 2003, and to variable interest entities in which an enterprise obtains an interest after that date. The Company did not create or obtain an interest in a variable interest entity during the period February 1, 2003 through December 31, 2003. Accordingly, FIN 46 had no impact on the Company's financial statements.

In June 2002, the FASB issued SFAS No. 146, "Accounting for Costs Associated with Exit or Disposal Activities." SFAS No. 146 addresses financial accounting and reporting for costs associated with exit or disposal activities and supersedes Emerging Issues Task Force ("EITF") No. 94-3, "Liability Recognition for Certain Employee Termination Benefits and Other Costs to Exit an Activity (including Certain Costs Incurred in a Restructuring)." SFAS No. 146 requires companies to recognize costs associated with exit or disposal activities when they are incurred rather than at the date of commitment to an exit or disposal plan. On July 1, 2002, the Company adopted the provisions of SFAS No. 146 prospectively. The initial adoption of SFAS No. 146 did not have an impact on the Company's consolidated financial statements.

In October 2002, the FASB issued SFAS No. 147, "Acquisitions of Certain Financial Institutions." SFAS No. 147 provides guidance on the accounting for the acquisition of a financial institution, and applies to all acquisitions of financial institutions except those between two or more mutual enterprises and is effective October I, 2002. Pursuant to the provisions of SFAS No. 147, the specialized accounting guidance specified in paragraph 5 of SFAS No. 72, "Accounting for Certain Acquisitions of Banking or Thrift Institutions," does not apply after September 30, 2002. The adoption of SFAS No. 147 did not have an impact on the Company's consolidated financial statements.

In November 2002, the FASB issued FIN 45, "Guarantor's Accounting and Disclosure Requirements for Guarantees, Including Indirect Guarantees of Indebtedness of Others (an interpretation of FASB Statements of Financial Accounting Standards Nos. 5, 57 and 107 and rescission of FASB Interpretation No. 34)." FIN 45 clarifies the requirements of SFAS No. 5, "Accounting for Contingencies," relating to a guarantor's accounting for, and disclosure of, the issuance of certain types of guarantees. The initial recognition and initial measurement provisions of FIN 45 are applicable to guarantees issued or modified after December 31, 2002 and the disclosure requirements are applicable to financial statements for periods ending after December 15, 2002. The initial adoption of FIN 45 did not have an impact on the Company's financial statements.

In December 2002, the FASB issued SFAS No. 148, "Accounting for Stock-Based Compensation—Transition and Disclosure, an amendment of FASB Statement No. 123." SFAS No. 148 amends SFAS No. 123, "Accounting for Stock-Based Compensation" to provide alternative methods of transition for a voluntary change to the fair value-based method of accounting for stock-based employee compensation. In addition, SFAS No. 148 amends the disclosure requirements of SFAS No. 123 to require prominent disclosures in both annual and interim financial statements about the method of accounting for stock-based employee compensation and the effect of the method used on reported results. SFAS No. 148 is effective for fiscal years ending after December 15, 2002. Effective January I, 2003, the Company adopted the fair value recognition provisions of SFAS No. 123 as amended by SFAS No. 148 prospectively to all awards granted, modified or settled on or after January I, 2003. For the year ended December 31, 2003, the Company recognized compensation expense of \$2.8 million before tax due to the adoption of SFAS No. 123, as amended by SFAS No. 148.

In July 2001, the FASB issued SFAS No. 141, "Business Combinations." SFAS No. 141 requires that all business combinations be accounted for under the purchase method of accounting, SFAS No. 141 also changes the criteria for the separate recognition of intangible assets acquired in a business combination. SFAS No. 141 is effective for all business combinations initiated after June 30, 2001.

In July 2001, the FASB issued SFAS No. 142, "Goodwill and Other Intangible Assets." SFAS No. 142 addresses accounting and reporting for intangible assets acquired, except for those acquired in a business combination. SFAS No. 142 presumes that

#### NOTE 2. SUMMARY OF ACCOUNTING POLICIES [CONTINUED]

Accounting Changes [CONTINUED]

goodwill and certain intangible assets have indefinite useful lives. Accordingly, goodwill and certain intangibles will not be amortized but rather will be tested at least annually for impairment. SFAS No. 142 also addresses accounting and reporting for goodwill and other intangible assets subsequent to their acquisition. SFAS No. 142 is effective for fiscal years beginning after December 15, 2001. On January 1, 2002, the Company adopted SFAS No. 142.

In August 2001, the FASB issued SFAS No. 143, "Accounting for Asset Retirement Obligations." SFAS No. 143 addresses financial accounting and reporting for obligations associated with the retirement of tangible long-lived assets and the associated asset retirement costs. SFAS No. 143 applies to all entities and applies to legal obligations associated with the retirement of long-lived assets that result from the acquisition, construction, development and/or the normal operation of a long-lived asset, except for certain obligations of lessees. SFAS No. 143 is effective for financial statements issued for fiscal years beginning after June 15, 2002. The initial adoption of SFAS No. 143 did not have an impact on the Company's consolidated financial statements.

In October 2001, the FASB issued SFAS No. 144, "Accounting for the Impairment or Disposal of Long-Lived Assets." SFAS No. 144 replaces SFAS No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to Be Disposed Of." The statement is intended to develop one accounting model, based on the framework established in SFAS No. 121, for long-lived assets to be disposed of by sale and to address significant implementation issues. SFAS No. 144 is effective for financial statements issued for fiscal years beginning after December 15, 2001, and interim periods within those fiscal years. On January 1, 2002, the Company adopted the provisions of SFAS No. 144. The initial adoption of SFAS No. 144 did not have an impact on the Company's consolidated financial statements.

#### NOTE 3. ACQUISITIONS AND DIVESTITURES OF BUSINESSES

On June 28, 2002, the Company closed its acquisition of the personal lines property and casualty insurance business of the Kemper Insurance Companies ("KIC") in a cash transaction. The business unit acquired from KIC, referred to herein as "Kemper Auto and Home" or "KAH," specializes in the sale of personal automobile and homeowners' insurance through independent agents. The acquisition included the purchase of the assets of Kemper Auto and Home, but all pre-acquisition liabilities of Kemper Auto and Home, including policy reserves and unearned premium reserves, are excluded and remain with KIC. In connection with the acquisition, the Company also acquired the stock of KIC's direct distribution personal lines subsidiaries ("Kemper Direct"), which sell personal automobile insurance to consumers over the Internet. Pursuant to the provisions of the stock acquisition agreement between the Company and KIC, the Company is indemnified for 90% of any adverse loss and loss adjustment expense reserve development for policy losses incurred by Kemper Direct prior to the acquisition date, while KIC is entitled to 90% of any favorable development on such policy losses. At December 31, 2003, the Company had recorded a payable of \$1.0 million to KIC resulting from favorable development.

The purchase price was \$42.3 million (the "Determinable Purchase Price Component"), plus 1% of premiums written over a three-year period beginning January I, 2003 (the "Variable Purchase Price Component"). Due to the nature of the Variable Purchase Price Component, the Company cannot reasonably determine the contingent consideration that will be paid. Accordingly, pursuant to the provisions of SFAS No. 141, the Variable Purchase Price Component for years 2004 and 2005 is not recorded in these financial statements and is not reflected as a cost of the acquisition until such determination can be reasonably made. At December 31, 2003, the Company had recorded \$7.1 million in Other Assets for the amount of the Variable Purchase Price Component that has been determined to date.

As further consideration, KIC will be eligible for performance bonuses if the business meets certain loss ratio criteria over the same three years. Such performance bonuses will be expensed as incurred and will be calculated, treating each year in the three-year period beginning January 1, 2003 as a discrete period. KIC will be paid a bonus equal to 0.75% of earned premium for the year under consideration if the loss and loss adjustment expense ratio, as defined, does not exceed 74%. For each one percentage point decrease from 74%, KIC will be paid an additional bonus equal to 0.75% of earned premium, up to a total maximum bonus equal to 5.25% of earned premium. No bonus will be paid if the loss and loss adjustment expense ratio exceeds 74%. The Company currently estimates that KIC has not earned a performance bonus for the year ended December 31, 2003.

KIC retained all liabilities for policies issued by Kemper Auto and Home prior to the closing, while Trinity Universal Insurance Company ("Trinity"), a subsidiary of Unitrin, is entitled to premiums written for substantially all policies issued or renewed by Kemper Auto and Home after the closing and is liable for losses and expenses incurred thereon. For policies issued by Kemper Direct prior to the acquisition date, the Company is liable for policy losses incurred thereon, subject to the loss indemnification described above, and is liable for unearned premiums as of the acquisition date. In addition, the Company is administering on behalf of KIC all policies issued prior to the closing and certain policies issued or renewed after the closing, but excluded from the acquisition (the "KIC Run-off"). The Company recorded revenues of \$17.8 million and \$31.9 million in 2003 and 2002, respectively, reflected as Other Income related to the administration of the KIC Run-off.

At the acquisition date, Unitrin's property and casualty insurance subsidiaries were not licensed in all the states where the KAH business is written nor were certain computer and data processing modifications completed to allow for the migration of

NOTE 3. ACQUISITIONS AND DIVESTITURES OF BUSINESSES [CONTINUED]

the KAH business to the Company's property and casualty insurance subsidiaries. Accordingly, Trinity and KIC entered into a quota share reinsurance agreement (the "Reinsurance Agreement") whereby Trinity reinsured, on a 100% indemnity basis, substantially all of the KAH business written or renewed by KIC after the acquisition date to provide a transitional period for Unitrin's property and casualty insurance subsidiaries to obtain licenses in the necessary states and other insurance regulatory authorizations and to complete the required computer and data processing modifications.

Due to the deterioration of KIC's financial position, on January 8, 2003, the Reinsurance Agreement was amended to provide, in the event of KIC's insolvency, for Trinity to make claim payments directly to insureds and insured claimants under the reinsured policies. On June 6, 2003, the Reinsurance Agreement was further amended and restated to allow certain of Trinity's affiliated insurance companies to elect to assume on an assumption reinsurance basis (an "assumption") some or all of the business in the event that it appears receivership proceedings for KIC are imminent or if KIC is in fact placed into receivership. Depending upon the state of residence of a particular policyholder, such an assumption could be subject to notification to, or consent by, such policyholder, and/or regulatory approvals by a state insurance department. Moreover, certain computer and data processing modifications would be required to implement an assumption. The Company has developed specifications for such modifications, but has suspended programming work due to the progress that is being made in migrating the KIC business to Unitrin's property and casualty insurance subsidiaries and the substantial completion of computer and data processing modifications that would allow such subsidiaries to cancel and rewrite such business in bulk mid-term in the event that KIC were placed in receivership proceedings. While the Company believes that an assumption would have certain advantages relative to retention of the business in the event that KIC is placed in a receivership, there can be no assurances that such advantages would be realized or that the consents and approvals would be obtained or obtained on a timely basis.

A.M. Best Co., Inc. ("A.M. Best"), the principal insurance company rating agency, lowered its rating for KIC from "A-" (Excellent) to "B+" (Very Good) in December 2002, from "B+" to "B" (Fair) in March 2003, from "B" to "C++" (Marginal) on May I, 2003, and from "C++" to "D" (Poor) on June 10, 2003. A.M. Best attributed the most recent downgrade to KIC's "announcement that upon completion of the year-end 2002 independent financial audit, Lumbermens Mutual Casualty Co. ["LMCC"], the lead company of the [KIC] inter-company pool, expects its year-end 2002 statutory surplus—as reflected in its annual statement—to be substantially lower than currently stated." According to A.M. Best, KIC "management has indicated that if the adjustments had been reflected in its year-end 2002 statutory filing of Lumbermens Mutual Casualty Co., total risk-adjusted capital would fall within the Mandatory Control Level of the risk-based capital calculation required by the Illinois Department of Insurance." These ratings actions with respect to KIC have no impact on Unitrin's property and casualty insurance subsidiaries' "A" (Excellent) rating from A.M. Best.

When an Illinois-domiciled property and casualty insurance company's risk-based capital falls within the Mandatory Control Level, the Illinois Director of Insurance (the "Illinois Director") is mandated to place the company in receivership proceedings unless, as is the case with KIC, the company is no longer writing new business and is running off existing business, in which case the Illinois Director may allow the run-off to proceed under its supervision. In such a run-off, KIC will only be able to write insurance coverage where required by state law or contractual commitments, such as its contractual commitment to write certain personal lines coverage on Unitrin's behalf. If KIC were placed into receivership, KIC's ability to write additional coverage would terminate regardless of existing contractual commitments. In addition, in a receivership, the Illinois Department of Insurance could attempt to take the further action of effecting mid-term cancellations of policies written by KIC. There can be no assurance as to what actions, if any, the Illinois Department of Insurance may take with respect to KIC or the ultimate effect that such actions may have on Unitrin.

Unitrin is continuing the migration of the KIC personal lines business to Unitrin's property and casualty insurance subsidiaries as rapidly as possible to reduce dependence on KIC. The licensing and computer and data processing efforts to allow Unitrin's property and casualty insurance subsidiaries to directly renew the KIC personal lines business are complete. Unitrin's property and casualty insurance subsidiaries began directly issuing insurance policies for new business in a few states in March 2003 and began directly issuing insurance policies for new business in most of KAH's remaining states in the second quarter of 2003. Unitrin's property and casualty insurance subsidiaries also began issuing renewal insurance policies in the second quarter of 2003 in most of KAH's states. As of December 31, 2003, approximately 50% of the in-force KIC personal lines policies had been renewed directly by Unitrin's property and casualty insurance subsidiaries and renewal notices for an additional 20% had been sent to policyholders. While there can be no assurance that Unitrin's property and casualty insurance subsidiaries will be successful in retaining a substantial portion of such business, Unitrin's experience thus far is that such renewals are being retained at levels consistent with KIC's historical rates. Barring further action by the Illinois Department of Insurance with respect to KIC, Unitrin expects that approximately 70% of the in-force KIC personal lines policies at the end of the first quarter of 2004 will have been renewed directly by Unitrin's property and casualty insurance subsidiaries and renewal notices will have been sent to an additional 10% of policyholders. The Company anticipates that the migration of the KAH business to Unitrin's property and casualty insurance subsidiaries will be substantially complete in the second half of 2004.

#### NOTE 3. ACQUISITIONS AND DIVESTITURES OF BUSINESSES [CONTINUED]

Unitrin also has substantially completed the development of data processing capabilities to cancel and rewrite such business in bulk mid-term should KIC be placed into a receivership. In the event that KIC were placed in receivership proceedings and ordered to effect mid-term cancellation of all policies written on its paper, the Company cannot predict the extent to which its contingency plans to rewrite such policies in bulk on policies issued directly by Unitrin's property and casualty insurance subsidiaries would be successful, nor can the Company predict what impact these developments would ultimately have on the contingent purchase price or performance bonuses.

On December 31, 2002, Unitrin completed the acquisition of two insurance companies, General Security Insurance Company and General Security Property and Casualty Company (the "SCOR Companies"), from SCOR Reinsurance Company in a cash transaction for a total purchase price of approximately \$31.8 million. The results of the SCOR Companies are included in Unitrin's results from the date of the acquisition. The seller is responsible for liabilities of the SCOR Companies incurred prior to the acquisition. Accordingly, in connection with the sale the seller entered into a reinsurance agreement with the SCOR Companies whereby the seller reinsured all of the business written by the seller using the SCOR Companies. At December 31, 2002, the Company completed a preliminary allocation of the purchase price to the net assets acquired and allocated the entire cost in excess of the fair value of the tangible assets acquired to the fair value of the state insurance licenses acquired. During the first quarter of 2003, the Company received a final closing balance sheet and determined the extent to which the SCOR Companies were relieved of their legal obligations to policyholders under the reinsurance agreement. The allocation of the purchase price to the net assets acquired was adjusted to reflect such obligations to policyholders as liabilities of the SCOR Companies, with an offsetting and corresponding receivable from the seller reflected in Other Receivables, and to reflect other changes in the purchase price resulting from changes in other assets and liabilities as reflected in the final closing balance sheet. During 2003, the Company finalized certain tax elections and allocations related to the acquisition. Accordingly, the preliminary purchase price allocation was adjusted during 2003 to reflect such tax elections and allocations.

Based on the Company's allocation of the purchase prices, including the Variable Purchase Price of \$7.8 million recorded in 2003, assets acquired and liabilities assumed were:

| <br>KAH    | KEM  | KEMPER DIRECT  |                            | SCOR                   |  | TOTAL  |
|------------|------|----------------|----------------------------|------------------------|--|--|
| <br>       |      |                |                            |                        |  |  |
| \$<br>-    | \$   | 58.0           | \$                         | 20.9                   | \$   | 78.9   |
| -          |      | 26.5           |                            | 286.1                  |  | 312.6  |
| -          |      |                |                            | 9.3                    |  | 9.3  |
| 26.5       |      | 1.9            |                            | 0.9                    |  | 29.3   |
| ~          |      | (27.6)         |                            | (267.5)                |  | (295.1)  |
|            |      | (34.8)         |                            | (18.6)                 |  | (53.4)   |
| -          |      | 0.4            |                            | 0.7                    |  | 1.1  |
| _          |      | (0.8)          |                            | -                      |  | (0.8)  |
| \$<br>26.5 | \$   | 23.6           | \$                         | 31.8                   | \$   | 81.9   |
| \$         | 26.5 | \$ - \$ - 26.5 | \$ - \$ 58.0<br>- 26.5<br> | \$ - \$ 58.0 \$ - 26.5 | \$ - \$ 58.0 \$ 20.9<br>- 26.5 286.1<br>9.3<br>26.5 1.9 0.9<br>- (27.6) (267.5)<br>- (34.8) (18.6)<br>- 0.4 0.7<br>- (0.8) - | \$ - \$ 58.0 \$ 20.9 \$ - 26.5 286.1 9.3 26.5 1.9 0.9 - (27.6) (267.5) - (34.8) (18.6) - 0.4 0.7 - (0.8) - |

#### NOTE 4. INVESTMENTS OTHER THAN INVESTEES

The amortized cost and estimated fair values of the Company's Investments in Fixed Maturities at December 31, 2003 were:

|      | AMORTIZED | GROSS UNREALIZED                     |                                   |  |  |  |  |
|------|-----------|--------------------------------------|-----------------------------------|--|--|--|--|
|      | COST      | GAINS                                |                                   | LOSSES   |  |  | FAIR VALUE   |
|      |           |                                      |                                   |  |  |  |  |
| \$   | 1,653.5   | \$                                   | 20.5                              | \$   | (30.4)   | \$   | 1,643.6  |
|      | 933.0     |                                      | 37.2                              |  | (2.5)  |  | 967.7  |
|      |           |                                      |                                   |  |  |  |  |
|      | 924.6     |                                      | 79.4                              |  | (1.5)  |  | 1,002.5  |
|      | 20.5      |                                      | 0.4                               |  | <del></del>  |  | 20.9   |
| . \$ | 3,531.6   | \$                                   | 137.5                             | \$   | (34.4)   | \$   | 3,634.7  |
|      | \$        | \$ 1,653.5<br>933.0<br>924.6<br>20.5 | \$ 1,653.5 \$ 933.0 \$ 924.6 20.5 | \$ 1,653.5 \$ 20.5<br>933.0 37.2<br>924.6 79.4<br>20.5 0.4 | \$ 1,653.5 \$ 20.5 \$ 933.0 \$ 37.2 \$ 20.5 \$ 0.4 | \$ 1,653.5 \$ 20.5 \$ (30.4) 933.0 37.2 (2.5) \$ 924.6 79.4 (1.5) 20.5 0.4 - | \$ 1,653.5 \$ 20.5 \$ (30.4) \$ 933.0 \$ 37.2 \$ (2.5) \$ 20.5 \$ 0.4 \$ - |

## NOTE 4. INVESTMENTS OTHER THAN INVESTEES [CONTINUED]

The amortized cost and estimated fair values of the Company's Investments in Fixed Maturities at December 31, 2002 were:

|   |      | AMORTIZED |       | GROSS U | INREALIZE | D      |    |            |  |
|---|------|-----------|-------|---------|-----------|--------|----|------------|--|
| [Dollars in Millions]                             | COST |           | GAINS |         |           | LOSSES |    | FAIR VALUE |  |
| U.S. Government and Government                    |      |           |       |         |           |        |    |            |  |
| Agencies and Authorities                          | \$   | 1,260.4   | \$    | 37.9    | \$        | _      | \$ | 1,298.3    |  |
| States, Municipalities and Political Subdivisions |      | 608.2     |       | 22.3    |           | (0.7)  |    | 629.8      |  |
| Corporate Securities:                             |      |           |       |         |           |        |    |            |  |
| Bonds and Notes                                   |      | 957.4     |       | 78.8    |           | (4.6)  |    | 1,031.6    |  |
| Redemptive Preferred Stocks                       |      | 61.7      |       | 4.0     |           | (2.4)  |    | 63.3       |  |
| Investments in Fixed Maturities                   | \$   | 2,887.7   | \$    | 143.0   | \$        | (7.7)  | \$ | 3,023.0    |  |

The amortized cost and estimated fair values of the Company's Investments in Fixed Maturities at December 31, 2003 by contractual maturity were:

| [Dollars in Millions]                                     | AMORTIZED<br>COST | FAIR VALUE    |
|---|-------------------|---------------|
| Due in One Year or Less                                   | \$<br>237.2       | \$<br>240.6   |
| Due after One Year to Five Years                          | 696.6             | 718.6         |
| Due after Five Years to Fifteen Years                     | 639.3             | 675.3         |
| Due after Fifteen Years                                   | 1,919.7           | 1,958.8       |
| Asset-Backed Securities Not Due at a Single Maturity Date | <br>38.8          | <br>41.4      |
| Investments in Fixed Maturities                           | \$<br>3,531.6     | \$<br>3,634.7 |

The expected maturities may differ from the contractual maturities because debtors may have the right to call or prepay obligations with or without call or prepayment penalties.

In 2001, the Company received shares of Northrop common and preferred stock as a result of the acquisition of the Company's former investee, Litton Industries, Inc. ("Litton"), by Northrop (See Note 5 to the Consolidated Financial Statements). Cost, unrealized gains and fair values of these securities at December 31, 2003 and 2002 were:

|   | 1  | 2003           |    |                     |    |                | 2002 |                |    |                     |    |                |  |
|---|----|----------------|----|---------------------|----|----------------|------|----------------|----|---------------------|----|----------------|--|
| [Dollars in Millions]                             | 1  | COST           |    | UNREALIZED<br>GAINS |    | FAIR VALUE     |      | COST           |    | UNREALIZED<br>GAINS |    | FAIR VALUE     |  |
| Northrop Common Stock<br>Northrop Preferred Stock |    | 572.2<br>177.5 | \$ | 61.7<br>43.4        | \$ | 633.9<br>220.9 | \$   | 661.5<br>177.5 | \$ | 82.1<br>41.4        | \$ | 743.6<br>218.9 |  |
| Total Equity Investments in Northrop              | \$ | 749.7          | \$ | 105.1               | \$ | 854.8          | \$   | 839.0          | \$ | 123.5               | \$ | 962.5          |  |

At December 31, 2003, gross unrealized gains and gross unrealized losses on Other Equity Securities were:

|                                   |                     | GROSS UNREALIZED |             |    |                |    |               |
|-----------------------------------|---------------------|------------------|-------------|----|----------------|----|---------------|
| [Dollars in Millions]             | COST                |                  | GAINS       |    | LOSSES         |    | FAIR VALUE    |
| Common Stocks<br>Preferred Stocks | \$<br>259.7<br>83.0 | \$               | 87.4<br>6.0 | \$ | (3.0)<br>(0.3) | \$ | 344.1<br>88.7 |
| Total Other Equity Securities     | \$<br>342.7         | \$               | 93.4        | \$ | (3.3)          | \$ | 432.8         |

At December 31, 2002, gross unrealized gains and gross unrealized losses on Other Equity Securities were:

| 1                                 |                     | GROSS UNREALIZED |             |    |                 |                     |
|-----------------------------------|---------------------|------------------|-------------|----|-----------------|---------------------|
| [Dollars in Millions]             | COST                |                  | GAINS       |    | LOSSES          | FAIR VALUE          |
| Common Stocks<br>Preferred Stocks | \$<br>286.9<br>97.6 | \$               | 78.0<br>3.1 | \$ | (31.2)<br>(2.6) | \$<br>333.7<br>98.1 |
| Total Other Equity Securities     | \$<br>384.5         | \$               | 81.1        | \$ | (33.8)          | \$<br>431.8         |

#### NOTE 4. INVESTMENTS OTHER THAN INVESTEES [CONTINUED]

An aging of unrealized losses on the Company's investments in fixed maturities and other equity securities at December 31, 2003 is presented below:

|  |    | LESS THAN I   | 12 MON | ITHS                 | 12 MONTHS         | ORLO     | nger                 | <br>т               | OTAL | · · · · · · · · · · · · · · · · · · · |
|--|----|---------------|--------|----------------------|-------------------|----------|----------------------|---------------------|------|---------------------------------------|
| [Dollars in Millions]  |    | FAIR<br>VALUE |        | UNREALIZED<br>LOSSES | <br>FAIR<br>VALUE |          | UNREALIZED<br>LOSSES | <br>FAIR<br>VALUE   |      | UNREALIZED<br>LOSSES                  |
| Fixed Maturities: U.S. Government and Government Agencies                          | s  |               |        |                      |                   |          |                      |                     |      |                                       |
| and Authorities<br>Corporate Securities<br>States, Municipalities<br>and Political | \$ | 709.0<br>40.6 | \$     | (30.3) (1.2)         | \$<br>2.0<br>8.3  | \$       | (0.1) (0.3)          | \$<br>711.0<br>48.9 | \$   | (30.4) (1.5)                          |
| Subdivisions   |    | 89.0          |        | (2.5)                | <br>1.6           |          | <u> </u>             | <br>90.6            |      | (2.5)                                 |
| Total Fixed Maturities   |    | 838.6         |        | (34.0)               | <br>11.9          | _        | (0.4)                | <br>850.5           | _    | (34.4)                                |
| Other Equity Securities:   |    |               |        |                      |                   |          |                      |                     |      |                                       |
| Common Stocks  |    | 12.4          |        | (1.1)                | 31.5              |          | (1.9)                | 43.9                |      | (3.0)                                 |
| Preferred Stocks   |    | 7.6           |        | (0.2)                | <br>4.1           | _        | (0.1)                | <br>11.7            |      | (0.3)                                 |
| Total Other Equity   |    |               |        |                      |                   |          |                      |                     |      |                                       |
| Securities   |    | 20.0          | _      | (1.3)                | <br>35.6          |          | (2.0)                | <br>55.6            |      | (3.3)                                 |
| Total  | \$ | 858.6         | \$     | (35.3)               | \$<br>47.5        | \$<br>== | (2.4)                | \$<br>906.1         | \$   | (37.7)                                |

The Company regularly reviews its investment portfolio for factors that may indicate that a decline in fair value of an investment is other than temporary. Based on an evaluation of the prospects of the issuers, including, but not limited to, the Company's intentions to sell or ability to hold the investments; the length of time and magnitude of the unrealized loss; and the credit ratings of the investments in the above fixed maturities, the Company has concluded that the declines in the fair values of the Company's investments in fixed maturities at December 31, 2003 are temporary.

For substantially all equity securities with an unrealized loss greater than 12 months, such unrealized loss was less than 10% of the Company's carrying value of each equity security. The Company considers various factors when considering if a decline in the fair value of an equity security is other than temporary, including but not limited to, the length of time and magnitude of the unrealized loss; the volatility of the investment; analyst recommendations and price targets; opinions of the Company's external investment managers; market liquidity; and the Company's intentions to sell or ability to hold the investments. Based on an evaluation of these factors, the Company has concluded that the declines in the fair values of the Company's investments in equity securities at December 31, 2003 are temporary.

Some of the Company's subsidiaries are parties to securities lending agreements whereby unrelated parties, primarily large brokerage firms, borrow securities from the subsidiaries' accounts. Borrowers of these securities must deposit cash collateral with the subsidiaries equal to 102% of the fair value of the securities loaned. The subsidiaries continue to receive the interest on loaned securities as beneficial owners, and accordingly, the loaned securities are included in Fixed Maturities. The amount of collateral received is invested in short-term securities, and is included in these financial statements as Short-term Investments with a corresponding Liability for Funds Held for Securities on Loan included in Accrued Expenses and Other Liabilities. No securities were on loan at December 31, 2003 and 2002.

#### NOTE 5. INVESTMENTS IN INVESTEES

The Company's investment in the common stock of UNOVA, Inc. ("UNOVA") is accounted for under the equity method of accounting and reflected as Investment in Investee in the Company's Consolidated Balance Sheets. The carrying value, fair value and approximate voting percentage, based on the most recent publicly-available data, for its Investment in Investee at December 31, 2003 and 2002 were:

| [Dollars in Millions]         |          | 2003          |    | 2002         |  |  |  |  |  |
|-------------------------------|----------|---------------|----|--------------|--|--|--|--|--|
| Carrying Value<br>Fair Value  | \$<br>\$ | 64.7<br>290.5 | \$ | 64.9<br>75.9 |  |  |  |  |  |
| Approximate Voting Percentage |          | 21.3%         | Ψ  | 21.7%        |  |  |  |  |  |

NOTE 5. INVESTMENTS IN INVESTEES [CONTINUED]

The Company's equity in the reported net assets of UNOVA exceeded its carrying value of its investment in UNOVA by approximately \$23.5 million at December 31, 2003, due primarily to an adjustment recorded prior to the periods presented to reduce the carrying value of the Company's investment to its then estimated realizable value as discussed below.

In April 2001, Northrop completed its acquisition of Litton. Prior to the Northrop-Litton transaction, Unitrin and its subsidiaries owned approximately 12.7 million shares or 28% of Litton's outstanding common stock. Unitrin and its subsidiaries tendered all of their shares of Litton common stock to Northrop. In exchange for their holdings of Litton common stock, Unitrin and its subsidiaries received approximately 1.8 million shares of Northrop Series B convertible preferred stock and approximately 7.7 million shares of Northrop common stock in a tax-free exchange. In addition to receiving the Northrop preferred and common stock, Unitrin and its subsidiaries received cash of \$171.8 million, net of transaction costs. In the second quarter of 2001, the Company recognized a pre-tax accounting gain of \$562.1 million and an after-tax accounting gain of \$362.4 million, or \$5.37 per common share related to this transaction.

Prior to Northrop's acquisition of Litton, Unitrin accounted for its investment in Litton under the equity method of accounting. As a result of the Northrop-Litton transaction, Unitrin's ownership percentage in the combined company fell below 20%, and accordingly, Unitrin does not apply the equity method of accounting to its investments in Northrop.

In November 2001, Unitrin spun off its 44% equity ownership interest in Curtiss-Wright in a tax-free distribution to Unitrin's shareholders. In connection with the spin-off, all of the 4.4 million Curtiss-Wright shares held by Unitrin were exchanged for 4.4 million shares of a new Class B common stock of Curtiss-Wright that is entitled to elect at least 80% of the Board of Directors of Curtiss-Wright but is otherwise substantially identical to Curtiss-Wright's existing common stock. The Curtiss-Wright Class B common stock was distributed pro ratably to shareholders of Unitrin. All of the other outstanding shares of Curtiss-Wright common stock remained outstanding and are entitled to elect approximately 20% of the Board of Directors of Curtiss-Wright.

The distribution was accounted for as a spin-off and, accordingly, Retained Earnings was reduced by the carrying value of the Company's investment in Curtiss-Wright, or \$137.8 million (\$2.04 per Unitrin common share) in 2001. The aggregate fair value of the shares of Curtiss-Wright Class B common stock distributed to Unitrin shareholders was approximately \$196.1 million (\$2.91 per Unitrin common share) at the time of the spin-off. Net Realized Investment Gains (Losses) for the year ended December 31, 2001 includes losses of \$4.5 million for certain transaction costs related to the spin-off. Equity in Net Income of Investees for the year ended December 31, 2001 includes a tax benefit of \$8.8 million to reduce the Company's estimate of taxes on the cumulative undistributed earnings of Curtiss-Wright under the equity method of accounting.

Equity in Net Income (Loss) of Investees for each of the Company's investee or former investee companies for the years ended December 31, 2003, 2002 and 2001 was:

|  | <br>        | <br>        | <br>        |
|--|-------------|-------------|-------------|
| [Dollars in Millions]                    | <br>2003    | <br>2002    | <br>2001    |
| UNOVA                                    | \$<br>(1.2) | \$<br>(1.9) | \$<br>(0.6) |
| Curtiss-Wright                           | -           | _           | 20.5        |
| Litton                                   | <br>        |             | 8.8         |
| Equity in Net Income (Loss) of Investees | \$<br>(1.2) | \$<br>(1.9) | \$<br>28.7  |

Prior to the periods presented in the Consolidated Financial Statements, Unitrin determined that a decline in the fair value of its investment in UNOVA was other than temporary under applicable accounting standards. Accordingly, Unitrin reduced the carrying value of its investment in UNOVA to its then current estimated realizable value and allocated the reduction to Unitrin's proportionate share of UNOVA's non-current assets. Accordingly, Unitrin's reported equity in the net income of UNOVA differs from Unitrin's proportionate share of UNOVA's reported results to the extent that such results include depreciation, amortization or other charges related to such non-current assets. The fair value of Unitrin's investment in UNOVA subsequently recovered such that the fair value exceeded the carrying value of Unitrin's investment in UNOVA by \$225.8 million at December 31, 2003. In accordance with applicable accounting standards, such excess is not reflected in the Consolidated Financial Statements.

In July 2001, three of Unitrin's subsidiaries entered into a financing agreement whereby the subsidiaries and other unrelated parties became participants in a \$75 million three-year term loan agreement with UNOVA. Under the agreement, the subsidiaries provided \$31.5 million in funding to UNOVA. During 2003, 2002 and 2001, UNOVA repaid principal of \$6.8 million, \$23.9 million and \$0.8 million, respectively, to Unitrin's subsidiaries.

During 2001, two of Unitrin's subsidiaries purchased a portion of UNOVA's outstanding publicly-traded notes maturing in March 2005 with a total par value of \$5.0 million. Unitrin's subsidiaries' investments in UNOVA's publicly-traded notes are included in Investments in Fixed Maturities at December 31, 2003 and 2002.

## NOTE 5. INVESTMENTS IN INVESTEES [CONTINUED]

Amounts reported in Unitrin's 2001 consolidated financial statements for Litton are based on amounts reported by Litton for the three-month period ended January 31, 2001. For the three months ended January 31, 2001, Litton reported total revenues of \$1,344.9 million and net income of \$49.7 million.

#### NOTE 6. CONSUMER FINANCE RECEIVABLES AND INVESTMENT CERTIFICATES

Consumer Finance Receivables consists primarily of loans, which are secured by automobiles, to residents of California and other western states. Consumer Finance Receivables is stated net of unearned discount, loan fees and reserve for loan losses. The components of Consumer Finance Receivables at December 31, 2003 and 2002 were:

| [Dollars in Millions]   | <br>2003                | <br>2002              |
|---|-------------------------|-----------------------|
| Sales Contracts and Loans Receivables<br>Unearned Discounts and Deferred Fees | \$<br>1,016.0<br>(59.4) | \$<br>953.3<br>(77.9) |
| Reserve for Loan Losses   | <br>(51.8)              | <br>(45.1)            |
| Consumer Finance Receivables  | \$<br>904.8             | \$<br>830.3           |

Activity in the Reserve for Loan Losses for the years ended December 31, 2003, 2002 and 2001 was:

|   | <br>       | <br>       | <br>       |
|---|------------|------------|------------|
| [Dollars in Millions]                       | <br>2003   | 2002       | 2001       |
| Reserve for Loan Losses – Beginning of Year | \$<br>45.1 | \$<br>35.0 | \$<br>36.0 |
| Provision for Loan Losses                   | 54.4       | 39.1       | 29.2       |
| Consumer Finance Receivables Charged-off    | (74.7)     | (62.3)     | (59.7)     |
| Consumer Finance Receivables Recovered      | 27.0       | 33.3       | 29.5       |
| Reserve for Loan Losses - End of Year       | \$<br>51.8 | \$<br>45.1 | \$<br>35.0 |
|   | <br>       | <br>       | <br>       |

Total Consumer Finance Receivables greater than sixty days past due were \$32.9 million and \$20.2 million at December 31, 2003 and 2002, respectively.

Investment Certificates and Savings Accounts and their related interest rates at December 31, 2003 and 2002 were:

| -   |                                      | 2003                       | <br>                |                                      | 2002                       | <br>                |
|---|--------------------------------------|----------------------------|---------------------|--------------------------------------|----------------------------|---------------------|
| [Dollars in Millions]                       | WEIGHTED<br>AVERAGE<br>INTEREST RATE | RANGE OF<br>INTEREST RATES | AMOUNT              | WEIGHTED<br>AVERAGE<br>INTEREST RATE | RANGE OF<br>INTEREST RATES | AMOUNT              |
| Investment Certificates<br>Savings Accounts | 3.53%<br>0.05                        | 0.05-7.60%<br>0.05-0.05    | \$<br>899.1<br>16.1 | 4.11%<br>0.05                        | 0.20-7.60%<br>0.05-0.05    | \$<br>829.2<br>28.4 |
| Total                                       | 3.47%                                | 0.05-7.60%                 | \$<br>915.2         | 3.98%                                | 0.05-7.60%                 | \$<br>857.6         |

Investment Certificates are generally fixed in maturity. The contractual maturities of Investment Certificates at December 31, 2003 and 2002 were:

| [Dollars in Millions]               |          | <br>2002    |
|-------------------------------------|----------|-------------|
| Due in One Year or Less             | \$ 392.2 | \$<br>390.4 |
| Due after One Year to Three Years   | 204.6    | 206.4       |
| Due after Three Years to Five Years | 255.1    | 198.1       |
| Due after Five Years                | 47.2     | 34.3        |
| Total Investment Certificates       | \$ 899.1 | \$<br>829.2 |

NOTE 7. PROPERTY AND CASUALTY INSURANCE RESERVES

Property and Casualty Insurance Reserve activity for the years ended December 31, 2003, 2002 and 2001 was:

| [Dollars in Millions]                                    |             | 2003    | <br>2002    | <br>2001    |
|--|-------------|---------|-------------|-------------|
| Property and Casualty Insurance Reserves,                |             |         |             |             |
| Net of Reinsurance and Indemnification-Beginning of Year | \$          | 883.4   | \$<br>639.8 | \$<br>507.0 |
| Acquired   |             | -       | 27.6        | -           |
| Incurred related to:                                     |             |         |             |             |
| Current Year   |             | 1,388.4 | 1,002.4     | 820.4       |
| Prior Years  |             | 2.8     | 82.3        | 58.8        |
| Total Incurred   |             | 1,391.2 | <br>1,084.7 | <br>879.2   |
| Paid related to:   | <del></del> |         |             | <br>        |
| Current Year   |             | 772.0   | 527.2       | 473.1       |
| Prior Years  |             | 401.6   | 341.5       | 273.3       |
| Total Paid   |             | 1,173.6 | <br>868.7   | 746.4       |
| Property and Casualty Insurance Reserves,                |             |         | <br>        | <br>        |
| Net of Reinsurance and Indemnification—End of Year       | \$          | 1,101.0 | \$<br>883.4 | \$<br>639.8 |
|  |             |         | <br>        | <br>        |

Property and Casualty Insurance Reserves are estimated based on historical experience patterns and current economic trends. Actual loss experience and loss trends are likely to differ from these historical experience patterns and economic conditions. Loss experience and loss trends emerge over several years from the dates of loss inception. The Company monitors such emerging loss trends. Upon concluding, based on the data available, that an emerging loss trend will continue, the Company adjusts its property and casualty insurance reserves to reflect such trend. Changes in such estimates are included in the Consolidated Statement of Income in the period of change.

In 2002, the Company increased its property and casualty insurance reserves by \$82.3 million to reflect adverse development of losses from prior accident years. The reserve increases reflect developing loss trends primarily related to construction defect, mold, automobile liability and product liability loss exposures in its commercial lines of business as well as personal automobile liability. In 2001, the Company increased its property and casualty insurance reserves by \$58.8 million to reflect adverse development of losses from prior accident years.

The Company cannot predict whether or not losses will develop favorably or unfavorably from the amounts recorded in the Company's consolidated financial statements. However, the Company believes that such development will not have a material effect on the Company's consolidated financial position, but could have a material effect on the Company's consolidated financial results for a given period.

Reinsurance Recoverables were \$275.3 million, \$41.5 million and \$38.5 million at December 31, 2003, 2002 and 2001, respectively. On December 31, 2002, the Company purchased the SCOR Companies from SCOR Reinsurance Company (See Note 3 to the Consolidated Financial Statements). At December 31, 2003, Reinsurance Recoverables included \$234.4 million from General Security National Insurance Company ("GSNIC"), a subsidiary of SCOR Reinsurance Company. Under the agreement governing the acquisition of the SCOR Companies, SCOR Reinsurance Company and/or GSNIC are responsible for all liabilities of the SCOR Companies incurred prior to the acquisition. Accordingly, in connection with the sale, GSNIC entered into a reinsurance agreement with the SCOR Companies whereby GSNIC reinsured all of the business written by the seller using the SCOR Companies. To the extent the SCOR Companies are not fully relieved of their legal obligations to policyholders under the reinsurance agreement, Unitrin reflects an obligation to policyholders as a liability of the SCOR Companies, with an offsetting and corresponding reinsurance receivable from GSNIC. The ceding of the SCOR Companies' insurance liabilities does not discharge the primary liability of the SCOR Companies; therefore, the SCOR Companies remain contingently liable should GSNIC not be financially able to meet the obligations. Pursuant to the reinsurance agreement, should GSNIC become unauthorized in any jurisdiction where authorization or licensure by governmental authorities is required in order for the SCOR Companies to take full credit on their statutory financial statements for reinsurance ceded to GSNIC, or should GSNIC be notified that it is required to file a risk-based capital ("RBC") Plan as a result of its RBC falling below required levels, certain remedies are available. In either case, the reinsurance agreement requires GSNIC to collateralize its outstanding reinsured obligation. GSNIC's September 30, 2003 quarterly statutory statement indicated that GSNIC's RBC was approaching the minimum levels described above. During the third quarter of 2003, A.M. Best changed its rating for GSNIC from "A-" (Excellent) to a "B++" (Very Good) with negative implications. On December 1, 2003, SCOR Reinsurance Company announced that its stockholders voted in favor of its plan to increase capital. On December 2, 2003, A.M. Best changed the implications of the under review status of the "B++" rating of GSNIC from negative to developing. On January 6, 2004, SCOR Reinsurance Company's ultimate parent, SCOR SA, announced that its \$945 million capital infusion was completed. The Company believes that its reinsurance recoverable from GSNIC is fully collectable at December 31, 2003.

#### NOTE 7. PROPERTY AND CASUALTY INSURANCE RESERVES [CONTINUED]

Under the agreement governing the 1999 acquisition of Valley Group, Inc. ("VGI"), the Company is entitled to recover 90% of unfavorable development on VGI's pre-acquisition loss and loss adjustment expense reserves from the seller, White Mountains Insurance Group, Ltd. ("White Mountains") (formerly Fund American Enterprise Holdings, Inc.). Recovery is subject to a maximum limit of \$50 million. Such reserves have experienced unfavorable development, 90% of the amount of which exceeded the maximum recovery under the agreement. Accordingly, the recoverable at December 31, 2003 and 2002 is recorded at the maximum limit. The Company delivered a final reserve report to White Mountains on March 7, 2003.

On April 4, 2003, White Mountains responded to the Company and indicated, among other things, that it believes that "the final reserve report does not constitute an appropriate calculation of the [unfavorable development] and we will not pay Unitrin the amount indicated." An exchange of information between the parties ensued and is continuing. The Company believes it has accurately calculated the reserve amount in question and intends to submit the matter for resolution pursuant to the dispute resolution process provided in the agreement. Accordingly, on January 6, 2004, the Company delivered a list of potential arbiters to White Mountains and is awaiting a response.

NOTE 8. NOTES PAYABLE

Total debt outstanding at December 31, 2003 and 2002 was:

| [Dollars in Millions]  |             |             |          | 2003           |             | 2002       |
|--|-------------|-------------|----------|----------------|-------------|------------|
| Notes Payable under Revolving Credit Agreement<br>Senior Notes at Amortized Cost:                |             |             | \$       | _              | \$          | 80.0       |
| 5.75% Senior Notes due July 1, 2007<br>4.875% Senior Notes due November 1, 2010                  |             |             |          | 297.7<br>198.0 |             | 297.1<br>- |
| Total Debt Outstanding   |             |             | \$       | 495.7          | \$          | 377.1      |
| Interest Paid in 2003, 2002 and 2001 was:  |             |             |          | <u> </u>       | <del></del> |            |
| [Dollars in Millions]  |             | 2003        |          | 2002           |             | 2001       |
| Notes Payable under Revolving Credit Agreements  | \$          | 1.9         | \$       | 3.9            | \$          | 9.5        |
| Senior Notes:<br>5.75% Senior Notes due July 1, 2007<br>4.875% Senior Notes due November 1, 2010 |             | 17.2<br>-   |          | <del>-</del>   |             | -          |
| Total Interest Paid  | \$          | 19.1        | \$       | 3.9            | \$          | 9.5        |
| Interest Expense for the years ended December 31, 2003, 2002 and                                 | d 2001 was: |             | <u> </u> |                |             |            |
| [Dollars in Millions]  |             | 2003        |          | 2002           |             | 2001       |
| Notes Payable under Revolving Credit Agreements  | \$          | 1.9         | \$       | 3.3            | \$          | 9.0        |
| Senior Notes:<br>5.75% Senior Notes due July I, 2007<br>4.875% Senior Notes due November I, 2010 |             | 17.8<br>1.7 |          | 8.9            |             | <u>-</u>   |
| Total Interest Expense   | \$          | 21.4        | \$       | 12.2           | \$          | 9.0        |

On October 30, 2003, the Company utilized the remaining capacity under its shelf registration statement and issued \$200 million of its 4.875% senior notes due November 1, 2010 (the "4.875% Senior Notes"). The 4.875% Senior Notes are unsecured and may be redeemed in whole at any time or in part from time to time at the Company's option at specified redemption prices. The Company issued the 4.875% Senior Notes in exchange for proceeds of \$198.0 million, net of transaction costs, for an effective yield of 5.04%. The Unitrin parent company used the proceeds from the notes to fund the purchase of Northrop common stock from one of its subsidiaries and to repay borrowings outstanding under its revolving credit agreement.

On June 26, 2002, the Company commenced an initial public offering of its 5.75% senior notes due July 1, 2007 with an aggregate principal amount of \$300 million (the "5.75% Senior Notes"). The 5.75% Senior Notes are unsecured and may be redeemed in whole at any time or in part from time to time at the Company's option at specified redemption prices. On July 1, 2002, the Company issued the 5.75% Senior Notes in exchange for proceeds of \$296.8 million, net of transaction costs, for an effective yield of 5.99%. Proceeds were used to repay borrowings under the Company's former revolving credit agreement.

## NOTE 8. NOTES PAYABLE [CONTINUED]

On August 30, 2002, the Company entered into a \$360 million unsecured revolving credit agreement, expiring August 30, 2005, with a group of banks that provides for fixed and floating rate advances for periods of up to 180 days at various interest rates. The agreement contains various financial covenants, including limits on total debt to total capitalization and minimum risk-based capital ratios for the Company's largest insurance subsidiaries. The proceeds from advances under the revolving credit agreement may be used for general corporate purposes, including repurchases of the Company's common stock. The new revolving credit agreement replaced the Company's former credit facility which was terminated on August 30, 2002.

#### NOTE 9. SHAREHOLDERS' EQUITY

The Company is authorized to issue 20 million shares of \$0.10 par value preferred stock and 100 million shares of \$0.10 par value common stock. No preferred shares were issued or outstanding at December 31, 2003 and 2002.

On August 3, 1994, the Board of Directors declared a dividend distribution of one preferred share purchase right for each outstanding share of common stock of the Company, pursuant to a Shareholder Rights Plan. The description and terms of the rights are set forth in a Rights Agreement between the Company and the rights agent.

At December 31, 2003, there are approximately 3.5 million shares of the Company's outstanding common stock that can be repurchased under the outstanding repurchase authorization of the Company's Board of Directors. Common stock can be repurchased in open market or in privately negotiated transactions from time to time subject to market conditions and other factors. The Company has repurchased and retired approximately 54.7 million shares of its common stock in open market transactions at an aggregate cost of approximately \$1.5 billion since 1990. Common Stock, Paid-in Capital and Retained Earnings have been reduced on a pro rata basis for the cost of the repurchased shares.

Various state insurance laws restrict the amount that an insurance subsidiary may pay in the form of dividends, loans or advances without the prior approval of regulatory authorities. Also, that portion of an insurance subsidiary's net equity which results from differences between statutory insurance accounting practices and GAAP would not be available for cash dividends, loans or advances. Two of Unitrin's subsidiaries, United Insurance Company of America and Fireside Securities Corporation ("Fireside"), paid dividends of \$88.3 million to the Company in 2003. In 2004, the Company's subsidiaries would be able to pay approximately \$180 million in dividends to the Company without prior regulatory approval. Retained Earnings at December 31, 2003 also includes \$37.6 million representing the undistributed earnings of investee.

The Company's insurance subsidiaries are required to file financial statements prepared on the basis of statutory insurance accounting practices which is a comprehensive basis of accounting other than GAAP. Estimated Statutory Capital and Surplus for the Company's Life and Health Insurance subsidiaries was \$260 million and \$320 million at December 31, 2003 and 2002, respectively. Estimated Statutory Capital and Surplus for the Company's Property and Casualty Insurance subsidiaries was \$960 million and \$680 million at December 31, 2003 and 2002, respectively. Estimated Statutory Net Income for the Company's Life and Health Insurance subsidiaries was a loss of approximately \$2 million, income of \$38 million and income of \$384 million for 2003, 2002 and 2001, respectively. Estimated Statutory Net Income for the Company's Property and Casualty Insurance subsidiaries was income of approximately \$17 million, loss of \$82 million and income of \$301 million for 2003, 2002 and 2001, respectively. Statutory Capital and Surplus and Statutory Net Income exclude the Company's Consumer Finance and Parent Company operations.

## NOTE 10. STOCK OPTION PLANS

The Company's shareholders have approved four stock option plans: 1) Unitrin, Inc. 1995 Non-Employee Director Stock Option Plan (the "1995 Director Plan"), 2) Unitrin, Inc. 2002 Stock Option Plan (the "2002 Option Plan"), 3) 1997 Stock Option Plan (the "1997 Option Plan") and 4) 1990 Stock Option Plan (the "1990 Option Plan"). Options outstanding and options available for future grant under the Company's equity compensation plans at December 31, 2003 were:

|  | OPTIONS<br>OUTSTANDING | EXE | WEIGHTED-<br>AVERAGE<br>RCISE PRICE | OPTIONS<br>AVAILABLE FOR<br>FUTURE GRANT |
|--|------------------------|-----|-------------------------------------|--|
| 1995 Director Plan   | 142,113                | \$  | 32.11                               | 240,000                                  |
| 2002 Option Plan   | 1,228,747              |     | 29.81                               | 3,709,000                                |
| 1997 Option Plan   | 3,116,757              |     | 36.40                               | 281,105                                  |
| 1990 Option Plan   | 1,231,871              |     | 35.55                               | -  |
| Total Equity Compensation Plans Approved by Shareholders     | 5,719,488              |     | 34.69                               | 4,230,105                                |
| Total Equity Compensation Plans Not Approved by Shareholders | _                      |     |                                     |  |
| Total Equity Compensation Plans                              | 5,719,488              | \$  | 34.69                               | 4,230,105                                |

#### NOTE 10. STOCK OPTION PLANS [CONTINUED]

Under the 1995 Director Plan, directors of the Company who are not employees and who first became non-employee directors after November 1, 1993 and each director who has retired as an employee of the Company will be granted an initial option to purchase 4,000 shares of the Company's common stock and thereafter, on the date of each of the Company's annual meetings of shareholders, will automatically receive annual grants of options to purchase the same number of shares for so long as they remain eligible directors. Options granted under the 1995 Director Plan are exercisable one year from the date of grant at an exercise price equal to the fair market value of the Company's common stock on the date of grant and expire 10 years from the date of grant. In addition, each eligible director may elect to convert his annual director's fees into stock options upon six months prior notice to the Company.

Under the 2002 Option Plan, 1997 Option Plan and 1990 Option Plan, options to purchase shares of Unitrin common stock may be granted to executive and other key employees (including employee directors) and other key persons providing services to the Company and its subsidiaries or its affiliates ("participants"). The Compensation Committee of the Board of Directors, at its discretion, may grant either incentive stock options, non-qualified stock options, or stock appreciation rights pursuant to either the 2002 Option Plan, the 1997 Option Plan or the 1990 Option Plan. The Compensation Committee has sole discretion to determine the persons to whom options are granted, the number of shares covered by such options and the exercise price, vesting and expiration dates of such options. Options are non-transferable and are exercisable in installments. Prior to 2003, only non-qualified stock options have been granted under the 2002 Option Plan, the 1997 Option Plan and the 1990 Option Plan. In 2003, the Company granted non-qualified stock options coupled with tandem stock appreciation rights ("Tandem SARs"). A Tandem SAR permits the holder to exercise either the underlying Option or the Tandem SAR but not both. All Tandem SARs are settled in Unitrin common stock upon exercise.

To encourage stock ownership, the Company's four stock option plans include provisions to automatically grant restorative stock options ("Restorative Options") to replace shares of previously-owned Unitrin common stock that an exercising option holder surrenders, either actually or constructively, in order to satisfy the exercise price and/or tax withholding obligations relating to the exercise. Restorative Options are subject to the same terms and conditions as the original options, including the expiration date, except that the exercise price of a Restorative Option is equal to the fair market value of Unitrin common stock on the date of its grant. Restorative Options cannot be exercised until six months after the date of grant. The grant of a Restorative Option does not result in an increase in the total number of shares and options held by an employee but changes the mix of the two.

Effective January I, 2003, the Company adopted the fair value recognition provisions of SFAS No. 123, as amended by SFAS No. 148, prospectively to all awards granted, modified or settled on or after January I, 2003. The Company recognized compensation expense of \$2.8 million before-tax in 2003 under SFAS No. 123, as amended.

During 2002, the term of options for 51,282 common shares was extended. The market value of the Company's common stock exceeded the exercise price of the options on the date of modification. Accordingly, the Company recorded compensation expense of \$0.3 million in 2002 as a result of the modification.

In connection with the spin-off of Curtiss-Wright (See Note 5 to the Consolidated Financial Statements), the Compensation Committee of the Company reduced the exercise price and granted additional options to preserve the aggregate intrinsic value of outstanding options immediately prior to the spin-off. The modifications were made in accordance with the provisions of an equity restructuring under F1N 44. Accordingly, compensation expense has not been recognized.

The following table summarizes information about stock options outstanding at December 31, 2003:

|                          |                                      | OPTIONS OUTSTANDING                |                                    | OPTIONS EX                           | CERCISABLE                         |
|--------------------------|--------------------------------------|------------------------------------|------------------------------------|--------------------------------------|------------------------------------|
| RANGE OF EXERCISE PRICES | NUMBER<br>OUTSTANDING<br>AT YEAR END | WEIGHTED-AVERAGE<br>REMAINING LIFE | WEIGHTED-AVERAGE<br>EXERCISE PRICE | NUMBER<br>EXERCISABLE<br>AT YEAR END | WEIGHTED-AVERAGE<br>EXERCISE PRICE |
| \$16.9681-\$21.2100      | 2,477                                | 1.1                                | \$21.1719                          | 2,477                                | \$21.1719                          |
| 21.2101- 25.4520         | 887,745                              | 8.6                                | 25.2103                            | 129,370                              | 24.4018                            |
| 25.4521- 29.6940         | 77,144                               | 7.7                                | 29.3558                            | 13,138                               | 28.9915                            |
| 29.6941- 33.9360         | 1,426,040                            | 5.0                                | 32.1105                            | 1,300,152                            | 32.1684                            |
| 33.9361- 38.1780         | 1,558,548                            | 5.4                                | 35.6068                            | 1,146,886                            | 35.7289                            |
| 38.1781- 42.4200         | 1,767,534                            | 6.4                                | 40.9874                            | 1,074,904                            | 40.8748                            |

The Black-Scholes option pricing model was used to estimate the fair value of each option on the date granted. The assumptions used in the pricing model were as follows: 1) The expected dividend yield used was between 4.24% and 4.65% for 2003, 4.09% for 2002 and 4.14% for 2001; 2) The weighted-average expected volatility used was between 20.8% and 26.0% for 2003, between 18.5% and 26.0% for 2002 and 20.0% for options granted in 2001; 3) The weighted-average risk free interest rate used was the average yield on zero coupon U.S. Government securities with a maturity comparable to the expected life of each option; and 4) The expected lives of the options ranged between 1 to 7 years for all grants, except grants under the 1995 Director Plan. In the case of the 1995 Director Plan, a life of 8 years was used in both 2003 and 2002 and 10 years in 2001.

#### NOTE 10. STOCK OPTION PLANS [CONTINUED]

A summary of the status of the Company's four stock option plans as of and for the years ended December 31, 2003, 2002 and 2001, and stock option activity for the years then ended is presented below:

|                                  | NUMBER<br>OF SHARES | ED-AVERAGE  | OPTIONS EXERCISABLE | ESTIMATED WEIGHTED-<br>AVERAGE FAIR VALUE OF<br>OPTIONS GRANTED<br>DURING THE YEAR |
|----------------------------------|---------------------|-------------|---------------------|--|
| Outstanding at December 31, 2000 | 4,786,485           | \$<br>34.53 | 2,992,300           |  |
| Granted                          | 2,078,639           | 35.78       |                     | \$5.03   |
| Exercised                        | (1,621,287)         | 32.55       |                     |  |
| Forfeited                        | (250,976)           | 35.18       |                     |  |
| Outstanding at December 31, 2001 | 4,992,861           | \$<br>33.54 | 2,878,323           |  |
| Granted                          | 1,414,057           | 41.22       |                     | \$6.62   |
| Exercised                        | (853,393)           | 32.42       |                     |  |
| Forfeited                        | (187,147)           | 33.28       |                     |  |
| Outstanding at December 31, 2002 | 5,366,378           | \$<br>35.74 | 3,917,061           |  |
| Granted                          | 1,609,430           | 29.18       |                     | \$3.66   |
| Exercised                        | (875,861)           | 30.60       |                     |  |
| Forfeited                        | (380,459)           | 35.65       |                     |  |
| Outstanding at December 31, 2003 | 5,719,488           | \$<br>34.69 | 3,666,927           |  |

In 2003, the Company granted 502,928 non-qualified options without Tandem SARs attached, of which 470,928 were Restorative Options. The Company also granted 1,106,502 non-qualified stock options with Tandem SARs attached, of which 115,002 were Restorative Options with Tandem SARs attached. All grants in 2003 were accounted for as fixed equity awards.

Options granted in 2002 and 2001, include: 390,057 and 996,302 Restorative Options without Tandem SARs attached, respectively. In order to preserve the aggregate intrinsic value of options immediately before the spin-off of Curtiss-Wright, the exercise price of outstanding options was reduced at a weighted-average of \$2.49 per common share and options for an additional 155,209 common shares were granted.

#### NOTE 11. NET INCOME (LOSS) PER SHARE

Net Income (Loss) Per Share and Net Income (Loss) Per Share Assuming Dilution for the years ended December 31, 2003, 2002 and 2001 were:

| [Dollars and Shares in Millions, Except Per Share Amounts]                                  |         | 2003        | <br>2002     | <br>2001          |
|---|---------|-------------|--------------|-------------------|
| Net Income (Loss) Dilutive Effect on Net Income (Loss) from Investees' Equivalent Shares    | \$      | 123.6       | \$<br>(8.2)  | \$<br>380.9 (0.4) |
| Net Income (Loss) Assuming Dilution   | \$      | 123.6       | \$<br>(8.2)  | \$<br>380.5       |
| Weighted-Average Common Shares Outstanding<br>Dilutive Effect of Unitrin Stock Option Plans |         | 67.6<br>0.1 | <br>67.7     | 67.5<br>0.4       |
| Weighted-Average Common Shares and<br>Equivalent Shares Outstanding Assuming Dilution       | <u></u> | 67.7        | 67.7         | <br>67.9          |
| Net Income (Loss) Per Share   | \$      | 1.83        | \$<br>(0.12) | \$<br>5.64        |
| Net Income (Loss) Per Share Assuming Dilution   | \$      | 1.82        | \$<br>(0.12) | \$<br>5.60        |

Options to purchase 0.4 million common shares were excluded from the computation of Weighted-Average Equivalent Shares in 2002 because the effect of inclusion would be anti-dilutive.

Options outstanding at December 31, 2003, 2002 and 2001 to purchase 2.0 million, 4.6 million and 0.1 million common shares, respectively, of Unitrin common stock were excluded from the computation of Net Income Per Share Assuming Dilution in 2003, 2002 and 2001, respectively, because the exercise price exceeded the average market price.

NOTE 12. OTHER COMPREHENSIVE INCOME (LOSS)

Other Comprehensive Income (Loss) for the years ended December 31, 2003, 2002 and 2001 was:

| [Dollars in Millions]   | <br>2003                                     | <br>2002                                       | 2001   |
|---|--|--|--|
| Gross Unrealized Holding Gains (Losses) Arising During Year from: Fixed Maturities Northrop Preferred Stock Northrop Common Stock Other Equity Securities Other | \$<br>(21.9)<br>2.0<br>(13.2)<br>60.7<br>4.9 | \$<br>78.9<br>(1.2)<br>(29.1)<br>(61.6)<br>1.4 | \$<br>44.2<br>42.6<br>111.2<br>(54.6)<br>3.7 |
| Gross Unrealized Holding Gains (Losses) Arising During Year<br>Income Tax Benefit (Expense)   | <br>32.5<br>(11.3)                           | <br>(11.6)                                     | <br>147.1<br>(51.6)                          |
| Unrealized Holding Gains (Losses) Arising During Year, Net  | <br>21.2                                     | (7.5)  | <br>95.5                                     |
| Reclassification Adjustment for Gross (Gains) Losses Realized in Net Income: Fixed Maturities Northrop Common Stock Other Equity Securities                     | <br>(10.3)<br>(7.2)<br>(17.9)                | 6.2  | <br>2.7                                      |
| Reclassification Adjustment for Gross (Gains) Losses<br>Realized in Net Income<br>Income Tax Expense (Benefit)  | <br>(35.4)                                   | 20.8 (7.3)                                     | <br>(10.5)                                   |
| Reclassification Adjustment for (Gains) Losses Realized in<br>Net Income, Net   | <br>(23.0)                                   | <br>13.5                                       | <br>(6.8)                                    |
| Other Comprehensive Income (Loss)   | \$<br>(1.8)                                  | \$<br>6.0                                      | \$<br>88.7                                   |

Investments in Investees are accounted for under the equity method of accounting and, accordingly, unrealized changes in the fair value of Investments in Investees are excluded from the determination of Total Comprehensive Income (Loss) and Other Comprehensive Income (Loss).

NOTE 13. INCOME FROM INVESTMENTS

Net Investment Income for the years ended December 31, 2003, 2002 and 2001 was:

| [Dollars in Millions]                      |             | 2003  | 2002        | <br>2001    |
|--|-------------|-------|-------------|-------------|
| Investment Income:                         |             |       |             |             |
| Interest and Dividends on Fixed Maturities | \$          | 171.1 | \$<br>159.0 | \$<br>174.1 |
| Dividends on Equity Securities             |             | 37.0  | 38.1        | 29.8        |
| Short-term                                 |             | 5.0   | 9.0         | 15.3        |
| Real Estate                                |             | 24.3  | 21.7        | 21.5        |
| Other                                      |             | 13.0  | 11.3        | 12.4        |
| Total Investment Income                    |             | 250.4 | <br>239.1   | <br>253.1   |
| Investment Expenses:                       |             |       |             |             |
| Real Estate                                |             | 17.2  | 15.8        | 15.5        |
| Other                                      |             | 1.3   | 1.4         | 1.1         |
| Total Investment Expenses                  | <del></del> | 18.5  | <br>17.2    | 16.6        |
| Net Investment Income                      | \$          | 231.9 | \$<br>221.9 | \$<br>236.5 |

NOTE 13. INCOME FROM INVESTMENTS [CONTINUED]

The components of Net Realized Investment Gains (Losses) for the years ended December 31, 2003, 2002 and 2001 were:

| [Dollars in Millions]                  | 20    | 103    | 2002   | 2001        |
|--|-------|--------|--------|-------------|
| Fixed Maturities:                      |       |        |        |             |
| Gains on Dispositions                  | \$ 13 | 3.6 \$ | 5.5    | \$<br>2.6   |
| Losses on Dispositions                 | (0    | ).7)   | (1.3)  | (4.2)       |
| Losses from Write-downs                | (2    | 2.5)   | (10.9) | (0.9)       |
| Equity Securities:                     |       |        |        |             |
| Gains on Dispositions                  | 45    | 8.8    | 2.7    | 13.3        |
| Losses on Dispositions                 | (2    | 2.5)   | (0.7)  | (0.1)       |
| Losses from Write-downs                | (18   | 3.0)   | (16.5) | _           |
| Investees:                             |       |        |        |             |
| Gains on Dispositions                  |       | -      | _      | 562.1       |
| Losses on Dispositions                 |       | -      | _      | (4.5)       |
| Other Investments:                     |       |        |        |             |
| Gains on Dispositions                  | (     | ).3    | 8.4    | _           |
| Losses on Dispositions                 | ()    | ).3)   | (0.5)  | (0.1)       |
| Losses from Write-downs                |       | .8)    | -      | _           |
| Net Realized Investment Gains (Losses) | \$ 33 | 5.9 \$ | (13.3) | \$<br>568.2 |
|  |       | _ =    |        | <br>        |

Net Realized Investment Gains (Losses) was a gain of \$33.9 million, a loss of \$13.3 million and a gain of \$568.2 million in 2003, 2002 and 2001, respectively. Net Realized Investment Gains (Losses) for the year ended December 31, 2003 includes Gains on Dispositions of Fixed Maturities of \$13.6 million, including recoveries from sales on fixed maturities written down in prior years. Net Realized Investment Gains (Losses) for the year ended December 31, 2003 includes pre-tax gains of \$12.0 million resulting from the sale of the Company's investment in ITT Industries, Inc. common stock, pre-tax gains of \$7.2 million from sales of a portion of the Company's investment in Northrop common stock, pre-tax gains of \$6.6 million from sales of the Company's investment in Hartford Financial Services Group, Inc. ("Hartford") common stock, and pre-tax gains of \$4.4 million resulting from sales of a portion of the Company's investment in Baker Hughes, Inc. ("Baker Hughes") common stock. The fair value of the Company's remaining investments in Northrop's common stock, Hartford's common stock and Baker Hughes' common stock was \$633.9 million, \$21.5 million and \$82.2 million, respectively, at December 31, 2003. The other gains and losses from sales of equity securities included in Net Realized Investment Gains (Losses) were primarily due to sales of investments in 54 different issuers. Net Realized Investment Gains (Losses) for the year ended December 31, 2003 includes a pre-tax loss of \$1.8 million to write down investment real estate.

Net Realized Investment Gains (Losses) for the year ended December 31, 2002 includes a pre-tax gain of \$8.1 million due to the sale of certain investment real estate and pre-tax gains of \$1.5 million resulting from sales of a portion of the Company's investment in Baker Hughes common stock.

Net Realized Investment Gains (Losses) for the year ended December 31, 2001 includes a pre-tax gain of \$562.1 million resulting from the acquisition of Litton by Northrop (See Note 5 to the Consolidated Financial Statements). Net Realized Investment Gains (Losses) for the year ended December 31, 2001 includes pre-tax gains of \$12.6 million resulting from sales of a portion of the Company's investment in Baker Hughes common stock.

Net Realized Investment Gains (Losses) for the years ended December 31, 2003, 2002 and 2001 includes pre-tax losses of \$20.5 million, \$27.4 million and \$0.9 million, respectively, resulting from other than temporary declines in the fair value of investments. The Company cannot anticipate when or if similar investment losses may occur in the future.

NOTE 14. INSURANCE EXPENSES

Insurance Expenses for the years ended December 31, 2003, 2002 and 2001 were:

| <br>2003    |  | 2002   |   | 2001   |
|-------------|--|--|---|--|
| \$<br>452.5 | \$   | 405.8  | \$  | 321.6  |
| 357.6       |  | 332.0  |   | 273.2  |
| 50.0        |  | 45.3   |   | 32.8   |
| <br>860.1   |  | 783.1  |   | 627.6  |
| <br>        |  |  |   |  |
| (351.0)     |  | (289.7)  |   | (191.3)  |
| 335.0       |  | 237.3  |   | 188.5  |
| <br>(16.0)  |  | (52.4)   |   | (2.8)  |
| \$<br>844.1 | \$   | 730.7  | \$  | 624.8  |
| \$          | \$ 452.5<br>357.6<br>50.0<br>860.1<br>(351.0)<br>335.0<br>(16.0) | \$ 452.5<br>357.6<br>50.0<br>860.1<br>(351.0)<br>335.0<br>(16.0) | \$ 452.5 \$ 405.8<br>357.6 332.0<br>50.0 45.3<br>860.1 783.1<br>(351.0) (289.7)<br>335.0 237.3<br>(16.0) (52.4) | \$ 452.5 \$ 405.8 \$ 332.0 \$ 332.0 \$ 45.3 \$ |

Policy Acquisition Costs Deferred in 2003 increased by \$61.3 million, compared to 2002, due primarily to premium volume from the Kemper Auto and Home segment. Policy Acquisition Costs Deferred in 2002 increased by \$98.4 million, compared to 2001, due primarily to premium volume from Kemper Auto and Home segment and Specialty Lines Insurance segment.

#### NOTE 15. INCOME TAXES

The tax effects of temporary differences that give rise to significant portions of the Company's Net Deferred Tax Liability at December 31, 2003 and 2002 were:

| [Dollars in Millions]                          | <br>2003    | 2002        |
|--|-------------|-------------|
| Deferred Tax Assets:                           |             |             |
| Insurance Reserves                             | \$<br>43.1  | \$<br>47.4  |
| Unearned Premium Reserves                      | 53.3        | 49.4        |
| Tax Capitalization of Policy Acquisition Costs | 63.5        | 60.6        |
| Reserve for Loan Losses                        | 21.8        | 19.0        |
| Payroll and Employee Benefit Accruals          | 13.6        | 10.0        |
| Postretirement Benefits Other Than Pensions    | 27.7        | 28.7        |
| Other  | 23.1        | 16.1        |
| Total Deferred Tax Assets                      | 246.1       | 231.2       |
| Deferred Tax Liabilities:                      | <br>        |             |
| Deferred Policy Acquisition Costs              | 140.4       | 134.2       |
| Fixed Maturities                               | 40.8        | 48.3        |
| Northrop Preferred Stock                       | 71.1        | 74.5        |
| Northrop Common Stock                          | 215.7       | 252.0       |
| Other Equity Securities                        | 45.0        | 32.3        |
| Investee (UNOVA)                               | 20.0        | 20.0        |
| Pension Asset                                  | 12.2        | 12.9        |
| Other  | 25.4        | 15.5        |
| Total Deferred Tax Liability                   | <br>570.6   | 589.7       |
| Net Deferred Tax Liability                     | <br>324.5   | <br>358.5   |
| Current Tax Liability (Asset)                  | 57.5        | (8.0)       |
| Accrued and Deferred Income Taxes              | \$<br>382.0 | \$<br>350.5 |

Certain amounts for the prior year presented above have been reclassified to conform to the current year's presentation.

A deferred tax asset valuation allowance was not required at December 31, 2003 and 2002. Income taxes recovered were \$1.4 million in 2003. Income taxes paid were \$12.2 million and \$100.0 million in 2002 and 2001, respectively.

The Company has not provided Federal income taxes on a portion of the Company's life insurance subsidiaries' income earned prior to 1984 which is not subject to Federal income taxes under certain circumstances. Federal income taxes would be

#### NOTE 15. INCOME TAXES [CONTINUED]

paid on the amount of such income, approximately \$192 million, if it is distributed to shareholders in the future or if it does not continue to meet certain limitations.

Comprehensive Income Tax Expense (Benefit) included in the Consolidated Financial Statements for the years ended December 31, 2003, 2002 and 2001 was:

| į .  | <br>       | <br>_        |             |
|--|------------|--------------|-------------|
| [Dollars in Millions]                                    | <br>2003   | 2002         | 2001        |
| Income Tax Expense (Benefit)                             | \$<br>34.1 | \$<br>(18.3) | \$<br>190.3 |
| Equity in Net Income (Loss) of Investees                 | (0.7)      | (1.1)        | 1.4         |
| Equity in Other Comprehensive Income (Loss) of Investees | 0.6        | 0.9          | 1.3         |
| Unrealized Appreciation on Securities                    | (1.7)      | 2.4          | 46.6        |
| Effect on Paid-in Capital from Exercise of Stock Options | (1.5)      | (2.2)        | (3.1)       |
| Comprehensive Income Tax Expense (Benefit)               | \$<br>30.8 | \$<br>(18.3) | \$<br>236.5 |

Comprehensive Income Tax Expense (Benefit) for the year ended December 31, 2001 includes a tax benefit of \$8.8 million in Equity in Net Income of Investees to reduce the Company's estimate of taxes on the cumulative undistributed earnings of Curtiss-Wright under the equity method of accounting (See Note 5 to the Consolidated Financial Statements).

The components of Income Tax Expense (Benefit) for the years ended December 31, 2003, 2002 and 2001 were:

| [Dollars in Millions]   | <br>2003             | <br>2002             | <br>2001            |
|---|----------------------|----------------------|---------------------|
| Current Tax Expense (Benefit)<br>Deferred Tax Expense (Benefit) | \$<br>65.5<br>(31.4) | \$<br>(9.6)<br>(8.7) | \$<br>81.6<br>108.7 |
| Income Tax Expense (Benefit)                                    | \$<br>34.1           | \$<br>(18.3)         | \$<br>190.3         |

A reconciliation of income taxes calculated using the Statutory Federal Income Tax rate to the Company's reported Income Tax Expense (Benefit) for the years ended December 31, 2003, 2002 and 2001 is as follows:

|   | <br>       | <br>         | <br>        |
|---|------------|--------------|-------------|
| [Dollars in Millions]                                     | 2003       | 2002         | 2001        |
| Income Tax Expense (Benefit) at Statutory Federal Rate    | \$<br>55.6 | \$<br>(8.4)  | \$<br>189.9 |
| Tax-exempt Income and Dividends Received Deduction Effect | (17.8)     | (12.2)       | (7.9)       |
| State Income Taxes Effect                                 | 2.9        | 1.8          | 4.6         |
| Amortization of Goodwill Effect                           | _          | _            | 1.7         |
| Other, Net  | (6.6)      | 0.5          | 2.0         |
| Income Tax Expense (Benefit)                              | \$<br>34.1 | \$<br>(18.3) | \$<br>190.3 |
| · · · · · · · · · · · · · · · · · · ·                     |            | <br>         |             |

For the years ended December 31, 2003, 2002 and 2001, the Company filed or will file a consolidated Federal income tax return with all of its subsidiaries except for The Reliable Life Insurance Company and its subsidiaries, and National Care Insurance Company and its subsidiaries. Beginning January 1, 2004, all of the Company's subsidiaries will be eligible to file a consolidated Federal income tax return with the Company.

During 2003, an income tax benefit of \$6.5 million was recorded for Federal income tax adjustments primarily related to tax years ending on or before December 31, 1999. During 2003, the Company either reached agreement with the Internal Revenue Service or the statute of limitations expired for all tax years ending on or before December 31, 1999.

On September 27, 1999, Fireside, a subsidiary of Unitrin, received Notices of Proposed Adjustment to its California Franchise tax returns from the State of California Franchise Tax Board (the "FTB"). The FTB asserted that Fireside and Unitrin and its insurance company subsidiaries were members of a single unitary group. The FTB assertion would have had the effect of taxing intercompany dividends paid by Unitrin's insurance subsidiaries to Unitrin, but excluding the apportionment factors of the insurance company subsidiaries in determining the income taxable in California. This assessment was vigorously contested and a formal protest was filed with the FTB by Fireside on November 23, 1999. On August 26, 2002, Fireside received official notification from the FTB that after consideration of the protest filed, the FTB has withdrawn these assessments.

The FTB implemented a new policy in 2002 that, for tax years ending on or after December 1, 1997, all dividends received from an 80 percent or more owned insurance subsidiary are taxable. On March 12, 2003, Fireside was officially notified that its tax returns for 1998, 1999 and 2000 would be examined. The Company cannot presently predict whether the FTB will assess any additional tax for these years under the new policy. Accordingly, this notification did not have an impact on the results of operations for the year ended December 31, 2003.

#### NOTE 16. PENSION BENEFITS AND POSTRETIREMENT BENEFITS OTHER THAN PENSIONS

The Company sponsors several defined benefit pension plans (the "Pension Plans") covering most of its employees. Participation in certain plans requires employee contributions of 3 percent of pay, as defined, per year. Benefits for contributory plans are based on compensation during plan participation and the number of years of participation. Benefits for non-contributory plans are based on years of service and final average pay, as defined. The Company funds the Pension Plans in accordance with the requirements of the Employee Retirement Income Security Act of 1974, as amended ("ERISA").

The Company sponsors several postretirement benefit plans (the "Postretirement Plans") that provide medical and life insurance benefits to approximately 1,000 retired and 2,000 active employees. The Company is self-insured and the plans are not funded. The medical plans generally provide for a limited number of years of medical insurance benefits at retirement based upon the participant's attained age at retirement and number of years of service until specified dates and are generally contributory, with most contributions adjusted annually. Postretirement life insurance benefits are generally contributory and generally limited to \$10,000 per participant.

Changes in Fair Value of Plan Assets and Changes in Projected Benefit Obligations for the years ended December 31, 2003 and 2002 were:

|  | PENSION B                                   | ENEFITS |   | P  | OSTRETIREMEN<br>OTHER THAN                  |  |
|--|---|---------|---|----|---|--|
| [Dollars in Millions]  | 2003  |         | 2002  |    | 2003  | 2002   |
| Fair Value of Plan Assets at Beginning of Year<br>Actual Return on Plan Assets<br>Contributions by the Company<br>Contributions by Plan Participants<br>Benefits Paid  | \$<br>277.5<br>23.0<br>-<br>1.0<br>(12.8)   | \$      | 288.3<br>1.1<br>-<br>1.2<br>(13.1)                    | \$ | -<br>5.4<br>1.1<br>(6.5)                    | \$<br>4.6<br>1.1<br>(5.7)                        |
| Fair Value of Plan Assets at End of Year   | <br>288.7                                   |         | 277.5   |    | <br>-<br>                                   | <br>   |
| Projected Benefit Obligations at Beginning of Year<br>Service Cost Benefits Earned During the Year<br>Interest Cost on Projected Benefit Obligations<br>Contributions by Plan Participants<br>Impact of Plan Change<br>Benefits Paid<br>Actuarial (Gains) Losses | 290.9<br>16.7<br>17.9<br>1.0<br>–<br>(12.8) |         | 248.7<br>11.4<br>16.4<br>1.2<br>0.1<br>(13.1)<br>26.2 |    | 61.8<br>0.6<br>3.4<br>1.1<br>(6.5)<br>(4.5) | 64.9<br>0.6<br>3.7<br>1.1<br>-<br>(5.7)<br>(2.8) |
| Projected Benefit Obligations at End of Year   | <br>313.7                                   |         | 290.9   |    | 55.9  | <br>61.8   |
| Plan Assets in (Deficit) of Projected Benefit Obligations  | \$<br>(25.0)                                | \$      | (13.4)  | \$ | (55.9)                                      | \$<br>(61.8)                                     |
| Plan Assets in Excess (Deficit) of Projected Benefit Obligations: Amounts Recognized in the Balance Sheet: Prepaid (Accrued) Benefit Cost Amounts not Recognized in the Balance Sheet: Unrecognized Net Actuarial Gain (Loss) Unrecognized Prior Service Cost    | \$<br>19.5<br>(44.3)<br>(0.2)               | \$      | 36.5<br>(49.7)<br>(0.2)                               | \$ | (78.5)<br>22.6                              | \$<br>(81.3)<br>19.5                             |
| Plan Assets in (Deficit) of Projected Benefit Obligations  | \$<br>(25.0)                                | \$      | (13.4)  | \$ | (55.9)                                      | \$<br>(61.8)                                     |
| Accumulated Benefit Obligations at End of Year   | \$<br>260.0                                 | \$      | 240.0   | \$ | 55.9<br>———                                 | \$<br>61.8                                       |

The measurement dates of the assets and liabilities of all plans presented above for 2003 and 2002 were December 31, 2003 and December 31, 2002, respectively.

The assumed health care cost trend rate used in measuring the Postretirement Benefit Obligation at December 31, 2003 was 9.0 percent in 2003, gradually declining to 5.0 percent in the year 2007 and remaining at that level thereafter. The assumed health care cost trend rate used in measuring the Postretirement Benefit Obligation at December 31, 2002 was 6.6 percent in 2002, gradually declining to 5.0 percent in the year 2006 and remaining at that level thereafter.

A one percentage point increase in the assumed health care cost trend rate for each year would increase the Postretirement Benefit Obligation at December 31, 2003 by approximately \$4.0 million and 2003 postretirement expense by \$0.3 million. A one

#### NOTE 16. PENSION BENEFITS AND POSTRETIREMENT BENEFITS OTHER THAN PENSIONS [CONTINUED]

percentage point decrease in the assumed health care cost trend for each year would decrease the Postretirement Benefit Obligation at December 31, 2003 by approximately \$3.5 million and 2003 postretirement expense by approximately \$0.3 million.

The Company's Postretirement Plans were unfunded at December 31, 2003 and 2002. Weighted-average asset allocations for the Company's Pension Plans at December 31, 2003 and 2002, by asset category were:

| ASSET CATEGORY                                     |               | 2003 | 2002 |
|--|---------------|------|------|
| Cash and Short-term                                |               | 9%   | 23%  |
| U.S. Government and Government Agencies and Autho- | rities        | 38   | 29   |
| Corporate Bonds and Notes                          |               | 21   | 24   |
| Equity Securities                                  |               | 25   | 21   |
| Other Assets                                       |               | 7    | 3    |
| Total  |               | 100% | 100% |
|  | <del>==</del> |      |      |

The investment objective of the Pension Plans is to produce current income and long-term capital growth through a combination of equity and fixed income investments which, together with appropriate employer contributions and any required employee contributions, is adequate to provide for the payment of the Pension Plans' benefit obligations. The Pension Plans may be invested in both fixed income and equity investments. Fixed income investments may include cash and short-term instruments, U.S. Government securities, corporate bonds, mortgages and other fixed income investments. Equity investments may include various types of stock, such as large cap, mid cap and small cap stocks, and may also include venture capital investments and Unitrin common stock (subject to Section 407 and other requirements of ERISA). The Pension Plans have not invested in Unitrin common stock.

The Pension Plans' investment committee periodically reviews the performance of the Pension Plans' investments and asset allocation. The Pension Plans principally use two external investment managers, one of which is Fayez Sarofim & Co., ("FS&C") to manage its equity investments. One of Unitrin's directors, Mr. Fayez Sarofim, is Chairman of the Board, President and the majority shareholder of FS&C, a registered investment advisory firm (See Note 20 to the Consolidated Financial Statements). Each manager is allowed to exercise investment discretion, subject to limitations, if any, established by the Pension Plans' investment committee. All other investment decisions are made by the Company, subject to general guidelines as set by the Pension Plans' investment committee.

The Company determines its Expected Long-term Rate of Return based primarily on the Company's expectations of future returns for the Pension Plans' investments, based on target allocations of the Pension Plans' investments. Additionally, the Company considers historical returns on comparable fixed income investments and equity investments and adjusts its estimate as deemed appropriate.

The components of Pension Expense for the years ended December 31, 2003, 2002 and 2001 were:

| 2003          | 2002                   |   | 2001                                       |
|---------------|------------------------|---|--|
| \$<br>16.7 \$ | 11.4                   | \$  | 10.3                                       |
| 17.9          | 16.4                   |   | 15.3                                       |
| (17.6)        | (18.9)                 |   | (19.0)                                     |
| -             |                        |   | (0.3)                                      |
| \$<br>17.0 \$ | 8.9                    | \$  | 6.3  |
| \$            | \$ 16.7 \$ 17.9 (17.6) | \$ 16.7 \$ 11.4<br>17.9 16.4<br>(17.6) (18.9) | \$ 16.7 \$ 11.4 \$ 17.9 16.4 (17.6) (18.9) |

#### NOTE 16. PENSION BENEFITS AND POSTRETIREMENT BENEFITS OTHER THAN PENSIONS [CONTINUED]

The components of Postretirement Benefits Other than Pensions Expense for the years ended December 31, 2003, 2002 and 2001 were:

| [Dollars in Millions]   | <br>2003         | 2002             | <br>2001         |
|---|------------------|------------------|------------------|
| Service Cost Benefits Earned During the Year<br>Interest Cost on Projected Benefit Obligation | \$<br>0.6<br>3.4 | \$<br>0.6<br>3.7 | \$<br>0.8<br>4.2 |
| Net Amortization and Deferral   | (1.5)            | (1.8)            | (1.4)            |
| Postretirement Benefits Other than Pensions Expense   | \$<br>2.5        | \$<br>2.5        | \$<br>3.6        |

The actuarial assumptions used to develop the components of both Pension Expense and Postretirement Benefits Other than Pensions Expense for the years ended December 31, 2003, 2002 and 2001 were:

|  | 2003  | 2002  | 2001  |
|--|-------|-------|-------|
| Discount Rate                                    | 6.25% | 6.75% | 7.00% |
| Rate of Increase in Future Compensation Levels   | 4.00  | 4.00  | 4:00  |
| Expected Long-term Rate of Return on Plan Assets | 6.00  | 6.50  | 6.50  |

The actuarial assumptions used to develop the components of both Pension Projected Benefit Obligation and Postretirement Benefit Obligation at December 31, 2003 and 2002 were:

|  | 2003          | 2002          |
|--|---------------|---------------|
| Discount Rate Rate of Increase in Future Compensation Levels | 6.25%<br>4.00 | 6.25%<br>4.00 |

The Company expects to contribute \$15.2 million to its Pension Plans and \$5.1 million to its Postretirement Plans in 2004. The following benefit payments, which reflect expected future service, as appropriate, are expected to be paid:

| [Dollars in Millions]   | **** | 2004 | <br>2005   | 2006       | <br>2007   | 2008       | YEARS<br>2009-2013 |
|-------------------------|------|------|------------|------------|------------|------------|--------------------|
| Pension Benefits        | \$   | 13.5 | \$<br>14.6 | \$<br>15.1 | \$<br>17.0 | \$<br>19.0 | \$<br>117.8        |
| Postretirement Benefits |      | 5.1  | 5.3        | 5.3        | 5.4        | 5.3        | 25.5               |

The Company also sponsors several defined contribution benefit plans covering most of its employees. The Company made contributions of \$5.0 million, \$4.2 million and \$3.9 million in 2003, 2002 and 2001, respectively. Under these plans the participants have several investment alternatives, including the Company's stock and the Dreyfus Appreciation Fund. FS&C is a sub-investment advisor of the Dreyfus Appreciation Fund. One of Unitrin's directors, Mr. Fayez Sarofim, is the Chairman of the Board, President and majority shareholder of FS&C (See Note 20 to the Consolidated Financial Statements). Participants invested \$19.3 million, or 9%, of the total investments in the defined benefit contribution plans in the Company's stock and \$24.1 million, or 12%, of the total investments in the defined benefit contribution plans in the Dreyfus Appreciation Fund at December 31, 2003.

#### NOTE 17. BUSINESS SEGMENTS

The Company is engaged, through its subsidiaries, in the property and casualty insurance, life and health insurance and consumer finance businesses. The Company's premium and consumer finance revenues are derived from the United States. The accounting policies of the segments are the same as those described in Note 2 to the Consolidated Financial Statements. Income taxes have not been allocated to the respective segments. Capital expenditures for long-lived assets by the operating segments were immaterial. Insurance provided in the Multi Lines Insurance segment consists of preferred and standard risk automobile, homeowners, fire, commercial liability, workers' compensation and other related lines. Multi Lines Insurance products are marketed to individuals and businesses with favorable risk characteristics and loss histories and are sold by independent agents. The Specialty Lines Insurance segment primarily consists of automobile and motorcycle insurance sold to individuals and businesses in the nonstandard and specialty market through independent agents. The non-standard automobile insurance market consists of individuals and companies that have difficulty obtaining standard or preferred risk insurance because of their driving records. Kemper Auto and Home provides preferred and standard risk personal automobile and homeowners insurance through independent agents. Unitrin Direct markets personal automobile insurance through direct mail and the Internet through web insurance portals, click-thrus and its own website. Unitrin Direct, as a direct marketer, typically incurs higher up-front acquisition costs associated with marketing products and acquiring new policies but is expected to experience lower renewal costs than traditional insurance providers. The Life and Health Insurance segment includes individual life, accident, health and hospitalization insurance. The Company's Life and Health Insurance employee-agents also market certain property insurance products under common management. The Company includes the results of those property insurance products in its Life and Health Insurance segment. The Consumer Finance segment makes consumer loans primarily for the purchase of pre-owned automobiles and offers savings products in the form of investment certificates and savings accounts.

It is the Company's management practice to allocate certain corporate expenses to its operating units. Also it is the Company's management practice to exclude Goodwill amortization from its Operating Segments. The Company considers the management of certain investments, including Northrop common and preferred stock, Baker Hughes common stock and UNOVA common stock, to be a corporate responsibility and excludes income from these investments from its Operating Segments.

Segment Assets at December 31, 2003 and 2002 were:

| [Dollars in Millions]     | 2       | 2002           |
|---------------------------|---------|----------------|
| SEGMENT ASSETS            |         |                |
| Multi Lines Insurance     | \$ 1,16 | 8.7 \$ 1,302.4 |
| Specialty Lines Insurance | 58      | 4.3 443.2      |
| Kemper Auto and Home      | 1,01    | 9.1 329.7      |
| Unitrin Direct            | 16      | 2.7 106.9      |
| Life and Health Insurance | 3,50    | 1.8 3,408.0    |
| Consumer Finance          | 1,07    | 9.5 1,018.7    |
| Corporate and Other, Net  | 1,02    | 0.7 1,096.7    |
| Total Assets              | \$ 8,53 | 5.8 \$ 7,705.6 |

Amortization of Deferred Policy Acquisition Costs by Operating Segment for the years ended December 31, 2003, 2002 and 2001 was:

| [Dollars in Millions]     | <br>2003    | 2002        | <br>2001    |
|---------------------------|-------------|-------------|-------------|
| Multi Lines Insurance     | \$<br>86.7  | \$<br>84.9  | \$<br>71.5  |
| Specialty Lines Insurance | 77.5        | 69.4        | 54.0        |
| Kemper Auto and Home      | 109.4       | 20.9        | _           |
| Unitrin Direct            | 3.1         | 1.4         | _           |
| Life and Health Insurance | 58.3        | 60.7        | 63.0        |
| Total Amortization        | \$<br>335.0 | \$<br>237.3 | \$<br>188.5 |

NOTE 17. BUSINESS SEGMENTS [CONTINUED]

Segment Revenues for the years ended December 31, 2003, 2002 and 2001 were:

| [Dollars in Millions]                      | 2           | 003    | 2002    | <br>2001        |
|--|-------------|--------|---------|-----------------|
| REVENUES                                   |             |        |         |                 |
| Multi Lines Insurance:                     |             |        |         |                 |
| Earned Premiums                            | \$ 53       | 3.4 \$ | 584.2   | \$<br>570.3     |
| Net Investment Income                      | 3           | 4.2    | 31.6    | 42.0            |
| Total Multi Lines Insurance                | 56          | 7.6    | 615.8   | <br>612.3       |
| Specialty Lines Insurance:                 | <del></del> | _      |         | <br>            |
| Earned Premiums                            | 51          | 2.0    | 452.9   | 345.4           |
| Net Investment Income                      | 1           | 5.9    | 14.8    | 14.1            |
| Total Specialty Lines Insurance            | 52          | 7.9    | 467.7   | <br>359.5       |
| Kemper Auto and Home:                      |             | _      |         | <br>            |
| Earned Premiums                            | 60          | 0.4    | 114.1   | _               |
| Net Investment Income                      | 1           | 6.2    | 2.8     | _               |
| Other Income                               | 1           | 7.8    | 31.9    | -               |
| Total Kemper Auto and Home                 | 63          | 4.4    | 148.8   | <br>            |
| Unitrin Direct:                            |             | -      |         | <br>            |
| Earned Premiums                            | 14          | 9.9    | 73.6    | 10.4            |
| Net Investment Income                      |             | 3.3    | 0.9     | _               |
| Total Unitrin Direct                       | 15          | 3.2    | 74.5    | <br>10.4        |
| Life and Health Insurance:                 |             |        |         | <br><del></del> |
| Earned Premiums                            | 66          | 1.5    | 653.2   | 635.1           |
| Net Investment Income                      |             | 4.9    | 151.6   | 176.9           |
| Other Income                               | -           | 4.4    | 4.3     | 4.9             |
| Total Life and Health Insurance            | 80          | 0.8    | 809.1   | <br>816.9       |
| Consumer Finance                           | 19          | 5.7    | 171.8   | <br>159.1       |
| Total Segment Revenues                     | 2,87        | 9.6    | 2,287.7 | <br>1,958.2     |
| Dividend Income from Corporate Investments | 2           | 5.9    | 26.5    | <br>20.3        |
| Other Investment Income                    |             | 2.6    | 0.7     | 0.4             |
| Other Income                               |             | 2.9    | 3.6     | 3.9             |
| Net Realized Investment Gains (Losses)     | 3           | 3.9    | (13.3)  | 568.2           |
| Eliminations                               | (           | 1.1)   | (7.0)   | (17.2)          |
| Total Revenues                             | \$ 2,94     | 3.8 \$ | 2,298.2 | \$<br>2,533.8   |

# NOTE 17. BUSINESS SEGMENTS [CONTINUED]

Segment Operating Profit (Loss) for the years ended December 31, 2003, 2002 and 2001 was:

| <br>2003    |   | 2002  |  | 2001  |
|-------------|---|---|--|---|
|             |   |   |  |   |
| \$<br>24.5  | \$  | (93.2)  | \$   | (112.3)   |
| 38.9        |   | (0.6)   |  | (17.2)  |
| (33.3)      |   | (19.0)  |  |   |
| (19.4)      |   | (35.1)  |  | (22.6)  |
| 68.9        |   | 87.8  |  | 106.3   |
| 41.1        |   | 38.9  |  | 31.9  |
| <br>120.7   |   | (21.2)  |  | (13.9)  |
| <br>25.9    |   | 26.5  |  | 20.3  |
| 33.9        |   | (13.3)  |  | 568.2   |
| _           |   |   |  | (8.7)   |
| (20.5)      |   | (9.6)   |  | (6.3)   |
| (1.1)       |   | (7.0)   |  | (17.1)  |
| <br>        |   |   |  |   |
| \$<br>158.9 | \$  | (24.6)  | \$   | 542.5   |
| \$          | \$ 24.5<br>38.9<br>(33.3)<br>(19.4)<br>68.9<br>41.1<br>120.7<br>25.9<br>33.9<br>(20.5)<br>(1.1) | \$ 24.5<br>38.9<br>(33.3)<br>(19.4)<br>68.9<br>41.1<br>120.7<br>25.9<br>33.9<br>(20.5)<br>(1.1) | \$ 24.5 \$ (93.2) 38.9 (0.6) (33.3) (19.0) (19.4) (35.1) 68.9 87.8 41.1 38.9 (21.2) 25.9 26.5 33.9 (13.3) (20.5) (9.6) (1.1) (7.0) | \$ 24.5 \$ (93.2) \$ 38.9 (0.6) (33.3) (19.0) (19.4) (35.1) 68.9 87.8 41.1 38.9 120.7 (21.2) 25.9 26.5 33.9 (13.3) - (20.5) (9.6) (1.1) (7.0) |

#### NOTE 18. REINSURANCE

The Company's insurance subsidiaries utilize reinsurance arrangements to limit their maximum loss, provide greater diversification of risk and minimize exposures on larger risks. The ceding of insurance does not discharge the primary liability of the original insurer, and accordingly the original insurer remains contingently liable. Amounts recoverable from reinsurers are estimated in a manner consistent with the insurance reserve liability and are included in Other Receivables in the balance sheet.

Premiums assumed and ceded on long-duration policies were not material for the years ended December 31, 2003, 2002 and 2001. Certain insurance subsidiaries assume business from other insurance companies and involuntary pools. The premiums assumed on short-duration policies for the years ended December 31, 2003, 2002 and 2001 were:

| [Dollars in Millions]                        | <br>2003    | <br>2002    | <br>2001    |
|--|-------------|-------------|-------------|
| Kemper Insurance Companies                   | \$<br>525.7 | \$<br>117.1 | \$<br>      |
| Milwaukee Insurance Company                  | 51.0        | 56.1        | 56.1        |
| Capitol County Mutual Fire Insurance Company | 49.1        | 44.0        | 41.1        |
| Other  | 9.2         | 12.4        | 9.0         |
| Total Premiums Assumed                       | \$<br>635.0 | \$<br>229.6 | \$<br>106.2 |

Trinity and the KIC are parties to a quota share reinsurance agreement whereby Trinity reinsures 100% of certain personal lines business issued or renewed by KIC (See Note 3 to the Consolidated Financial Statements).

Trinity and Milwaukee Insurance Company ("MIC") are parties to a quota share reinsurance agreement whereby Trinity assumes 95% of the business written or assumed by MIC. MIC is owned by Mutual Insurers Holding Company ("MIHC"), which in turn is owned by MIC's policyholders. Effective July I, 2001, MIC and First Nonprofit Insurance Company (through its predecessor, First Nonprofit Mutual Insurance Company) ("FNP") are parties to a quota share reinsurance agreement whereby MIC assumes 80% of the business written or assumed by FNP. Pursuant to an amendment to the MIC/FNP reinsurance agreement, which became effective January 15, 2003, FNP agrees to arrange for its parent company, First Nonprofit Mutual Holding Company ("FNMHC"), to nominate a simple majority to the FNMHC Board of Directors selected by MIC. On January 15, 2003, FNMHC elected five employees of the Company, as selected by MIC, to the FNMHC Board of Directors pursuant to the terms of the amendment. FNP is owned by FNMHC, which in turn is owned by FNP's policyholders. Five employees of the Company also serve as directors of MIHC's nine-member Board of Directors. Two employees of the Company also serve as directors of MIC, but together do not constitute a majority of MIC's Board of Directors. The quota share agreements above can be terminated at any time by each of the parties to the respective agreements, subject to the notice requirements.

#### NOTE 18. REINSURANCE [CONTINUED]

Trinity and Capitol County Mutual Fire Insurance Company ("Capitol") are parties to a quota share reinsurance agreement whereby Trinity assumes 95% of the business written by Capitol. Capitol is a mutual insurance company and, accordingly, is owned by its policyholders. The Reliable Life Insurance Company ("Reliable"), a wholly-owned subsidiary of Unitrin, provides certain administrative services to Capitol and its subsidiary, Old Reliable Casualty Company ("ORCC"). In addition, agents employed by Reliable are also appointed by Capitol and ORCC to sell property insurance products. Union National Life Insurance Company, a wholly-owned subsidiary of Unitrin, also provides claims administration services to Capitol.

#### NOTE 19. CONTINGENCIES

The Company and its subsidiaries are defendants in various legal actions incidental to their businesses. Many of these actions are pending in jurisdictions that permit damages, including punitive damages, that are disproportionate to the actual economic damages alleged to have been incurred. The plaintiffs in certain of these suits seek class action status that, if granted, could expose the Company and its subsidiaries to potentially significant liability by virtue of the size of the purported classes. The State of Mississippi, where the Company and some of its subsidiaries are defendants in a number of lawsuits, has received national attention for a large number of multi-million dollar jury verdicts and settlements against corporations in a variety of industries. Although Mississippi law does not permit class actions, case law there allows for virtually unlimited joinder of plaintiffs in a single action, thereby simulating a class action lawsuit, and the Company and some of its subsidiaries are defendants in such quasi-class action lawsuits. The Company and its subsidiaries believe that there are meritorious defenses to the cases referenced in this paragraph and are defending them vigorously. Although the Company believes that resolution of these cases will not have a material adverse effect on the Company's financial position, the frequency of large damage awards, including punitive damage awards having little or no relationship to the actual economic damages allegedly incurred, means that there can be no assurance that one or more of these cases will not produce a damage award which could have a material adverse effect on the Company's financial results for any given period.

#### NOTE 20. RELATED PARTIES

One of Unitrin's directors, Mr. Fayez Sarofim, is the Chairman of the Board, President and the majority shareholder of Fayez Sarofim & Co. ("FS&C"), a registered investment advisory firm. Certain of the Company's insurance company subsidiaries and FS&C are parties to agreements under which FS&C provides investment management services to these subsidiaries. In addition, FS&C provides investment management services with respect to certain funds of the Company's Pension Plans. The agreements governing those arrangements are terminable by either party at any time on 30 days advance written notice.

Under these investment advisory arrangements, FS&C is entitled to a fee calculated and payable quarterly based upon the fair market value of the assets under management. At December 31, 2003, the Company's subsidiaries and the Company's Pension Plans had approximately \$161.0 million and \$71.0 million, respectively, in assets with FS&C for investment management. During 2003, the Company's subsidiaries and the Company's Pension Plans paid \$0.5 million in the aggregate to FS&C.

With respect to the Company's 401(k) Savings Plan, one of the alternative investment choices afforded to participating employees is the Dreyfus Appreciation Fund, an open-end, diversified managed investment fund. FS&C provides investment management services to the Dreyfus Appreciation Fund as a sub-investment advisor. According to published reports filed by FS&C with the SEC, the Dreyfus Appreciation Fund pays monthly fees to FS&C according to a graduated schedule computed at an annual rate based on the value of the Dreyfus Appreciation Fund's average daily net assets. The Company does not compensate FS&C for services rendered to the Dreyfus Appreciation Fund. As of December 31, 2003, Company employees participating in the Company's 401(k) Savings Plan had allocated approximately \$24.1 million for investment in the Dreyfus Appreciation Fund, representing approximately 12% of the total amount invested in the Company's 401(k) Savings Plan.

The Company believes that the transactions described above have been entered into on terms no less favorable than could have been negotiated with non-affiliated third parties.

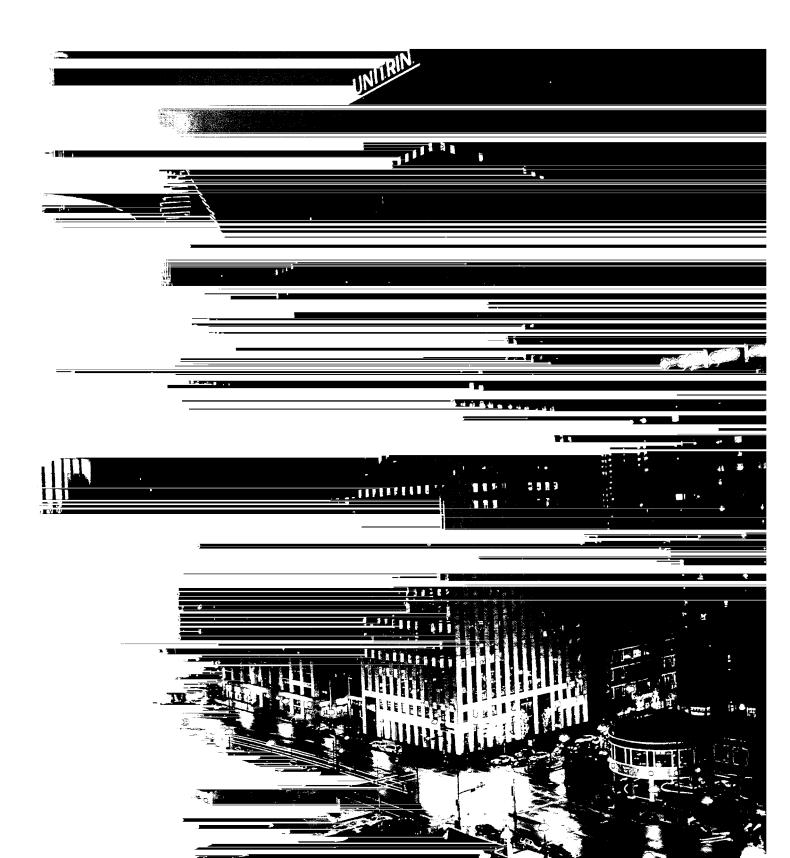
As described in Note 18 to the Consolidated Financial Statements, the Company also has certain relationships with mutual insurance holding companies which are owned by the policyholders of their insurance subsidiaries.

NOTE 21. QUARTERLY FINANCIAL INFORMATION

| !   | THREE MONTHS ENDED |                                     |    |                                       |    | NOED (UNAUDITED) YEAR EN                |           |                                      |          |   |
|---|--------------------|-------------------------------------|----|---------------------------------------|----|---|-----------|--------------------------------------|----------|---|
| [Dollars in Millions, Except Per Share Amounts]   |                    | MARCH 31,                           |    | JUNE 30,                              |    | SEPT. 30,                               |           | DEC. 31,                             | -,       | DEC. 31,                                    |
| 2003<br>Earned Premiums   | \$                 | 581.1                               | \$ | 617.7                                 | \$ | 634.3                                   | \$        | 624.1                                | \$       | 2,457.2                                     |
| Consumer Finance Revenues Net Investment Income Other Income  |                    | 46.6<br>51.7<br>10.3                |    | 48.4<br>57.2<br>6.7                   |    | 50.1<br>58.3<br>4.4                     |           | 50.6<br>64.7<br>3.7                  |          | 195.7<br>231.9<br>25.1                      |
| Net Realized Investment Gains   |                    | 5.9                                 |    | 10.8                                  |    | 8.8                                     |           | 8.4                                  |          | 33.9  |
| Total Revenues  | \$                 | 695.6                               | \$ | 740.8                                 | \$ | 755.9<br>————                           | \$        | 751.5                                | \$       | 2,943.8                                     |
| Net Income  | \$                 | 13.4                                | \$ | 22.7                                  | \$ | 43.1                                    | \$<br>=== | 44.4                                 | \$       | 123.6                                       |
| Net Income Per Share(A)   | \$                 | 0.20                                | \$ | 0.34                                  | \$ | 0.64                                    | \$        | 0.66                                 | \$       | 1.83  |
| Net Income Per Share Assuming Dilution(a)   | \$                 | 0.20                                | \$ | 0.33                                  | \$ | 0.64                                    | \$        | 0.65                                 | \$       | 1.82  |
| Cash Dividends Paid to Shareholders (PER SHARE) Common Stock Market Prices:   | \$                 | 0.415                               | \$ | 0.415                                 | \$ | 0.415                                   | \$        | 0.415                                | \$       | 1.66  |
| High<br>Low<br>Close  | \$                 | 30.75<br>21.50<br>23.17             | \$ | 27.78<br>23.01<br>27.12               | \$ | 32.00<br>28.31<br>30.46                 | \$        | 42.50<br>30.20<br>41.41              | \$       | 42.50<br>21.50<br>41.41                     |
| 2002  |                    |                                     |    |                                       |    |   |           |                                      | <u> </u> |   |
| Earned Premiums Consumer Finance Revenues Net Investment Income Other Income Net Realized Investment Gains (Losses) | \$                 | 414.6<br>39.9<br>55.2<br>1.9<br>0.3 | \$ | 424.3<br>42.0<br>56.8<br>1.9<br>(1.6) | \$ | 486.6<br>44.1<br>53.9<br>21.2<br>(12.5) | \$        | 552.5<br>45.8<br>56.0<br>14.8<br>0.5 | \$       | 1,878.0<br>171.8<br>221.9<br>39.8<br>(13.3) |
| Total Revenues  | \$                 | 511.9                               | \$ | 523.4                                 | \$ | 593.3                                   | \$        | 669.6                                | \$       | 2,298.2                                     |
| Net Income (Loss)   | \$                 | 9.2                                 | \$ | 4.4                                   | \$ | (18.1)                                  | \$        | (3.7)                                | \$       | (8.2)                                       |
| Net Income (Loss) Per Share(A)  | \$                 | 0.14                                | \$ | 0.06                                  | \$ | (0.27)                                  | \$        | (0.05)                               | \$       | (0.12)                                      |
| Net Income (Loss) Per Share<br>Assuming Dilution(a)   | \$                 | 0.13                                | \$ | 0.06                                  | \$ | (0.27)                                  | \$        | (0.05)                               | \$       | (0.12)                                      |
| Cash Dividends Paid to Shareholders (PER SHARE): Common Stock Market Prices:  | \$                 | 0.415                               | \$ | 0.415                                 | \$ | 0.415                                   | \$        | 0.415                                | \$       | 1.66  |
| Common Stock Market Prices: High Low Close  | \$                 | 41.95<br>38.00<br>40.20             | \$ | 42.80<br>33.99<br>35.77               | \$ | 36.00<br>29.43<br>30.70                 | \$        | 32.31<br>27.85<br>29.22              | \$       | 42.80<br>27.85<br>29.22                     |

<sup>(</sup>A) The cumulative sum of quarterly Net Income Per Share and Net Income Per Share Assuming Dilution amounts may not equal Total Net Income Per Share and Total Net Income Per Share Assuming Dilution for the year due to differences in weighted average shares and equivalent shares outstanding for each of the periods presented.

# THE CTORS AND OFFICERS, OPERATING MANAGEMENT AND SHAREHOLDER INFORMATION



# DIRECTORS AND OFFICERS

#### BOARD OF DIRECTORS

Richard C. Vie Chairman of the Board and Chief Executive Officer

James E. Annable Economic Advisor to the Chairman, Bank One Corporation

Eric J. Draut

Executive Vice President

and Chief Financial Officer

Douglas G. Geoga President, Hyatt Corporation

Reuben L. Hedlund Managing Director, Hedlund & Hanley L.L.C.

Jerrold V. Jerome Retired Executive William E. Johnston President de Conseil de Surveillance and Director, Salins Europe

Wayne Kauth Independent Financial Consultant

Fayez S. Sarofim Chairman and President, Fayez Sarofim & Co.

Donald G. Southwell President and Chief Operating Officer

Ann E. Ziegler Senior Vice President, Sara Lee Corporation

#### OFFICERS

Richard C. Vie Chairman of the Board and Chief Executive Officer

Donald G. Southwell President and Chief Operating Officer

Eric J. Draut Executive Vice President and Chief Financial Officer

Scott Renwick Senior Vice President, General Counsel and Secretary David F. Bengston Vice President

Edward J. Konar Vice President

Richard Roeske Vice President and Chief Accounting Officer

John M. Boschelli Treasurer

# UNITRIN, INC. & SUBSIDIARIES 2003 annual report

## OPERATING MANAGEMENT

Scott Carter President, Unitrin Direct Chicago, Illinois

Roger W. Cole President, Reserve National Insurance Company Oklahoma City, Oklahoma

James J. Collins President, Career Agency Property Program Webster Groves, Missouri

Ronald E. Greco Vice President and Corporate Actuary Unitrin Services Company Chicago, Illinois

Dale S. Hammond President, Kemper Auto and Home Jacksonville, Florida

Jerry W. Hester President, Union National Life Insurance Company Baton Rouge, Louisiana

John W. Mullen President, Specialty Lines Insurance Dallas, Texas Fred H. Reichelt President, Fireside Bank Pleasanton, California

Don M. Royster, Sr.
President, Career Agency Companies
Webster Groves, Missouri

James A. Schulte President, Multi Lines Insurance Dallas, Texas

Milton E. Slaughter President, Southern States General Agency Ruston, Louisiana

William R. Whaley President and Chief Information Officer, Unitrin Data Systems, Inc. Oak Brook Terrace, Illinois

Charles L. Wood Group Executive, Unitrin Direct and Reserve National Insurance Company Chicago, Illinois

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# SHAREHOLDER INFORMATION

#### STOCK LISTING

Unitrin, Inc. is traded on the New York Stock Exchange. NYSE symbol: UTR

## COMMON STOCK

#### TRANSFER AGENT/REGISTRAR

Questions regarding stock registration, change of address, change of name, or transfer should be directed to:

Wachovia Bank, N.A. 1525 West W.T. Harris Blvd. Charlotte, North Carolina 28262

In the United States: I.800.829.8432 TDD/TTY for hearing impaired: I.201.222.4955 On the Internet: http://www.wachovia.com

#### INVESTOR RELATIONS

Edward J. Konar Unitrin, Inc. One East Wacker Drive Chicago, Illinois 60601

312.661.4930 investor.relations@unitrin.com

#### SHAREHOLDER SERVICES

Director of Shareholder Services Unitrin, Inc. One East Wacker Drive Chicago, Illinois 60601

312.661.4520 shareholder.services@unitrin.com

#### INDEPENDENT AUDITORS

Deloitte & Touche LLP 180 North Stetson Avenue Chicago, Illinois 60601

#### ANNUAL MEETING

May 5, 2004–10:00 a.m. 410 North Michigan Avenue Chicago, Illinois 60601





# UNITRIN

Unitrin, Inc. One East Wacker Drive Chicago, Illinois 60601

www.unitrin.com